# **National Library of Australia**

Entity resources and planned performance

## **National Library of Australia**

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## **National Library of Australia**

## Section 1: Entity overview and resources

#### 1.1 Strategic direction statement

The functions of the National Library of Australia (Library), as defined in the *National Library Act* 1960, are to:

- maintain and develop a national collection of library material, including a comprehensive collection of library material relating to Australia and the Australian people
- make library material in the national collection available
- make available such other services in relation to library matters and library material as determined by the National Library Council
- cooperate in library matters with authorities or persons, whether in Australia or elsewhere, concerned with library matters.

The Library is committed to collecting documentary resources, particularly relating to Australia and the Australian people, so Australians can discover, learn and create new knowledge, now and in the future. The Library's commitment to open access to the national collection and online services drives increasing value from a collection developed over decades. Australians — whoever they are and wherever they live — should be able to easily discover and use information they need to support their research, and to engage with rich digital content to support their lifelong learning.

The Library actively supports creative and intellectual endeavour and the dissemination of knowledge, ideas and information. The Library has a strong national focus in its outlook, services, products and activities and takes a leadership role in sharing expertise and coordinating key projects across the research, collecting and cultural sectors. In 2024–25, the Library's work will be guided by the pillars and principles of the *National Cultural Policy – Revive: a place for every story, a story for every place*. The Library recognises, respects and prioritises the significance of First Nations voices, stories, and perspectives at the centre of Australia's national collections. The Library will continue to extend its reach and make its physical and digital collections accessible far beyond Canberra, by providing timely information services and rich digital experiences to benefit all Australians.

#### 1.2 **Entity resource statement**

Table 1.1 shows the total resourcing from all sources available to the Library for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (government strategic policy objectives) and by departmental (for the Library's operations) classification.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the 'Budgeted expenses by Outcome 1 tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis. Amounts presented below are consistent with amounts presented in the Appropriation Bills themselves.

Table 1.1: The Library's resource statement – Budget estimates for 2024–25 as at **Budget May 2024** 

Dauget may 2024		
	2023-24	2024-25
	Estimated	Estimate
	actual	
	\$'000	\$'000
Opening balance/cash reserves at 1 July	71,838	70,880
Funds from Government		
Annual appropriations - ordinary annual services		
Outcome 1 <sup>(a)</sup>	75,948	86,219
Annual appropriations - other services(b)		
Equity injection	18,343	26,733
Total annual appropriations	94,291	112,952
Amounts received from related entities		
Amounts from portfolio department <sup>(c)</sup>	1,950	550
Total amounts received from related entities	1,950	550
Total funds from Government	96,241	113,502
Funds from other sources		
Interest	5,992	4,564
Sale of goods and services	6,727	6,523
Other	4,367	2,550
Total funds from other sources	17,086	13,637
Total net resourcing for the Library	185,165	198,019
·	·	·
	2023-24	2024-25
Average staffing level (number)	393	410

Prepared on a resourcing (that is, appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

(a) Appropriation Bill (No. 1) 2024–2025.

- (b) Appropriation Bill (No. 2) 2024–2025.
- (c) Funding provided by the portfolio department that is not specified within the Annual Appropriation Bills as a payment to the Library.

The Library is not directly appropriated as a Corporate Commonwealth Entity. Appropriations are made to the Department of Infrastructure, Transport, Regional Development, Communication and the Arts (a Non-Corporate Commonwealth Entity), which are then paid to the Library and are considered 'departmental' for all purposes.

#### **Budget measures**

There are no new measures relating to the Library for the 2024–25 Budget.

## Section 2: Outcomes and planned performance

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

#### Note:

Performance reporting requirements in the Portfolio Budget Statements are part of the Commonwealth performance framework established by the *Public Governance*, *Performance and Accountability Act 2013*. It is anticipated that the performance measure described in Portfolio Budget Statements will be read with broader information provided in an entity's corporate plans and annual performance statements – included in Annual Reports – to provide a complete picture of an entity's planned and actual performance.

The most recent corporate plan for the Library can be found at: <a href="https://www.nla.gov.au/sites/default/files/2023-08/nla-corporate-plan-2023-2024.pdf">https://www.nla.gov.au/sites/default/files/2023-08/nla-corporate-plan-2023-2024.pdf</a>

The most recent annual performance statement can be found at: <a href="https://www.nla.gov.au/sites/default/files/2023-10/nla-annual-report-2022-23.pdf">https://www.nla.gov.au/sites/default/files/2023-10/nla-annual-report-2022-23.pdf</a>

#### **Budgeted expenses and performance for Outcome 1** 2.1

Outcome 1: Enhanced learning, knowledge creation, enjoyment and understanding of Australian life and society by providing access to a national collection of library material

### **Budgeted expenses for Outcome 1**

This table shows how much the Library intends to spend (on an accrual basis) on achieving the outcome, broken down by program.

Table 2.1.1: Budgeted expenses for Outcome 1

		• -			
	2023-24	2024-25	2025-26	2026-27	2027-28
	Estimated	Budget	Forward	Forward	Forward
	actual		estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
Program 1.1: National Library of Australia	1				
Revenue from Government					
Ordinary annual services (Appropriation					
Bill No.1)	75,948	86,219	77,019	79,072	81,752
Payment from related entities	1,950	550	550	550	550
Expenses not requiring appropriation in					
the budget year <sup>(a)</sup>	3,175	(741)	8,557	8,622	7,512
Revenues from other independent sources	17,086	13,637	11,075	9,596	9,596
Total expenses for Program 1.1	98,159	99,665	97,201	97,840	99,410
Outcome 1 Totals by resource type					
Revenue from Government					,
Ordinary annual services (Appropriation					
Bill No. 1)	75,948	86,219	77,019	79,072	81,752
Payment from related entities	1,950	550	550	550	550
Expenses not requiring appropriation in					
the budget year <sup>(a)</sup>	3,175	(741)	8,557	8,622	7,512
Revenues from other independent sources	17,086	13,637	11,075	9,596	9,596
Total expenses for Outcome 1	98,159	99,665	97,201	97,840	99,410
	2023-24	2024-25			

Average staffing level (number) 393 410

<sup>(</sup>a) Expenses not requiring appropriation in the Budget year are made up of depreciation expenses related to collection assets which are funded through an equity injection; and resources received free of charge. This line is negative in 2024-25 because it also includes capital funding received through Bill 1.

#### Table 2.1.2: Performance measures for Outcome 1

Table 2.1.2 details the performance measures for each program associated with Outcome 1. It is used by entities to describe the results they plan to achieve and the related key activities, as detailed in the current corporate plan, the context in which these activities are delivered, and how the performance of these activities will be measured. Where relevant, details of the 2024–25 Budget measures that have created new programs or materially changed existing programs are provided.

Outcome 1 – Enhanced learning, knowledge creation, enjoyment and understanding of Australian life and society by providing access to a national collection of library material

#### Program 1.1 – The National Library of Australia

The Library delivers this program by collecting documentary resources, particularly relating to Australia and the Australian people, so Australians can discover, learn and create new knowledge now and into the future.

#### **Key Activities**

Key activities reported in the current corporate plan include:

- Recognising and respecting the crucial place of First Nations stories in Australia's arts, culture and history including through implementing new policies and procedures.
- Ensuring the National Library's collection remains relevant to Australia's diverse population, now and into the future, by improving the diversity of the collection and collecting in culturally appropriate ways.
- Connecting with communities by delivering accessible services and diverse programs.
- Expanding and deepening the content in Trove as an essential part of Australia's cultural and research infrastructure, including through collaboration with national cultural institutions, state libraries and other partners.
- Continuing to harness resources effectively to realise our ambitions and deliver our mandate including being a dynamic organisation with a strong digital and physical presence and the management of our heritage building.

Year	Performance measures	Expected Performance Results
Current Year 2023–24	Collect: Number of Australian works collected, including digital	Target: 30,000 published works, including digital
		Target expected to be met
	Connect: Number of digital visits to the Library	Target: Equal to or greater than prior year result
		Target expected to be met
	Collaborate: Number of Trove Collaborative Services (TCS) partners and content contributors that the Library	Target: 900 Trove partners and content providers
	engages in annually	Target expected to be met

## **Budget** 2024–25 | Portfolio Budget Statements

Year	Performance measures <sup>(b)</sup>	Planned Performance Results
Budget Year 2024–25	Number of Australian works collected	21,000 digital works 9,000 physical works <sup>(a)</sup>
	Number of visits to the National Library's digital platforms <sup>(b)</sup>	2.2 million website visits     6.2 million catalogue visits     13 million Trove visits
	Number of Trove Collaborative Services (TCS) partners and contributors that the National Library engages in annually	900 Trove partners and contributors
Forward Estimates 2025–28	As per 2024–25	As per 2024–25 (targets subject to change)

<sup>(</sup>a) Revised planned performance results for 2024-25(b) This measure has been revised for 2024-25.

## Section 3: Budgeted financial statements

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of the Library's finances for the 2024–25 budget year, including the impact of budget measures and resourcing on financial statements.

#### 3.1 Budgeted financial statements

### 3.1.1 Explanatory notes and analysis of budgeted financial statements

Budgeted income for 2024–25 is estimated to be \$100.4 million, of which \$86.2 million is appropriation revenue. The increase in revenue from Government from \$75.9 million in 2023–24, reflects additional funding received at the 2023–24 Budget for the construction of storage facilities, windows replacement and financial sustainability.

Total own source revenue is expected to be \$14.2 million in 2024–25, which is \$4.8 million lower than the 2023–24 financial year mainly due to the cessation of grants income received in prior years for the Heating Ventilation and Air Conditioning System and the Windows replacement.

Total budgeted operating expenses for 2024–25 are estimated to be \$99.7 million, an increase of \$1.5 million from the 2023–24 financial year. The increase is mostly attributed to an increase in employee costs. Employee expenses are higher by \$2.5 million as a result of salary increases and funding provided at the 2023–24 Budget to maintain ASL numbers to the approved cap. Supplier expenses are estimated at \$34.6 million, a minor increase of \$0.5 million from the 2023–24 financial year.

### 3.2 Budgeted financial statements tables

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

the period ended 30 June					
	2023-24	2024-25	2025-26	2026-27	2027-28
	Estimated	Budget	Forward	Forward	Forward
	actual		estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
EXPENSES					
Employee benefits	42,047	44,574	46,277	47,850	49,477
Suppliers	34,100	34,647	30,479	29,545	29,488
Grants	494	570	570	570	570
Depreciation and amortisation <sup>(a)</sup>	21,393	19,694	19,695	19,695	19,695
Finance costs	25	25	25	25	25
Write-down and impairment of assets	100	155	155	155	155
Total expenses	98,159	99,665	97,201	97,840	99,410
LESS:		·	•	·	•
OWN-SOURCE INCOME					
Own-source revenue					
Sale of goods and rendering of services	6,727	6,523	6,523	6,523	6,523
Interest	5,992	4,564	2,002	523	523
Other	6,317	3,100	3,100	3,100	3,100
Total own-source revenue	19,036	14,187	11,625	10,146	10,146
Gains		,	.,,,,,,	,	,
Other	700	1,000	1,000	1,000	1,000
Total gains	700	1,000	1,000	1,000	1,000
Total own-source income	19,736	15,187	12,625	11,146	11,146
Net (cost of)/contribution by services	(78,423)	(84,478)	(84,576)	(86,694)	(88,264)
Revenue from Government	75,948	86,219	77,019	79,072	81,752
Surplus/(deficit) attributable to the		·	,	•	•
Australian Government	(2,475)	1,741	(7,557)	(7,622)	(6,512)
Total comprehensive income/(loss)	(2,475)	1,741	(7,557)	(7,622)	(6,512)
Total comprehensive income/(loss)					
attributable to the Australian					
Government	(2,475)	1,741	(7,557)	(7,622)	(6,512)
Note: Impact of net cash appropriation arr	angements				
Total comprehensive income/(loss) as					
per statement of Comprehensive Income	(2,475)	1,741	(7,557)	(7,622)	(6,512)
plus: heritage and cultural					
depreciation/amortisation expenses					
previously funded through revenue appropriations <sup>(a)</sup>	8,500	8,500	8,500	8,500	8,500
plus: depreciation/amortisation expenses	6,500	6,500	6,500	6,500	0,500
for ROU assets <sup>(b)</sup>	1,004	1,139	1,140	1,140	1,140
less: lease principal repayments <sup>(b)</sup>	(1,015)	(1,116)	(1,125)	(1,125)	(1,125)
Net Cash Operating Surplus/ (Deficit)	6,014	10,264	958	893	2,003
met dasii operating durpius/ (Denoit)	0,014	10,204	300	073	۷,003

<sup>(</sup>a) From 2009-10, the Government replaced Appropriation Bill No. 1 revenue appropriations for the heritage and cultural depreciation expenses of designated Collection Institutions, with a separate capital budget (the Collection Development Acquisition Budget, or CDAB) provided through Appropriation Bill 2 equity appropriations. For information regarding CDABs, please refer to Table 3.5 Departmental Capital Budget Statement.

<sup>(</sup>b) Applies leases under AASB 16 Leases.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

Table 3.2: Budgeted department	tai balance	Sileet (as	at 30 Juli	<i>e)</i>	
	2023-24	2024-25	2025-26	2026-27	2027-28
	Estimated	Budget	Forward	Forward	Forward
	actual		estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
ASSETS					
Financial assets					
Cash and cash equivalents	16,547	16,547	16,547	16,547	16,547
Trade and other receivables	2,364	2,364	2,364	2,364	2,364
Investments accounted for under the					
equity method	54,333	53,432	52,521	51,376	51,376
Other financial assets	1,395	1,395	1,395	1,395	1,395
Total financial assets	74,639	73,738	72,827	71,682	71,682
Non-financial assets					
Land and buildings	273,771	297,517	298,763	300,009	301,795
Property, plant and equipment	15,494	18,974	19,062	19,150	19,448
Heritage and Cultural	1,132,406	1,129,870	1,127,312	1,124,176	1,121,028
Intangibles	97,078	103,560	109,701	117,048	122,137
Inventories	600	600	600	600	600
Other non-financial assets	1,726	1,726	1,726	1,726	1,726
Total non-financial assets	1,521,075	1,552,247	1,557,164	1,562,709	1,566,734
Total assets	1,595,714	1,625,985	1,629,991	1,634,391	1,638,416
LIABILITIES	,,	, ,	, ,	, ,	, ,
Payables					
Suppliers	2,020	3,703	5,376	8,376	9,501
Other payables	6,021	6,104	5,622	4,418	3,348
Total payables	8,041	9,807	10,998	12,794	12,849
Interest bearing liabilities	0,041	3,007	10,000	12,704	12,040
Leases	2,233	2,117	1,992	1,867	1,867
Total interest bearing liabilities	2,233	2,117	1,992	1,867	1,867
Provisions	2,233	2,117	1,992	1,007	1,007
	10 160	10 215	10 120	10 005	10 140
Employee provisions	12,168	12,315	12,439	12,285 57	12,148
Other provisions	57	57	57		57
Total Provisions	12,225	12,372	12,496	12,342	12,205
Total liabilities	22,499	24,296	25,486	27,003	26,921
Net assets	1,573,215	1,601,689	1,604,505	1,607,388	1,611,495
EQUITY					
Parent entity interest					
Contributed equity	174,795	201,528	211,901	222,406	233,025
Reserves	201,269	201,269	201,269	201,269	201,269
Retained surplus (accumulated	4 40= 4=:				==
deficit)	1,197,151	1,198,892	1,191,335	1,183,713	1,177,201
Total parent entity interest	1,573,215	1,601,689	1,604,505	1,607,388	1,611,495
Total equity	1,573,215	1,601,689	1,604,505	1,607,388	1,611,495

Table 3.3: Departmental statement of changes in equity – summary of movement (Budget year 2024–25)

(Budget year 2024–25)				
	Retained	Asset	Contributed	Total
	earnings	revaluation	equity/	equity
		reserve	capital	
	\$'000	\$'000	\$'000	\$'000
Opening balance as at 1 July 2024 Balance carried forward from previous				
period	1,197,151	201,269	174,795	1,573,215
Adjusted opening balance	1,197,151	201,269	174,795	1,573,215
Comprehensive income				
Surplus/(deficit) for the period	1,741	-	-	1,741
Total comprehensive income	1,741	-	-	1,741
Contributions by owners				
Equity injection - Appropriation	-	-	26,733	26,733
Sub-total transactions with owners	-	-	26,733	26,733
Estimated closing balance as at 30 June 2025	1,198,892	201,269	201,528	1,601,689
Closing balance attributable to the Australian Government	1,198,892	201,269	201,528	1,601,689

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

30 June)					
	2023-24	2024-25	2025-26	2026-27	2027-28
	Estimated	Budget	Forward	Forward	Forward
	actual		estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
OPERATING ACTIVITIES					
Cash received					
Receipts from Government	77,898	86,769	77,569	79,622	82,302
Sale of goods and rendering of services	7,383	7,111	7,043	7,067	7,043
Interest	5,992	4,564	2,002	523	523
Net GST received	1,708	1,671	1,626	1,456	1,626
Other	4,367	2,550	2,550	2,550	2,550
Total cash received	97,348	102,665	90,790	91,218	94,044
Cash used					
Employees	41,813	44,344	46,635	49,208	50,684
Suppliers	39,466	34,378	30,107	27,700	29,664
Interest payments on lease liability	25	25	25	25	25
Other	494	570	570	570	570
Total cash used	81,798	79,317	77,337	77,503	80,943
Net cash from/(used by) operating			-	-	
activities	15,550	23,348	13,453	13,715	13,101
INVESTING ACTIVITIES					
Cash received					
Investments	170,958	170,000	170,000	170,000	170,000
Total cash received	170,958	170,000	170,000	170,000	170,000
Cash used					
Purchase of property, plant and					
equipment and intangibles	33,836	49,866	23,612	24,240	22,595
Investments	170,000	169,099	169,089	168,855	170,000
Total cash used	203,836	218,965	192,701	193,095	192,595
Net cash from/(used by) investing					
activities	(32,878)	(48,965)	(22,701)	(23,095)	(22,595)
FINANCING ACTIVITIES					
Cash received					
Contributed equity	18,343	26,733	10,373	10,505	10,619
Total cash received	18,343	26,733	10,373	10,505	10,619
Cash used					
Principal payments on lease liability	1,015	1,116	1,125	1,125	1,125
Total cash used	1,015	1,116	1,125	1,125	1,125
Net cash from/(used by) financing					
activities	17,328	25,617	9,248	9,380	9,494
Net increase/(decrease) in cash held		-	-	-	
Cash and cash equivalents at the	40 5 45	40.545	40.547	40 5 4 7	40 5 47
beginning of the reporting period	16,547	16,547	16,547	16,547	16,547
Cash and cash equivalents at the end	16 E 47	16 547	16 547	16 547	16 547
of the reporting period	16,547	16,547	16,547	16,547	16,547

Table 3.5: Departmental capital budget statement (for the period ended 30 June)

Tubic Cic. Dopartimontal capital by	augut utatu	(		u 0uou 0	, c c ac,
	2023-24	2024-25	2025-26	2026-27	2027-28
	Estimated	Budget	Forward	Forward	Forward
	actual		estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
NEW CAPITAL APPROPRIATIONS					
Equity injections - Bill 2	18,343	26,733	10,373	10,505	10,619
Total new capital appropriations	18,343	26,733	10,373	10,505	10,619
Provided for:					
Purchase of non-financial assets	18,343	26,733	10,373	10,505	10,619
Total items	18,343	26,733	10,373	10,505	10,619
PURCHASE OF NON-FINANCIAL ASSETS					_
Funded by capital appropriations <sup>(a)</sup> Funded internally from departmental	18,343	26,733	10,373	10,505	10,619
resources <sup>(b)</sup>	15,493	23,133	13,239	13,735	11,976
TOTAL	33,836	49,866	23,612	24,240	22,595
RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE					
Total purchases	33,836	49,866	23,612	24,240	22,595
Total cash used to acquire assets	33,836	49,866	23,612	24,240	22,595

<sup>(</sup>a) Includes both current Appropriation Bill (No. 2) and prior Appropriation Act (No. 2/4/6) appropriations.

<sup>(</sup>b) Includes the sources of funding from current Bill 1 and prior year Act 1 appropriations, donations and contributions; gifts, internally developed assets and grants.

Table 3.6: Statement of departmental asset movements (Budget year 2024–25)

	Asset Category						
<del>-</del>	Land	Buildings	Other	Heritage	Computer	Total	
			property,	and	software		
			plant and	cultural	and		
			equipment		intangibles		
_	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	
As at 1 July 2024							
Gross book value	17,000	269,958	26,035	1,141,038	125,513	1,579,544	
Gross book value - ROU assets	-	6,206	26	-	-	6,232	
Accumulated depreciation/							
amortisation and impairment	-	(15,398)	(10,536)	(8,632)	(28,435)	(63,001)	
Accumulated depreciation/							
amortisation and impairment -		(0.005)	(0.1)			(4.000)	
ROU assets	-	(3,995)	(31)	-	-	(4,026)	
Opening net book balance	17,000	256,771	15,494	1,132,406	97,078	1,518,749	
Capital asset additions							
Estimated expenditure on							
new or replacement assets							
By purchase - appropriation		40.000		5.004	4.440	00.700	
equity <sup>(a)</sup>	-	16,629	-	5,964	4,140	26,733	
By purchase - appropriation		4 000				4 000	
equity - ROU assets	-	1,000	-	-	-	1,000	
By purchase - appropriation ordinary annual services <sup>(b)</sup>	_	11,847	6,430		4,856	23,133	
Total additions		29,476	6,430	5,964	8,996	50,866	
Other movements		23,410	0,400	0,304	0,330	30,000	
Depreciation/amortisation							
expense	_	(4,599)	(2,942)	(8,500)	(2,514)	(18,555)	
Depreciation/amortisation on		(4,000)	(2,042)	(0,000)	(2,014)	(10,000)	
ROU assets	_	(1,131)	(8)	_	_	(1,139)	
Total other movements	-	(5,730)	(2,950)	(8,500)	(2,514)	(19,694)	
As at 30 June 2025		(-,,	( )/	(=,===,		<u> </u>	
Gross book value	17,000	298,434	37,467	1,147,002	129,507	1,629,410	
Gross book value - ROU assets	,	7,206	26	-,,	0,00.	7,232	
Accumulated depreciation/		7,200	20			1,202	
amortisation and impairment	_	(19,997)	(13,478)	(17,132)	(30,949)	(81,556)	
Accumulated		(10,000)	(10,110)	(,)	(==,===)	(= :,===)	
depreciation/amortisation and							
impairment - ROU assets	-	(5,126)	(39)	-	-	(5,165)	
Closing net book balance	17,000	280,517	18,974	1,129,870	103,560	1,549,921	
Estimated operating expenditure in income statement for heritage and cultural assets							
Operations and Maintenance			-			13,688	
Preservation and Conservation						1,494	

Prepared on Australian Accounting Standards basis.

Total operating expenditure on heritage and cultural assets

15,182

<sup>(</sup>a) 'Appropriation equity' refers to equity injections appropriations provided through Appropriation Bill (No. 2) 2024–2025, including Collection Development Acquisition Budgets (CDABs).

<sup>(</sup>b) 'Appropriation ordinary annual services' refers to funding provided through Appropriation Bill (No. 1) 2024–2025 for depreciation/amortisation expenses, DCBs or other operational expenses.