

Report for Trove User moderation

Date first reported: 28/11/21 & 14/12/21

Trove Username: R.J.Trenwith

Reported activity: Harassment of other Trove users and inappropriate comments on personal biography.

Details of reports

Date	Method reported (incl RefTracker no.)	Report
28/11/21	RSref154849	<p>I am concerned at the intimidating message which the user r.j.trenwith is now showing on his biography.</p> <p>Has recently published this line - Conservative climate change deniers, anti-vaxxers and racists should be forcibly expatriated.</p> <p>This kind of language being published on a website belonging to a Commonwealth government body has the potential for great harm to other members of the community if it is to remain tolerated.</p> <p>Messages like this go against the Trove terms of use, particularly sections 4.4 b) and 4.4 d)</p> <p>Whilst some people may not agree with the stance of views on climate change, and vaccinations, the message delivered here reminds one of previous periods of history, such as forced expatriation of Jews and gypsies by Fascist Germany, the Soviet Union, former member states of Yugoslavia in the 1990's and even the exodus of the Jews from Egypt.</p> <p>I am concerned with the potential that if messages of this type are allowed to remain, what other kinds of adverse commentary is going to be viewed and remain visible for some time - particularly with the impending shutdown of Trove back office functions over the Christmas-New Year break. We have seen the experience and issues participated in by this user - under other usernames - caused in the past when he has taken advantage of the absence of trove team members over this period.</p> <p>It appears that this user is moving his hatred of other with contrary views from obscure websites to a more mainstream</p>

		<p>platform such as Trove.</p> <p>A quick Google search shows this username come up on various forums (under the username Bob.Trenwith) espousing a hatred of climate change deniers. I note also in my search yesterday that there are details of this user being on a last warning with Trove due to previous issues.</p> <p>Perhaps it is time to review so that this kind of hateful messaging on Trove can be avoided and any political messaging can be removed to ensure Trove retains its position as a valuable research tool free of malicious opinions and content.</p>
14/12/21	RSref155120	the message "YELNOD is a cheat" on the biography page of someone called r.j. trenwith is inappropriate.

Details of investigation undertaken

Date **Report**
14/12/21 Viewing the user's biography confirmed the reports of offensive statements and
1 harassment.



This statement could be considered offensive to other users. The comment about another Trove user is considered harassment.

Including an image of the user details for future reference.

9 user:public:r.j.trenwith

r.j.trenwith

[View profile details](#)

Attributes

User email address	[REDACTED]
User type (staff or external)	external
Status of account	normal
Last login timestamp	Mon Dec 13 22:16:07 AEDT 2021
IP address associated with last login	138.130.218.55
Account created timestamp	Wed Apr 14 13:17:13 AEST 2021
Number of times logged in	541
Number of wrong password attempts	0
Last password reset request timestamp	Thu Apr 15 13:46:45 AEST 2021

Recommended action

No Action:

Warning:

Strike policy enacted

Rollback Text corrections:

Remove tags:

Remove comments/notes:

Deactivation of account:

Date	Type of action	Details for communication
14/12/21	Recommendations	<p>This user has been contacted on a number of occasions around their activity of adding redundant text to articles in order to achieve a higher text correction count. See R21/12347 & R21/152350. On each occasion they have been reminded of the Terms of Use but continue to contraven them. I recommend</p> <ol style="list-style-type: none"> 1. Deactivate the account and send message re: deactivation to registered email address. 2. Deactivate other 'Trenwith' accounts. See attached list. 3. Ban the creation of accounts with 'trenwith'

		<p>4. Investigate other technical options to allow the business area to manage this kind of report and hide this activity from other users while reports are investigated.</p>
14/12/21	Deactivate account	<p>Dear Trove user R.J.Trenwith,</p> <p>Trove Management has received a report that actions carried out on the Trove website attributed to the username R.J.Trenwith have contravened the Trove Terms of use. On investigation, Trove staff have determined that these actions are in contravention of the Terms.</p> <p>The actions in question are the statements made in your biography.</p> <p>The Terms of Use for the Trove service require that <i>4.4 You agree, in using Trove, not to:</i></p> <p><i>(b) use Trove in any unlawful, fraudulent, defamatory or harmful manner, including to post any User Content that is pornographic, obscene, threatening, offensive, invasive of privacy, or which would constitute or encourage a criminal offence, or give rise to liability under, or breach, any law;</i></p> <p><i>(d) use Trove, or post any User Content that interferes with, impacts, harasses or intimidates other users of Trove or members of the public;</i></p> <p>The Terms of use are available in full here: https://trove.nla.gov.au/about/policies/terms-use</p> <p>This incident is covered by Trove’s Terms of Use, which give us the right to withdraw or suspend the use of Trove by any person who uses Trove in breach of these terms and conditions. This is your final notification. The user account R.J.Trenwith will be revoked. All content you contributed that contravenes the Trove Terms of Use will be removed from Trove; and the associated email address de-activated in Trove.</p> <p>To contact Trove Management about this matter you can reopen this enquiry.</p> <p>Trove Management</p>



Recommended action approved by _____

Approved action completed: