



MCT is a small company based in Victoria, operating throughout Australia and overseas. We aim to complete any assignment in a practical, timely and cost-effective manner ensuring maximum satisfaction to our clients. In achieving this, we enjoy ongoing relationships with other consultants with whom we work collaboratively on some assignments.

Areas of expertise

Library management (all library sectors); information management & knowledge management; disability services; public sector management; monitoring and evaluation; organisational review and development; strategic planning; project management; human resources management; career planning; adult learning policy development and review; adult learning & training (design and delivery); research methodologies; educational research.

Clients

MCT has completed consultancies and training assignments for a range of organisations, including:

- National Library of Australia
- Library Board of Victoria
- Overseas Project Corporation of Victoria (OPCV)
- Ministry of Education, Sports and Culture, Government of Samoa
- RMIT Vietnam
- Department of Justice (Vic)
- Department of Education & Training (Vic)
- McMillan Management Consulting
- Teacher Learning Network (Vic)
- KPMG
- Ludwig Institute of Cancer Research
- Victorian Employers' Chamber of Commerce and Industry (VECCI)
- Victoria University of Technology
- Swinburne University
- Yarra Melbourne Regional Library Corporation
- West Gippsland Regional Library Corporation
- Gordon Institute of TAFE
- Chisholm Institute of TAFE
- Hume Libraries
- Stonnington Library and Information Service
- Moonee Valley Library Service

Skills and Experience of our Consultants

Dr Janet Murray ~ Director

PhD (Monash), MLIS (Loughborough), Grad. Dip. Library Studies, Associate Chartered Institute of Library and Information Professionals (UK) TAA40104. Certificate IV in Training & Assessment

Extensive practical experience in local government, state government and non-government sectors in both Australia and the United Kingdom provides a sound basis for Janet's consultancy work. Janet has held senior positions with:

- *VicRoads;*
- *Royal Victorian Institute for the Blind.*

Janet's experience also includes positions at several Victorian public library services, Nottinghamshire County Council (UK); and Leicestershire County Council (UK).

Janet's practical experience is enhanced by expertise gained whilst a lecturer and researcher in management and information management at several universities including:

- *University of Melbourne;*
- *Monash University;*
- *RMIT University;* and
- *University of Ballarat.*

Apart from her university teaching, Janet has designed, delivered and evaluated many training programmes focusing on management improvement, quality management and customer service for the public sector and for university staff. Janet's research skills enable her to manage successful consultancies that involve the collection and analysis of information, through a range of approaches such as surveys, focus groups, and interviews. Examples of this include:

- Part of a Victoria University team currently delivering a leadership development program to the City of Brimbank
- Design & delivery of the Diploma of Government to the Samoan Public Service, 2010.
- Review of the Chisholm Institute of TAFE Library 2009
- Review of the Transport Accident Commission's Library and Information Service 2008
- Several consultancies for the City of Greater Dandenong Libraries, 2006-2009.
- Review of the Writers on the Road Program, 2003, for the Library Board of Victoria
- Technical assistance to the Government of Western Samoa, Asian Development Bank Education Sector Support Project March 2001-September 2004.

John Ryan ~ Business Manager & Financial and Human Resources Management Consultant

Post Graduate Diploma in Accounting (Monash University), BA (Macquarie).

John had a long career in State and Commonwealth government, specialising in resource management. He has also worked on international aid projects in Indonesia and China. John's last position as Program Manager – Research Support CSIRO Livestock Industries involved the management of a budget in excess of \$50 million, and ultimate responsibility for human resources management for a staff of 500. John has considerable experience in commercialisation and marketing of scientific research outcomes. He has also held ultimate

responsibility for the management of library services in most of the positions he has held within CSIRO.

MCT employs other consultants to assist with reviews according to expertise required.