

# DRAFT MINUTES OF THE KINETICA ADVISORY COMMITTEE MEETING

Friday 17<sup>th</sup> September 2004

Teleconference

The meeting commenced at 11:30

## Present:

### Chair

Mr John Arfield  
*University Librarian, University of Western Australia*

### Members:

Sherrey Quinn  
*Libraries Alive! Canberra*

Naida Tattersall  
*Manager, Libraries Social & Cultural Branch,  
Gold Coast City Council*

Patricia Scott  
*Bibliographic Services Librarian,  
University of Adelaide*

Linda Luther  
*University Librarian,  
University of Tasmania*

Judy Engall  
*SCIS Unit, NSW Department of Education and Training*

Elizabeth Ellis  
*Mitchell Librarian and Director, Collection Management,  
State Library of New South Wales*

### Officers in attendance:

Jan Fullerton  
*Director-General,  
National Library of Australia*

Roxanne Missingham  
*Assistant Director-General, Resource Sharing Division,  
National Library of Australia*

Rob Walls  
*Bibliographic Sub-system, Kinetica Redevelopment Project  
National Library of Australia*

Fran Wilson  
*Collaborative Resource Sharing Services  
National Library of Australia*

**Apologies:**

Pam Gatenby  
*Assistant Director-General, Collections Management,  
National Library of Australia*

Warwick Cathro  
*Assistant Director-General, Innovation,  
National Library of Australia*

May Priddle  
*Director, Information and Record Services,  
Department of the Treasury*

Chris Taylor  
*Executive Manager, Information Access and Delivery,  
University of Queensland*

Roxanne opened the meeting by stating that it would not be a formal meeting. Instead she would walk through the paper sent to all members prior to the meeting outlining the selection of OCLC PICA as the successful tenderer for Phase 2 of the Kinetica Redevelopment Project.

The National Library has selected OCLC-PICA's Central Library system as the product to support the Bibliographic system to underpin the Kinetica service. The Contract was signed on 15 September. The announcement will be made public on Tuesday 21 September.

Ms Fullerton advised that letters would be sent to the University Librarians and State Librarians to let them know of the successful tenderer.

Roxanne stated that after very rigorous selection, the Library has selected a product which best meets our criteria and provides best value for money. OCLC PICA's CBS software offers the Library particular strengths in the following areas:

- it is designed specifically to support union catalogue and bibliographic utility functions;
- it has strong data management capabilities, especially data validation, and duplicate detection and resolution; and
- its response time and data loading capabilities provide assurance that it will meet our stringent performance requirements

Developments will be specified occur over the next two months to customize the cataloguing client and add additional functionality.

In 2005 at State User Group meetings Library staff will demonstrate features of the service. Similarly at the next Kinetica Advisory Committee meeting, more detail on how the service will work will be provided.

PICA is a long established foundation providing services in the Netherlands. OCLC formed a partnership with PICA and the emphasis has been on R & D, cataloguing development and union cataloguing profiles.

The contract negotiated with OCLC PICA is within budget. Further, OCLC PICA uses the Prince 2 methodology for Project Management as does the National Library, enabling a sound understanding of the project management documentation

The contract is based on a partnership agreement.

### Questions and Answers

**Q.** What is the web site of the product? (Pat)

**A.** [www.oclc-pica.org](http://www.oclc-pica.org). The any CBS screens however will look different in Kinetica's implementation.

**Q.** How much development will there need to be ? (Linda)

**A.** There will be limited development. There will be little software development which ensures a low risk to the project. We will need to do some configuration of the cataloguing client. Developments will include IP authentication, authorization using LDAP server, a web holdings form for update and migration of Kinetica immutable numbers. In the future, developments will include the creation of review files and transfer of holdings from record to record but not batch transfer of all holdings.

**Q.** How will the system be supported locally (John)

**A.** The Library will develop a higher level of capability to support software. OCLC PICA provides support from their Leiden Office. After hours support is available from the Dublin Ohio OCLC office which is open 24/7. Solid performance levels have been written in the contract.

Also OCLC PICA offer very good online support. Training of NLA staff will be under an 'apprenticeship model'.

**Q.** Will training be undertaken along the lines of "Train the Trainer" (Sherrey)

**A.** OCLC PICA will provide 50 days of formal training, during which time NLA will work with PICA staff. An additional four weeks of training will be provided in the leadup to going live.

**Q.** What's the user documentation like? (Sherrey)

**A.** The documentation is adequate for our purpose.

**Q.** What about the loading of authority data eg LC headings (Pat)

**A.** There will be better workflows including a 'relate' function – importing related authority records from NBD and third party eg LSCH; matching non-preferred terms to preferred terms. A duplicate detection algorithm developed by OCLC has been further enhanced by PICA. This is an area where the Library could work with them. This duplicate detection and evaluation functionality can be used on an individual library's database to improve quality. The batch loading of data in an area where the Library needs to do more research

Q. Does the Library expect any change in general relations with OCLC? (John)

A. OCLC is very pleased that the Library has selected OCLC PICA. There is a possibility of a closer relationship. Ms Fullerton will be meeting with Jay Jordan.

Q. Will there be any broader arrangement with OCLC PICA (Linda)

A. The arrangement with OCLC PICA is a partnership agreement. The contract does not specify areas of cooperation, rather we will explore areas such issues as interlending, UCP and standards. This will not occur until after the new NBU is implemented.

Mr Arfield asked if the Committee could be told who the other tenderers were. Mr Walls replied that this could not be divulged.

Ms Fullerton reported that the Library is very pleased with the outcome of the NBU tender process.

Ms Missingham commented that more information would be made available on the Kinetica web site on Tuesday, but that the document that the Committee had received was embargoed until that time.

The unsuccessful tenderers have been informed.

Mr Arfield asked what were the key advantages of PICA over the others. Ms Missingham replied that the key advantages were highlighted in the media release and that the product would offer significant improvements to Australian libraries.

The Dutch Union Catalogue uses OCLC PICA's CBS software and has 19.5 million records; 32 million holdings and can handle 800 simultaneous users. Kinetica currently has 300 simultaneous users. Mr Walls commented that we would be one of the smaller sites using the software. The software will be loaded onto the same hardware platform as the Dutch Union Catalogue which not only meets our requirements but exceeds them.

Ms Scott asked for the details of the hardware. Mr Walls reported that it was a SUN V480 machine 4 CPU machine which has been built for performance.

*The meeting closed at 12:05*