

**DRAFT MINUTES OF THE PREVIOUS MEETING AND BUSINESS
ARISING**

Wednesday 15 April 2009

National Library of Australia, Canberra

The meeting commenced at 10:00 a.m.

Committee Members Present:	Officers Present:
Chair Ms Linda Luther University Librarian University of Tasmania	Observer Ms Jan Fullerton Director-General National Library of Australia
Ms Pam Gatenby Assistant Director-General Collections Management National Library of Australia	Observer Mr Vic Elliott Director, Scholarly Information Services & University Librarian Australian National University
Mr Lindsay Harris Library Manager The Queen Elizabeth Hospital Adelaide	Dr Warwick Cathro Assistant Director-General Resource Sharing and Innovation National Library of Australia
Ms Anne Horn University Librarian Deakin University	Ms Debbie Campbell Director, Collaborative Services National Library of Australia
Ms Sherrey Quinn Libraries Alive! Pty Ltd Canberra	Mr Robert Walls Director, Database Services National Library of Australia
Ms Monika Szunejko Manager, Access State Library of Western Australia	Ms Bimal Rajapatirana (Items 9 & 10) Manager, National Bibliographic Database National Library of Australia
Mr Chris Taylor Manager, Information Access Service University of Queensland	Observer Ms Laurel Paton Manager, Libraries Australia Customer Services, National Library of Australia
	Minutes Ms Mary-Louise Weight Libraries Australia Customer Services National Library of Australia

A summary of action items and resolutions is included in Attachment A.

Agenda Item 1

Welcome, Introductions and Apologies

Ms Luther welcomed all present to the meeting and welcomed new member, Ms Noelle Nelson and re-elected member Mr Chris Taylor. Ms Luther also welcomed Mr Vic Elliott, the Director of Scholarly Information Services and University Librarian at the Australian National University and Asia-Pacific representative on the OCLC Members Council.

Ms Luther welcomed Ms Laurel Paton, the new Libraries Australia Customer Services Manager as an observer and Ms Mary-Louise Weight, acting Libraries Australia Marketing manager as the minute taker.

Apologies were received from Ms Vicki McDonald, the recently appointed NSLA representative who has resigned due to her taking up a promotion at Queensland University of Technology; and also from Mr Geoff Stempel.

Agenda Item 2

Draft Minutes of the Previous Meeting and Business Arising (LAAC/2008/2/1)

Ms Campbell reported that actions arising from the previous meeting had all been completed or were underway.

RESOLVED: That the minutes of the meeting held on 22 October 2008 be accepted.

Agenda Item 3

Libraries Australia Status Report 2008/09 (LAAC/2009/1/2)

Dr Cathro introduced the Libraries Australia Status Report to the Committee and highlighted key points.

Ms Campbell reported on the significant work done since July 2008 –the introduction of SRU Record Update; the stronger relationship between World Cat and the ANBD; an increase in the use of RIS and RES; an increase in LADD users and the work involved in testing with ISO/ILL sites wanting to interoperate with LADD. Work has also been done on the search service with the new integrated access to the National Library's Maps of Australia service and the introduction of COiNS support which increases the functionality for creating bibliographies.

Ms Campbell noted the issue of platform availability for Libraries Australia search, and advised that the Library's Information Technology Division is purchasing additional server hardware to improve performance and reliability.

Ms Campbell drew attention to the number of active user-ids attached to the 1248 current members of Libraries Australia.

Ms Campbell mentioned the outreach activity which has occurred and noted the popularity of the Libraries Australia mobile phone socks at the Information Online conference in Sydney.

Mr Walls reported on the completed synchronisation between World Cat and the ANBD. Due to SRU Record Update, Libraries Australia now receives OCLC bibliographic record identifiers back from WorldCat assigned when records go into WorldCat. Currently these are going into the Cataloguing Database.. A project to load them into the Search Database is underway. In response to Mr Taylor's question about whether any library management systems currently support SRU Record Update, Mr Walls advised that there are currently none except CBS and WorldCat.

There was a discussion about the importance of working with vendors to increase their knowledge of Libraries Australia and to develop SRU Record Update support in local library systems. Libraries Australia could represent all Australian libraries in any approach.

Ms Luther asked about ADFA as a possible source of TOC data. Discussion about the Table of Contents Data Project took place. Mr Walls advised that several years ago ADFA had been approached to encourage them to contribute their TOC Data to the ANBD. Libraries Australia will contact ADFA again later in the year.

Ms Horn commented on the peak in Duplicate Removals as displayed in the Help Desk statistics. Mr Walls advised that these are the duplicates reported to the helpdesk for manual removal and that an additional 24,000 duplicates have been removed using the new automated deduplication software.

Ms Horn questioned the low demand for training as shown in the statistics, the cost of supporting training and whether the demand for training will diminish. Ms Campbell noted that there may be an increase in online training and that training numbers remained fairly constant, as LADD training is compulsory. Mr Harris noted the very small turnover of cataloguing staff in South Australia.

Ms Luther commented on the introduction of COiNs and asked how to better inform and train people on the use of any new functionality. Ms Campbell confirmed the use of the Jing open source software to produce online tutorials such as the one on Ning about deep linking. Ms Gatenby advised that the NLA is planning training for its own researchers in this type of functionality in conjunction with using Libraries Australia as a source of bibliographic information. Ms Gatenby suggested this could be re-used for the wider Libraries Australia community. Ms Luther noted the importance of getting information about Libraries Australia out to researchers not only cataloguers.

Mr Taylor noted that cataloguers and LADD each have a different understanding of what constitutes a duplicate record. He observed that LADD users don't necessarily distinguish between the different manifestations of a work and can't see why holdings are not just attached to one record. Discussion ensued regarding duplicates. Mr Walls advised that the implementation of FRBR-style record displays should partially address LADD user issues. Ms Gatenby suggested that it is a record display issue. Ms Quinn commented that it is also a user perception issue and will always be a tension. Ms Campbell recommended Ms Rajapatirana's presentation on Ning about the duplicate removal process. Ms Quinn wished to record that it was commendable that people reporting duplicates received acknowledgement for doing so.

Ms Gatenby asked when the electronic newsletter would be ready for distribution and suggested that it would be a good way of communicating information about new functionality. Ms Campbell confirmed it would be in the next two months.

Ms Luther commented on the Libraries Australia tag cloud and was advised that the

data came from text from the website. It was noted that the 'find' and 'get' concepts were not present. Ms Campbell advised that a project was underway to refresh the content on the information pages of the website, which would facilitate regeneration of the tag cloud.

ACTION: Dr Cathro/Ms Campbell to inform library system vendors about Libraries Australia and the importance of library management systems supporting SRU Record Update.

ACTION: Ms Gatenby to provide details of planned National Library training to share with Libraries Australia members.

ACTION: Libraries Australia Customer Services will regenerate the tag cloud.

ACTION: Libraries Australia Customer Services to consider publicising Libraries Australia to researchers.

The committee noted the report.

Agenda Item 4
Libraries Australia Statistical Information
LAAC/2009/1/3

Dr Cathro advised that the service is running according to target in terms of projected financial, search, holdings and document delivery requests statistics. Numbers under expenses have changed according to the request that was made at the previous meeting. It was noted that the statistics in LAAC 2009/1/3 were more up to date than the table in LAAC/2009/1/7 as this was based on data from last August. Ms Horn asked if the predicted shortfall might be less than anticipated. Dr Cathro confirmed that staff vacancies have caused the expenses to be lower.

Ms Luther queried the large increase in holdings added (147%) and Ms Campbell advised that it was due to the WA TAFE consortium refresh, not new holdings added.

ACTION:

The Committee noted the report.

Agenda Item 5
Oral Reports from the National Library:
Director-General;
Assistant Director-General, Collections Management

Ms Fullerton provided a summary of the National Library of Australia's activities since the October 2008 meeting:

- The NLA is awaiting the outcome of the forthcoming Commonwealth Government budget and any change to efficiency dividends which may be contained therein.
- The Australian Newspaper Digitisation Project continues to be a huge success with high use, significant engagement of the general public in text correcting, and ongoing positive feedback.

- The National Library of Australia remains committed to supporting Libraries Australia.
- Use of the National Library collections continues to be strong, reading room use is high and Document Supply transactions have increased considerably since Australian library holdings have appeared in WorldCat.
- The NLA continues to support the NSLA's Re-Imagining Library Services project (RLS)

Ms Gatenby provided a summary of other National Library activities:

The Australian Newspaper Digitisation Project

The Australian Newspaper Digitisation Project now has 1,300 active text correctors. Two million lines have been corrected since the Beta version went live. The manager of the project, Ms Rose Holley, has done a survey on the text correctors to find out what motivates them to do this work. A corrector's hall of fame has been established. By the end of 2010, four million pages will have been digitised. Ms Gatenby advised that the NLA is considering how this project will go forward as many state and public libraries want to contribute. The NLA is developing contributor guidelines to facilitate this. Ms Holley's presentation to the March Innovative Ideas Forum about contributions is at www.nla.gov.au/ndp/news_and_events/archive.html.

Digitisation of the Australian Woman's Weekly

Digitisation of the Australian Woman's Weekly will commence in July 2009 and should be finished by the end of 2010.

Dr Cathro then provided a summary of some of the NSLA's Re-Imagining Library Services projects. **Refer Agenda Item 12.**

Agenda Item 6
State of the Governance Relationship with OCLC
LAAC/2009/1/4

Mr Elliott reported on the status of the new OCLC governance structure, the policy for use and transfer of WorldCat records, and the new definition of OCLC membership.

New OCLC Governance Structure

Mr Elliott stated that having regional councils provides an effective channel through which to express and promote local concerns and issues. Mr Elliott emphasised that OCLC is much more than just the utility of WorldCat and as such it is important for Libraries Australia to be a player in the Asia Pacific region and globally. Mr Elliott strongly encouraged Australian librarians to attend the first meeting of the Asia Pacific Regional Council to be held in China in September.

Mr Elliott commented on the core group of countries which participate in the Asia Pacific region and the challenge of getting other countries on board as well – possibly due to language difficulties. Mr Harris suggested that interpreter services should be available to facilitate participation.

Ms Luther asked about the agenda of the meeting and what topics might be discussed to encourage Australians to attend the meeting. Mr Elliott advised that the focus would be on OCLC issues and that Mr Jay Jordan, the President of OCLC, would attend. Discussion about the timing and choice of location for the meeting took place and Mr Elliott outlined the reasons for having the meeting at this time in China. Ms Gatenby suggested a good objective for the region would be to increase the coverage on WorldCat of libraries' collections in the Asia Pacific region.

Mr Taylor asked how the new governance structure relates to the business layer of OCLC for Australia and the Asia Pacific region. He suggested that OCLC is really two layers - the governance layer and the business layer and mentioned the ongoing challenge of ensuring OCLC understands Australian issues. Mr Elliott responded that OCLC is trying to open up membership and give a voice to everyone. He advised that it is within the brief of the OCLC Regional Council and its members to make this happen and highlighted the importance of people talking to OCLC through the Council.

Ms Fullerton asked Mr Elliott if he would raise Mr Taylor's concerns at the Asia Pacific Regional Council meeting. Ms Horn stated that she would like to know what OCLC is going to do about establishing the needs of libraries in the Asia Pacific region. Mr Elliott said that part of the way to do this is to encourage people in the region to attend Regional Council and actually speak from the floor. Ms Luther questioned whether it would be possible to gather examples of concerns that people have in relation to dealing with OCLC to take to this meeting. Mr Elliott confirmed that once the agenda is set and people are invited to come there would be a call for issues to take to the meeting.

Ms Gatenby asked Mr Elliott how he would carry out his role on the Regional Council. Mr Elliott advised that he would be communicating with various library networks. Ms Gatenby stated that liaison with the LAAC would also be very important. Mr Taylor commented that the networks/consortia are the third layer of OCLC.

Ms Nelson asked how the Regional Council will operate. Mr Elliott advised that the structure of the Regional Council will be approved in May when the Regional Council executive meets. It will then decide how to organise and promote the first Regional Council meeting. Ms Luther observed that there would be an opportunity to raise issues at the May meeting about how to make the Regional Council more meaningful. Mr Elliott agreed he would be happy to take issues/ concerns to the final Members Council meeting in May.

Definition of Membership

The Definition of Membership draft document will be discussed at the May Members' Council meeting. This proposes two membership categories - members and participants. Currently there is also a governing member category which would no longer exist in the new definition of membership. OCLC is trying to open up membership to the broader community. Contribution will be required for membership, however, the scope of contribution has been broadened to include contribution of metadata; holdings data; staff; sharing of materials or any other way that indicates a significant level of engagement with the consortium. The need to respect the intellectual property rights of other members was noted. It is expected the new definition of membership will come into effect in July 2009.

Ms Luther asked Mr Elliott to confirm that all Libraries Australia members are

members of OCLC. Mr Elliott advised that currently they are governing members but this will translate to members in the new definition. Mr Elliott acknowledged that removing the premium membership level might cause some resentment, but this would affect very few Australian libraries.

Policy for use and transfer of World Cat records

Mr Elliott advised that a review board for the new policy has been established with a broad membership to look at the results of the recent survey. The key issue to be addressed is how best to protect the investment of libraries in OCLC, particularly WorldCat, and how to ensure the sustainability of the shared asset. The policy has to achieve a balance between the needs of member libraries and OCLC as a whole. The policy distinguishes between commercial and non-commercial use of OCLC records. It allows members and non-OCLC members such as museums and archives to share the records of their holdings for non-commercial purposes; encourages attribution and encourages retention of OCLC record numbers and the link to the policy in the record. Mr Elliott gave a summary of the new policy, which is available at www.oclc.org/us/en/worldcat/catalog/policy/recordusepolicy.pdf.

Ms Gatenby asked what the implications of the new policy were for Libraries Australia. Dr Cathro advised that the National Library has a separate agreement with OCLC which has priority over what happens in terms of this new policy for use. There was considerable discussion about this. Mr Walls confirmed that the use of WorldCat data in Libraries Australia is covered by the Agreement between the National Library and OCLC, which is then enforced through the Agreement each member library has with Libraries Australia. In the current agreement, the previous record use guidelines stand and OCLC would have to negotiate any change they may want to make. Mr Walls said that Karen Calhoun had confirmed that it would be unlikely there would be any need to change any Libraries Australia practices.

Ms Horn sought clarification on the impact that this might have on something like the relationship between Austlit and Libraries Australia. Ms Fullerton stressed that this is a not for profit relationship. Mr Elliott suggested that there has been a lack of acknowledgement of OCLC making access to World Cat 'free and unfettered'.

Mr Taylor suggested that libraries may contravene the agreement in their normal workflows, for example in downloading records to inform subsequent purchasing. Mr Walls advised that giving data to a commercial organisation to facilitate the library's workflow is unlikely to be in contravention of the policy. Ms Horn suggested that the FAQs should be incorporated into the body of the policy to make it clearer.

Ms Fullerton asked how LAAC would brief Mr Elliott and make sure the national issues are conveyed to him. Mr Elliott confirmed that the proposed OCLC Asia Pacific library panel at the Regional Council meeting could be a forum for raising national concerns. Possibilities for contacts in different library sectors were discussed.

Mr Elliott concluded his report and left the meeting. Ms Fullerton suggested that having an Australian representative on the RLG Governance Group would be a good idea. Ms Luther offered to raise this at the next CAUL meeting.

Ms Horn questioned whether the same concerns expressed by the government library sector in the United States are shared by Australian government libraries.

Mr Walls said the advice received from OCLC is that its new record use policy does not require any changes to the practices of Libraries Australia member libraries when

downloading WorldCat records. Ms Quinn asked if Libraries Australia had communicated to members via the email discussion list about the new policy. Mr Walls confirmed that they had in November but that it could be done again.

There was discussion about the general lack of understanding in libraries of what OCLC is, and the role of the Melbourne office. Ms Luther questioned the need to lobby for the Melbourne office to have a broader role and expressed concern about long distance governance. Ms Fullerton assured the committee that Libraries Australia serves the needs of Australian libraries very well in communicating with OCLC.

Mr Walls clarified the role of the Melbourne office as providing customer support for and marketing of all OCLC products, and advised that Libraries Australia is the primary point of contact for WorldCat and bibliographic data issues. Mr Taylor suggested that the gap in the document delivery as Libraries Australia is not involved in WorldCat Resource Sharing. Dr Cathro advised that Libraries Australia has raised the possibility with OCLC of interoperating with WorldCat Resource Sharing. Ms Fullerton noted that the National Library has achieved a connection with OCLC WorldCat Resource Sharing using the Relais system.

Ms Luther summarised by suggesting Libraries Australia should look to broaden the relationship with OCLC to include all of its services. Mr Taylor reiterated that Libraries Australia should become a network partner with OCLC.

Dr Cathro advised that someone from Libraries Australia will attend the Asia Pacific Regional Council meeting in 2010 but not in 2009. Dr Cathro advised that Libraries Australia staff are connected with several other OCLC activities. Ms Horn suggested informing the Libraries Australia members of all communications with OCLC would be beneficial. Dr Cathro advised that he does this at Libraries Australia User Group meetings and will do so in the proposed e-newsletter and that he, Ms Campbell and Mr Walls speak with Mr Elliott regularly.

Mr Taylor remarked that there is a fundamental disconnect between the Asia Pacific Regional Council and Libraries Australia. Ms Luther noted that differentiating between the operational relationship and the governance relationship was important.

ACTION: Mr Elliott will represent the issues of the university sector and will contact Ms Regina Sutton (NSLA), Mr Geoff Stempel (Public Library SA), Ms Kym Holden (AGLIN) and the LAAC to gather issues to take to the OCLC Asia Pacific library panel at the first Regional Council meeting in September.

ACTION: Mr Walls to re-post information about the proposed OCLC Policy for use and transfer of World Cat records to the librariesaustralia-l list.

ACTION: Ms Luther to raise the possibility of an Australian representative on the RLG Governance Board at the next CAUL meeting.

ACTION: Dr Cathro will communicate information about OCLC activities via the proposed e-newsletter.

ACTION: Libraries Australia staff will ensure Mr Elliott is briefed on issues concerning Australian libraries prior to the September meeting and panel for Regional libraries, including differentiation between the operational relationship and the governance relationship between OCLC and Libraries Australia.

The Committee noted the report.

Agenda Item 7

New Subscription Models for Special, TAFE and School Library Sectors LAAC/2009/1/5

Dr Cathro explained the background to the new subscription model. Special libraries now have a choice of being charged in three different ways. This new model will be almost revenue neutral. Feedback so far has been positive – it is good to be able to quote a price easily for aspiring members and very few libraries have cancelled their membership to Libraries Australia. A new model for TAFE library subscriptions is being developed.

Dr Cathro noted that school libraries will be offered the lowest tier as a subscription rate. Further modelling will be done to inform university library subscriptions for 2010 and this would aim to redistribute the costs slightly to reflect changes in library budgets, not to collect more revenue.

Mr Taylor asked if special libraries could choose between the three subscription models would other libraries want this choice also. Dr Cathro advised that it would not be beneficial for other libraries to use this model.

There was discussion about encouraging the addition of holdings for small but significant collections to the ANBD and it was suggested that a ‘tier zero’ for particular cases could be introduced with an even lower subscription rate. Ms Luther suggested having a separate conversation with organisations about this might be useful. Mr Harris expressed appreciation for the work that went into developing the subscription model. Ms Quinn suggested providing new members with documentation which sets out the benefits of membership and services available to them. Ms Horn had commented earlier about communicating new functionality to libraries as a way of showing the value of membership.

The Committee noted the report.

Agenda Item 8

Libraries Australia Forum 2009 and 2008 Forum Report LAAC 2009/1/6

Ms Campbell advised that the 2009 Libraries Australia Forum will be held in Hobart on Friday 6 November at the Hobart Function and Convention Centre. It will not be held in conjunction with the ACOC Seminar this year. Ms Luther suggested that another activity should be held prior to the Forum. Ms Campbell noted that Libraries Australia is aiming to have quality speakers at the Forum. Mr Walls explained the reasons why the ACOC Seminar would be held on another date.

Ms Campbell reported that feedback from the 2008 Forum was mostly positive. The quality of the speakers was noted in this feedback. Other comments included the difficulty of holding the forum in a public space, the length of the day and large food portions.

Ms Luther asked if there could be a parallel session on RDA for this year. Ms Gatenby suggested that a repeat of content from the Resource Description and Access seminar and content on FRBR could be arranged. Ms Fullerton suggested a National

Library Roadshow to be held the day before.

ACTION: The National Library to discuss the possibility of taking the NLA Roadshow to Hobart on 5 November.

Agenda Item 9

Resource Sharing and Innovation Draft Business Plan 2009 – 2011

LAAC/2009/1/7

Dr Cathro presented the draft plan, emphasizing that it is a Strategic Plan, not a Business Plan and he asked for feedback from the committee. This draft Plan encompasses all the work of the Resource Sharing and Innovation Division, not just Libraries Australia. Dr Cathro identified the four groups of users served by the division and the four different service bundles supplied by the Division. Dr Cathro sought feedback on the environmental scan with regard to any trends which might be missing.

There was a discussion about the perceived reluctance of e-resource vendors to make metadata available for re-purposing in cross-vendor discovery services. The trends in user expectations and in libraries were confirmed. Several changes to content and format were suggested. Dr Cathro noted the suggestions.

A key strategy is the integration of the discovery services into the 'Single Business Discovery Service' - SBDS. This will be the prime service for the general public. The main focus of the Libraries Australia subscription service will be member libraries. The two services will share a common back end. The new discovery service will have advanced search but not command search functionality. Mr Taylor reminded the LAAC of the needs of Libraries Australia Document Delivery users which he perceived to be similar to researchers in that they are focused on 'getting'.

ACTION: Dr Cathro will reflect the needs of the different users using the discovery services in the Plan.

ACTION: Ms Quinn will be invited to assist with testing the search functionality of the new discovery service. LADD users will also be invited to participate.

Dr Cathro commented on Strategies 1.1 – 1.4 in the Service Overview highlighting the idea of local catalogues as a pilot project and a potential source of value adding. There was further discussion about local catalogues and it was felt there would be a demand for them. It was noted that it was to be a trial initially. Ms Luther suggested it should be cost recovery.

Ms Fullerton observed that Libraries Australia should be looking at ways of supporting increasing efficiency in library operations as well as improving discovery. Dr Cathro mentioned the efficiencies available to LADD users through LADD and the LADD Payment Service, and the Subject Suggestor tool for cataloguers. Ms Luther noted that getting 'hidden collections' on to the ANBD would increase the copy cataloguing rate. After a discussion about alerting member libraries of ways to share data and collections, Ms Campbell advised the committee that the Libraries Australia roadshow which had recently launched in Canberra was seeking to do this. She also noted Ms Rajapitarana's handouts which were being made available to roadshow attendees.

Dr Cathro noted that the Division will investigate the feasibility of implementing a

national OpenURL resolver service that would support navigation to appropriate copies of e-resources that are licensed by Australian libraries - linked to the NSLA Open Borders project. There was lengthy discussion about the sharing of e-resources held by universities and it was recommended that Libraries Australia focus on resources licensed by state and national libraries. Ms Campbell noted that the attempt to get more e-resources on to the ANBD was a result of a survey which revealed that people thought that Libraries Australia was only about print resources. LAAC members responded that while e-resources can't easily be added, digitised materials in special collections are appropriate. Dr Cathro noted the importance placed by Libraries Australia on ways of improving the ANBD.

ACTION: The importance of OCLC Regional Council representation will be added to the Plan.

Dr Cathro then gave a Service Overview for E-Resource Consortia which led into a discussion of the strategies for 2009 – 2011. It was noted that the university sector is not included in these strategies.

Mr Harris commented on the amount of work involved in reviewing ERA product offerings annually. Mr Walls responded by saying that the recently completed tender process was structured in a way which means that a full tender process won't be needed in the future to select new products.

Ms Nelson suggested a reference should be made to the RLS project Collaborative Collections. Ms Fullerton suggested that it would be important to note that any expenditure required for the ERA consortia work comes from the NLA, not Libraries Australia subscriptions.

Dr Cathro gave a demonstration of the Single Business Discovery Service prototype. He noted that it is a work in progress – this is an early example of the prototype which will be continually refined. Ms Horn asked if the search results would be comprehensive and was advised that it would to the extent of available data.

In answer to Ms Quinn's query about whether it would include APAIS and Austlit, Dr Cathro advised that plans are underway to obtain this metadata. Currently the 'getting' function is not yet in this service but is being worked on. It is hoped to provide public access to the service in August.

There was lengthy discussion about the decision to include global collections. Dr Cathro confirmed that preference in the relevance ranking was given to Australian material and that the primary purpose is to have Australian collections, particularly information not found using Google. Dr Cathro justified the inclusion of OAIster and the Internet Archive in response to a question from Mr Taylor and confirmed that SBDS is not trying to compete with Google. Ms Gatenby emphasised that it will be important to have an explanation of what data is there and the logic behind its selection. Mr Taylor expressed a concern that including data just because it is openly available will diminish the product.

There was also discussion about what would attract researchers to the new service. Dr Cathro confirmed that its your primary focus will be Australian collections. Example of material in train to be added include fact sheets in the National Archive's collection. Ms Luther sought confirmation that the focus would be on Australian holdings. She also noted that there could be an opportunity to identify collection gaps and to enhance the ANBD.

Ms Horn emphasised the importance of getting feedback from different user communities, in particular the research community. Dr Cathro advised that the new service will be made available in Library Labs for anyone to give feedback. There is also a project from RLS which will also look at this via a focus group.

Ms Luther noted that developing a communications strategy for the new service would be useful. Dr Cathro talked about some of the proposed ways of enhancing the discovery service. He gave an explanation of the term 'specialisation' with regard to the proposal to develop a 'research specialisation'. Ms Horn suggested a 'Creative Arts' specialisation.

Dr Cathro talked about the Wider Collaborative Agenda report, resulting in discussion about the relationship between the National Library and the ANDS Project.

ACTION: Dr Cathro to seek a meeting with the ANDS Project.

ACTION: Dr Cathro will produce a revised version of the whole document and distribute it publically.

Agenda Item 10
Action Plan resulting from the ANBD Coverage Survey
LAAC/2009/1/7

Mr Walls spoke to the report on the Action Plan resulting from the Australian National Bibliographic Database Coverage Survey. Libraries Australia will give priority to addressing gaps in the coverage of state and university holdings and to the other initiatives as listed. Many projects are underway or proposed. Progress will be reported to the LAAC regularly.

Ms Luther suggested that there should be a focus on books in university collections that are not listed on the ANBD and noted that Libraries Australia should consider why libraries are not putting their collections on the ANBD. Mr Walls advised that he and Ms Campbell are currently visiting university library CEOs to discuss this. Ms Horn emphasized that it is a strategic decision to put holdings on the ANBD, not just a question of knowing how. Ms Gatenby advised that data can generally be manipulated to meet standards and that the minimal cataloguing standard as set by Libraries Australia is really quite minimal.

The committee noted the report.

ACTION: The Libraries Australia team to continue to bring attention to the importance of ANBD contribution and maintenance.

Agenda Item 11
Measuring Syndication
LAAC/2009/1/9

Ms Campbell gave an outline of ways that Libraries Australia can measure the effect of data syndication – 'a method for bringing the general public to Libraries Australia, even if they initially know nothing about the service.' The Alexa software at www.alexa.com can be used to compare traffic to different websites, and is used by OCLC for this purpose. Ms Campbell explained that because WorldCat received

higher levels of traffic than either Libraries Australia or individual Australian university websites, and because WorldCat seeds Google, sending ANBD records to WorldCat provides more opportunity for university students to 'discover' their own university's collections in the search engine. Ms Campbell advised that Alexa graphs are drawn at the domain, not sub-domain, level although some sub-domain information is provided.

Ms Luther queried the reason for promulgating the Libraries Australia search box on other sites such as Facebook.

The Committee noted the report.

Agenda Item 12

Re-imaging Library Services Initiative – an update

Project 2- Open Borders

The Open Borders Project, which is focusing on linking to e resources, is currently surveying State and Territory Libraries to see what products they use for e-resource management. This project is also forming a better understanding of the registration/authentication processes State and Territory libraries use; whether they are thinking about using federated or external authentication services and also gathering information about their opinions about a more collaborative framework for e-resource linking such as that used by the National Electronic Library in Finland.

Dr Cathro clarified that the vision is that of a user doing a search in whatever discovery service relevance ranks the e-resources that they are entitled to access by virtue of their multiple library memberships.

Project 7 - Collaborative Collecting

Mr Walls is now the NLA representative on Project 7 - Collaborative Collecting. The Project is looking at the issue of more coherence in e-resource licensing, arranging for whole-of-sector take-up of some e-resource products and examining the overlapping serials holdings across State and Territory libraries, possibly using the OCLC collection analysis service. Ms Nelson confirmed that the priority is licensed e-resources but that the State Library of New South Wales is looking at serials and e-books. Ms Luther questioned whether this project had been working with the university sector and was advised by Dr Cathro that it has.

Project 8 - Flexible Cataloguing

Ms Gatenby talked about Project 8 - Flexible Cataloguing - which aims to increase the availability of information on Libraries Australia about Australian materials held in state and national libraries given the shortage of original material on Libraries Australia. This project is working to develop more efficient ways of processing and cataloguing this original material and making it available. The initial focus is on original materials. The main issue to deal with is the cost of traditional cataloguing. There is a need to develop new standards that are acceptable to organisations and to Libraries Australia that will streamline the cataloguing of original materials. Ms Horn suggested that the new standards and workflows when developed be shared with the university sector to assist them to put their collections on Libraries Australia.

Ms Gatenby outlined the development of a framework for operating with Libraries Australia. This would consist of a set of practices and standards that are acceptable

for adding content to Libraries Australia and tools, for example, a Subject Suggester tool.

Ms Luther expressed her interest in historical collections and suggested introducing different categories to facilitate the discovery of older material. Ms Fullerton commented that Libraries Australia should be paying attention to the 'hidden collections' which are mainly in universities. Ms Horn drew attention to the 'long tail'. University libraries are saying to researchers that it doesn't matter if we don't have the material in the collection, we can get it for you from offsite, and she questioned whether the rhetoric is being matched by practice.

Ms Nelson commented that at the State Library of NSW the cataloguing of original material is seen as a priority and all staff have the opportunity to be trained in how to do it to build their knowledge of the collection.

The OLE Project

Dr Cathro confirmed the NLA's continued participation in the Open Library Environment Project. This Project is preparing a scope statement and design document for requirements for the open source library system of the future. It is currently seeking funding for the build stage.

GetWise Project

The Gain Efficiencies Through Workflow Investigation and System Exploration (GetWise) Project, which will feed into the OLE Project, aims to gain efficiencies through workflow investigation and system exploration. Software is being trialled in the Manuscripts Reading Room at the NLA including the Archivists Toolkit and Reftracker software to deal with relationship management with collection donors and better tracking of things as they move around various places in the library such as preservation and exhibition.

This project is looking at Ex Libris' Open Platform programme which enables interoperability between open source, vendor supplied and in-house developed software.

The Committee noted these reports.

Agenda Item 13 National Library Directions 2009 – 2011

The Committee was informed of the 2009 – 2011 NLA Directions Statement.

Agenda Item 14 Conclusion and Review of Resolutions

1. The Minutes of the meeting of 22 October 2008 were accepted.

Agenda Item 15 Any other business

Due to time constraints, the planned discussion about LAAC membership did not take place.

ACTION: Ms Fullerton and Dr Cathro will look at membership, membership terms, appropriate sector coverage, find a replacement for Ms McDonald and report back to the next LAAC meeting.

The next LAAC meeting will be held in Hobart on 4 November.

The meeting closed at 4pm.