

**LIBRARIES AUSTRALIA ACHIEVEMENTS**  
**NOVEMBER 2009 – MARCH 2010**

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Summary

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This progress report summarises achievements since the last briefing provided at the Libraries Australian Annual Forum on 6 November 2009 in Hobart<sup>1</sup>.

The key achievements have been:

- the replacement of the Libraries Australia free search service with Trove
- the hosting of the 2009 Annual Forum<sup>2</sup>
- development of a new subscription model for TAFE libraries
- completion of the loading of OCLC identifiers into the Australian National Bibliographic Database (ANBD)
- the addition of Table of Contents (TOC) data from the Library of Congress to the ANBD
- the introduction of routine duplicate detection and removal
- the release of a new version of the Cataloguing Client WinIBW v3.3.8.5
- the replacement of the Help Desk software
- extension of deep linking to local catalogues from both Libraries Australia and Trove.

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Libraries Australia Cataloguing Service

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**CBS 5.0**

Version 5.0 of the CBS cataloguing software is currently in test mode. The main benefits of implementing CBS 5.0 are the CBS Job Manager module, which will allow

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<sup>1</sup> As outlined in the Libraries Australia Activity Report July – October 2009 at [www.nla.gov.au/librariesaustralia/about/documents/laac-paper-2009-2-07-activity-report.pdf](http://www.nla.gov.au/librariesaustralia/about/documents/laac-paper-2009-2-07-activity-report.pdf) and the 2008/09 Annual Report at

[www.nla.gov.au/librariesaustralia/about/documents/annual-report-2008-2009.pdf](http://www.nla.gov.au/librariesaustralia/about/documents/annual-report-2008-2009.pdf).

<sup>2</sup> Refer separate LAAC paper in this set for a summary of perceptions of the Annual Forum.

Libraries Australia staff to manage database maintenance tasks such as global updates, and two-way SRU (Search/Retrieval via URL) Record Update which will facilitate more timely reporting of changes from local systems.

### **OCLC identifiers**

As part of the implementation of SRU Record Update, OCLC bibliographic record identifiers were added to most ANBD records in the Cataloguing (CBS) Database. The second part of the project was to add OCLC identifiers to the Search Database, which was completed in November. Their addition to the Search Database

- improves deep linking from WorldCat (especially to unique items that don't contain ISBNs or ISSNs), and
- provides an additional key for the matching of records.

Work has been done in tandem to accommodate OCLC identifiers when records are added to or exported from the ANBD.

The Libraries Australia Record Import Service (RIS) will support the upload of OCLC numbers from 1 April 2010. After that date OCLC numbers can be supplied in bibliographic and holdings records sent to Libraries Australia. The OCLC numbers will be used as supplementary match points in RIS if records are unable to match on ANBD control numbers and local system numbers.

To support the addition of these identifiers to members' local library management systems, Libraries Australia is now offering ANBD number/OCLC Id concordance files. A file of OCLC identifiers from local systems can also be used as a match point in the Products module to identify records in the ANBD.

### **SRU Record Update**

The SRU Record Update protocol between Libraries Australia and WorldCat was implemented in January 2009. Bibliographic record and holdings updates in Libraries Australia are transmitted to WorldCat within a few seconds. With the provision of two-way update in CBS version 5.0, records added in WorldCat by Australian libraries will also be transmitted to the ANBD.

The Libraries Australia team is encouraging members to ask their library management system vendors to support SRU Record Update, and is able to provide advice about the use of the protocol on request. OCLC is also developing an SRU synchronisation gateway for use with different library systems.

### **Offline duplicate detection and resolution**

Automated duplicate detection (DDR) runs on the ANBD on a daily basis, using ISBNs and Library of Congress numbers as the match keys. A total of 239,622 duplicates have been removed through DDR so far.

## **NBD maintenance**

From 1 July 2009 until 28 February 2010 Global Holdings Updates were performed for 65 libraries resulting in the updating, transfer or deletion of 1,722,665 holdings.

## **Table of Contents (TOC) data project**

Previously the bulk of the 1.3 million ANBD records with TOC data were derived from a subscription to the Blackwells TOC service.

A project is underway to enrich ANBD records with Table of Contents (TOC) data derived from the Library of Congress. The Library of Congress was identified as the only major repository for deriving free Table of Contents data. The ANBD contained 352,000 records with links to the Library of Congress' TOC data in field 856. 160,000 of these records already contain TOC data in field 505. The links in field 856 were used to retrieve the TOC data, which were then inserted into existing ANBD records. The method used to enhance the remaining records with TOC data harvested from the Library of Congress's web site was to use the RIS matching and merging rules to match and merge TOC data with existing database records.

Harvesting of the TOC data from the Library of Congress began in December 2009, and to date 67,000 ANBD records have been enhanced with TOC data. About 100,000 additional records are still waiting to be enhanced with TOC data.

## **Authority upload project**

In preparation for the upload of authority records via the Record Import Service, superseded control numbers were moved and the primary control number copied to an additional internal tag in 1.7 million authority records. Final testing is underway, and files of authority records from the National Library's catalogue will be uploaded shortly.

## **Libraries Australia Record Import Service**

161 organisations now contribute to the Australian National Bibliographic Database (ANBD) using the Record Import Service (RIS) including four consortia providing contributions on behalf of 57 libraries. In total, 218 libraries contribute to the ANBD via the RIS. 34 additional libraries began using the RIS during the period 1 July 2009 to 28 February 2010, and are listed in Appendix A.

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## **Libraries Australia Document Delivery Service**

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728 libraries are registered to use the Libraries Australia Document Delivery Service (LADD). Thirty-three libraries joined LADD during the period from 1 July 2009 to 28 February 2010 and are listed in Appendix B.

Seventy-six libraries are now using ISO ILL-compliant systems to interoperate with LADD. The following libraries began interoperating with LADD using the ISO ILL protocol:

- Mitchell Regional Library Service (VSLS)
- Melton Library and Information Service (VMLT)
- City of Greater Dandenong libraries (VDGV)
- West Gippsland Regional Library (VWGP)
- Yarra Libraries (VYML)
- Queensland Health Central Library (QDH) and
- Prince Charles Hospital Library (QPCH).

ISO ILL interoperability testing is currently underway with:

- UNILINC libraries (Aleph system)
- University of New England (NUNE) (Relais system)
- State Library of Victoria (VSL) (Relais system), and
- Defence Science and Technology Organisation libraries (Relais system).

The inaugural LADD ISO ILL Partners Meeting was held in Hobart on 4 November, for libraries using their own ISO ILL-compliant ILL systems to interoperate with LADD.

Testing of a new version of VDX, 4.1.1, is underway and it is expected that VDX 4.1.1 will be implemented by mid-year. This version focuses on improvements to the user interface, including streamlined request entry and display screen layouts, and configurable ILL actions and work queues.

A LADD member and suspension directory is now available on the Libraries Australia website as a dynamic webpage which lists all Libraries Australia Document Delivery members and their current suspension status. It is available at [www.nla.gov.au/librariesaustralia/laddusers.html](http://www.nla.gov.au/librariesaustralia/laddusers.html).

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Libraries Australia Search

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## Trove

The National Library released the first full version of Trove on 4 December 2009<sup>3</sup>. The existing Libraries Australia free search service was rendered inactive on the same day. An advisory was provided to all Libraries Australia members and information placed on various websites.



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<sup>3</sup> Refer separate LAAC paper in this set for Trove usage statistics.

## Deep linking and a green button



During 2009 the Libraries Australia team enabled a deep linking function between records in the ANBD and records in local catalogues. Further encouragement to implement this function was engendered in early 2010, resulting in more than two dozen new requests.

When enabled, the deep linking takes effect in both Libraries Australia and Trove.

More information about the benefits of deep linking is available in the February 2010 newsletter.<sup>4</sup>

## Memberships

There are 1,244 current members of Libraries Australia. The number of active user-ids has increased since last year.

	User-ids
contributing libraries	5,766
non-contributing libraries	1,353
Total this year (last year)	7,119 (6,910)

Between November 2009 and March 2010 there were 15 cancellations, including four due to library closures and four individual accounts. In the same timeframe, there were 29 new registrations, including for seven schools and six individuals.

By the end of February, 283 people had registered to use the Libraries Australia discussion space in ning.

## Enquiries

In late October, the software used by the Libraries Australia help Desk to record enquiries was replaced with RefTracker. The version installed required a form to be used at all times, not a direct email address. This changeover is reflected in the following statistics.

via Phone	1,083
via Webpage	1,364
via Email	81
via Fax/Desk	21
Total	<b>2,549 enquiries</b>

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<sup>4</sup> Libraries Australia Newsletter Issue 5, [www.nla.gov.au/librariesaustralia/news/newsletter.html](http://www.nla.gov.au/librariesaustralia/news/newsletter.html)

Of these enquiries, 268 were regarding Trove. Many queries which are classified by the sender as being about Trove are actually highlighting an issue in Libraries Australia. One such example is concern about broken links, another is the lack of currency of holdings. Members of the public are not sure whether their search technique is at fault, or whether the link to a local catalogue is no longer working.<sup>5</sup> The Trove team is investigating ways to ameliorate these issues in both Trove and Libraries Australia.

### Training courses

State/course	# courses	#trainees
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#### ACT

Cat Client	1	1
Doc Del Online	1	1


#### Tasmania

Doc Del	1	2
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#### Western Australia

LA Search	1	7
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### Outreach activity

<p>Libraries Australia staff Mary-Louise Weight, Laurel Paton and Electronic Resources Australia (ERA) staff member Nikki Darby at the 2010 VALA Conference</p>	 <p>The photograph shows three women standing in front of a large green display for Trove. The display features the Trove logo, the tagline 'one search ... a wealth of information', and the website 'trove.nla.gov.au'. The women are wearing black t-shirts with the Trove logo and yellow lanyards with identification badges. The background shows a conference setting with other displays.</p>
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<sup>5</sup> Refer separate LAAC paper in this set for further discussion of the issues.

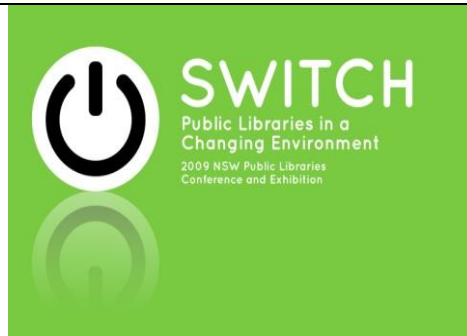


Libraries Australia launched a new eco-pen at the 2010 VALA conference.

It was distributed with 600 of the very popular 'silk' bags.

The other conference sponsored by Libraries Australia was

- SWITCH: Public Libraries in a Changing Environment - 2009 NSW Public Libraries Conference & Exhibition



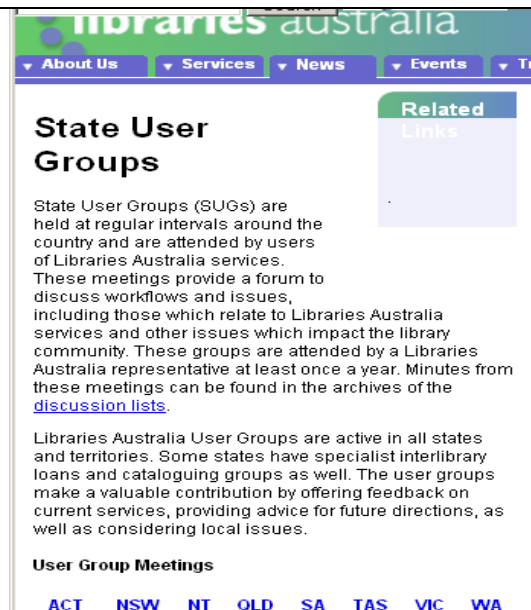
The December 2009 and February 2010 eNewsletters were released.

An archive is maintained at [www.nla.gov.au/libraries/australia/news/newsletter.html](http://www.nla.gov.au/libraries/australia/news/newsletter.html).

Libraries Australia staff provided representatives for several User Group Meetings at:

- the State Library of New South Wales
- the State Library of Tasmania
- the National Library.

Dates for forthcoming meetings are notified at [nla.gov.au/librariesaustralia/sug/index.html](http://nla.gov.au/librariesaustralia/sug/index.html)



## **Libraries Australia Advisory Committee**

Between November 2009 and February 2010, Libraries Australia welcomed four new members to its Advisory Committee (LAAC):

- Mr Vic Elliott, Director Scholarly Information Services and University Librarian, Australian National University, invited to join in his capacity as Asia Pacific delegate to the OCLC Global Council and Vice Chair and Chair-Elect of the OCLC Asia Pacific Regional Council
- Ms Ann Ritchie, Director Library Services in the Northern Territory Department of Health & Families, is a special libraries representative
- Ms Liz Burke, Director, Library Services, at Murdoch University, was nominated by the Council of Australian University Librarians to represent the Higher Education sector
- Ms Karen Hansen, Manager of Library Services at the Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA), is a special libraries representative.

At its November 2009 LAAC meeting, the Committee also thanked and farewelled three long-serving representatives: Ms Linda Luther, who represented the Higher Education sector and served as the Chair of the LAAC for three years; and Ms Sherrey Quinn and Mr Lindsay Harris, both special libraries representatives.<sup>6</sup>

### **Recommendation**

The Committee to note the report.

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March 2010

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<sup>6</sup> Further biographical details are provided in a recent *Gateways* article at [nla.gov.au/pub/gateways/issues/103/story06.html](http://nla.gov.au/pub/gateways/issues/103/story06.html).

## Appendix A

The following libraries began using the Record Import Service during the period 1 July 2009 to 28 February 2010:

- Academy Library, University of NSW@ADFA [ADFA]
- Alice Springs Public Library [XASPL]
- Alzheimer's Australia (WA) [WALZ]
- Australian National University Library [ANU]
- Australian Taxation Office: Jan Brady Library [AATO]
- Botany Bay City Council: Central Library, Eastgardens [NBNY]
- Brimbank Libraries [VBRIM]
- Broome Public Library [WBRM]
- Canterbury City Council Libraries: Canterbury City Council Library Service [NCML]
- Central Queensland University Library [QCQU]
- City of Joondalup: Joondalup Public Library [WJLS]
- City of Perth Library [WPER]
- City of Stirling [WSCCL]
- Corrective Services NSW: Library & Information Service [NCOR]
- Dalton McCaughey Library [VJTL]
- East Gippsland Shire Library: Bairnsdale Library [VEGS]
- Geraldton-Greenough Regional Library [WGER]
- Gold Coast City Council Libraries [QGCCL]
- Gosford City Council: Gosford City Library [NGCL]
- Great Lakes Library Service: Forster Library [NGLS]
- Leichhardt Municipal Council: Leichhardt Library [NLML]
- Port Phillip Library Service: St Kilda Library [VPPLS]
- Redland City Council - Redland City Library Service - Library Headquarters [QRSL]
- RMIT University Library [VIT]
- Singleton Shire Council: Singleton Public Library [NSIN]
- State Library of Queensland [QSL]
- Stonnington Library and Information Service: Toorak / South Yarra Library [VSLIS]
- SA TAFEs [SFED]
- The Hills Shire Council Library Service [NBAU]
- The Ronald Lowe Library [VEE]
- The Royal Australian and New Zealand College of Obstetricians and Gynaecologists [VCOG]
- University of Canberra Library [AUC]
- Waverley Council: Waverley Library [NWAV]
- Willoughby City Library: Central Library [NWML]

## Appendix B

The following libraries joined the Libraries Australia Document Delivery service during the period 1 July 2009 to 28 February 2010:

- Albury City Libraries (NALB)
- Canterbury Hospital Medical Library (NCBY)
- Wagga Wagga Base Hospital Library Services (NWWH)
- Moreton Bay Regional Council (QMBC)
- Department of Justice and Attorney-General (QLD) (QAG)
- ESR Christchurch Science Centre, Information and Research Services (CESR)
- ESR Mt Albert Science Centre, Information and Research Services (AESRA)
- Riverina Regional Library – Henty (NRIV:H)
- Riverina Regional Library – Culcairn (NRIV:CUL)
- Riverina Regional Library – Junee (NRIV:J)
- Riverina Regional Library – Coolamon (NRIV:CML)
- Riverina Regional Library – Temora (NRIV:TE)
- Riverina Regional Library – Tumut (NRIV:TU)
- Riverina Regional Library – Cootamundra (NRIV:CT)
- Riverina Regional Library – Gundagai (NRIV:G)
- Australian Dental Association - Victorian Branch: Tuckfield Memorial Library (VDA)
- Macarthur Clinical Library (NCH)
- Department of the Environment, Water, Heritage and the Arts: Australian Antarctic Division Library (TANT)
- URS Australia Pty Ltd (NURS)
- AstraZeneca Pty Ltd: Library & Resource Centre (NAPH)
- Santos Ltd: Santos Library and Research Centre (Brisbane) (QSLT)
- Gardiner Library Service: John Hunter Hospital Library (NGAL:JH)
- Mallesons Stephen Jaques (NMST)
- Port Augusta Public Library (SPA)
- The Royal Library, Copenhagen University Library and Information Service (YCURL)
- Scotch Oakburn College, John Morris Library (TSOC)
- WorkCover NSW (NWC)
- Department of Community Safety (QLD) (QES)
- Mackay Health Service District Library (QMBH)
- Western Australian Museum Library (WMU)
- Avondale College Library (NAVC)
- The Prince Charles Hospital Library (QCPH)

In the same period the following libraries cancelled their Libraries Australia Document Delivery membership:

■	Alice Springs Health Library (XASH)	No longer using service
■	University of Newcastle Ourimbah Campus (NNCU:C)	No longer using service
■	Woodside Energy: E&P Library (WWOP:NV)	No longer using service
■	Deacons (QSW)	No longer using service
■	Bankwest (WBW)	No longer using service
■	Orica Australia (NICR)	No longer has a librarian
■	Peter James Centre: Health Science Library (VESG)	No longer using service
■	Australian Human Rights Commission (NHRE)	Library has closed
■	Department of Justice Correctional Services South Australia (SCOR)	Library has closed
■	Royal Women's Hospital Library (VWH)	Merged
■	Department of Child Protection (WCW)	Library closed
■	Pine Rivers Shire Council Library (QPRS)	Using another account
■	Minter Ellison Lawyers (NMINT)	No longer using service
■	Greater Western Area Health Service Library, Dubbo Base Hospital (NOFR)	No longer using service
■	Department of Health (SA) (SSHC)	Merged
■	Moreton Bay Region Libraries - Caboolture District (QCSC)	Merged
■	Concept Economics Pty Limited (NCE)	Subscription cancelled
■	Gympie Regional Libraries (QGYM)	Consolidating accounts
■	Burkitt Ford Library (NU:BF)	Library closed
■	Australian Red Cross (VRCS)	No longer using service
■	DSTO Research Library, Maribyrnong (VMRL)	Merged
■	DSTO Research Library, Fisherman's Bend (VARL)	Merged
■	Dibbs Barker Lawyers (NDAS)	Subscription cancelled.