

GLOSSARY

- ALG** Australian Libraries Gateway
- AMI** Australasian Medical Index
- APAIS** Australian Public Affairs Information Service
- APS** Australian Public Service
- BALANCED SCORECARD** Performance management methodology
- CD-ROM** Compact Disk-Read Only Memory
- CJK** Chinese, Japanese and Korean database providing script-based cataloguing and location records for documents in those languages
- DCITA** Department of Communications, Information Technology and the Arts
- DOFA** Department of Finance and Administration
- DSP** Digital Services Project
- EEO** Equal Employment Opportunity
- EFFECTIVENESS** The extent to which actual outcomes are achieved, against the outcomes planned, via relevant outputs or administered expenses.
- EFFECTIVENESS INDICATORS** Indicators to assess the degree of success in achieving outcomes
- FINANCE ONE** Financial Management System
- GST** Goods and Services Tax
- IMAGES1** Database of digital reproductions of pictorial items in the Library collections
- IT** Information Technology
- KINETICA** A service providing automated cataloguing and interlending support to Australian libraries
- NBD** National Bibliographic Database
- NPLAN** National Plan for Australian Newspapers
- LIDDAS** Local Interlending and Document Delivery Administration System
- OUTCOMES** The results, impacts or consequences of actions by the Commonwealth on the Australian community
- OUTPUTS** The goods and services produced by agencies on behalf of government for external organisations or individuals
- OZLIFE** Web-based index to Australian biographies and book reviews
- PANDAS** The PANDORA Document Acquisition System
- PANDORA** Preserving and Accessing Networked Documentary Resources of Australia
- PERFORMANCE** The proficiency of an agency or authority in acquiring resources economically and using those resources efficiently and effectively in achieving planned outcomes
- PERFORMANCE TARGETS** Quantifiable performance levels or changes in level to be attained by a specific date
- PDP** Personal Development Plan
- PICTUREAUSTRALIA** Single web entry point to digitised heritage image collections
- QUALITY** Relates to the characteristics by which customers or stakeholders judge an organisation, product or service
- SES** Senior Executive Service

COMPLIANCE INDEX

The table below shows compliance with *Commonwealth Authorities and Companies Orders for Reports of Operations*, issued by the Minister for Finance and Administration, August 1998, and the *Commonwealth Authorities and Companies Orders (Amendment) 1998 for the Financial Statements of CAC Bodies*, issued by the Minister for Finance and Administration, December 1998.

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REQUESTS FOR ADDITIONAL INFORMATION

Requests for additional information to be made available to Members of Parliament and Senators should be forwarded to:

The Director-General
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