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GLOSSARY

ACCRUAL BUDGET A comprehensive budget incorporating assets, liabilities, expenses and revenues, as well as cash receipts and expenditures

APS Australian Public Service

BALANCED SCORECARD A strategic management tool

CJK Chinese, Japanese and Korean database providing script-based cataloguing and location records for documents in those languages

EEO Equal Employment Opportunity

EFFECTIVENESS The extent to which actual outcomes are achieved, against the outcomes planned, via relevant outputs or administered expenses

EFFECTIVENESS INDICATORS Indicators to assess the degree of success in achieving outcomes

FINANCE ONE Financial Management system

GST Goods and Services Tax

IT Information Technology

KINETICA A service providing automated cataloguing and interlending support to Australian libraries

LOGARITHMIC SCALING A scale of measurement in which an increase of one unit represents a logarithmic increase in the quantity measured

MUSICAUSTRALIA A collaborative multimedia database enabling access to Australian music resources

NBD National Bibliographic Database

OUTCOMES The results, impacts or consequences of actions by the Commonwealth on the Australian community

OUTPUTS The goods and services produced by agencies on behalf of government for external organisations or individuals

PADI Preserving Access to Digital Information

PANDORA Preserving and Accessing Networked Documentary Resources of Australia

PERFORMANCE The proficiency of an agency or authority in acquiring resources economically and using those resources efficiently and effectively in achieving planned outcomes

PERFORMANCE TARGETS Quantifiable performance levels, or changes in level, to be attained by a specific date

PICTUREAUSTRALIA Single Web entry point to digitised heritage image collections

QUALITY Relates to the characteristics by which customers or stakeholders judge an organisation, product or service

SES Senior Executive Service

