



6. Glossary and Indexes

GLOSSARY

ACCRUAL BUDGET A comprehensive budget incorporating assets, liabilities, expenses and revenues, as well as cash receipts and expenditures

APAIS THESAURUS The APAIS Thesaurus lists the subject terms used to index articles for APAIS: Australian Public Affairs Information Service, a subject guide to literature in the social sciences and humanities

ASKNOW www.asknow.gov.au
A collaborative service developed by the Council of Australian State Libraries, AskNow is a virtual reference desk where answers are provided immediately by operators using chat software and searching the Internet and library resources

AUSTRALIA DANCING
www.australiadancing.org A web portal enabling access to Australian dance resources

AUSTRALIAN WEB DOMAIN A collective term for Australian websites

BALANCED SCORECARD A strategic management tool

BLOG Short for weblog, a journal (or newsletter) that is frequently updated and intended for general public consumption

EFFECTIVENESS The extent to which actual outcomes are achieved, against the outcomes planned, via relevant outputs or administered expenses

EFFECTIVENESS INDICATORS Indicators to assess the degree of success in achieving outcomes

FINANCE One Financial Management System

FLICKR www.flickr.com A digital photo-sharing website and web services suite

INTERNATIONAL INTERNET PRESERVATION CONSORTIUM (IIPC)
An organisation whose mission is to acquire, preserve and make accessible knowledge and information from the Internet for future generations, promoting global exchange and international relations

IMAGE TRAILS A collection of thematic images in the PictureAustralia service

IT INFRASTRUCTURE LIBRARY (ITIL) A framework outlining worldwide accepted best practices for IT service management. ITIL covers areas such as Incident Management, Problem Management, Change Management, Release Management and the Service Desk

LIBRARIES AUSTRALIA librariesaustralia.nla.gov.au
A service providing information about items held by Australian libraries, used by Australian libraries for automated cataloguing and interlending. Formerly known as Kinetica

LOGARITHMIC SCALING A scale of measurement in which an increase of one unit represents a logarithmic increase in the quantity measured

MUSIC AUSTRALIA www.musicaustralia.org
A collaborative multimedia database enabling access to Australian music resources

OUTCOMES The results, impacts or consequences of actions by the Commonwealth on the Australian community

OUTPUTS The goods and services produced by agencies on behalf of government for external organisations or individuals

PANDORA, AUSTRALIA'S WEB ARCHIVE
pandora.nla.gov.au established by the National Library in 1996, PANDORA stands for 'Preserving and Accessing Networked Documentary Resources of Australia'

PERFORMANCE The proficiency of an agency or authority in acquiring resources economically and using those resources efficiently and effectively in achieving planned outcomes

PERFORMANCE TARGETS Quantifiable performance levels or changes in level to be attained by a specific date

PICTUREAUSTRALIA www.pictureaustralia.org Single web entry point to digitised heritage image collections

PODCASTING A method of publishing files to the Internet, allowing users to subscribe to a feed and receive new files automatically by subscription, usually at no cost

REFERENCE SERVICE Services provided by the Library which assist library users to understand and navigate the information environment to pursue independent self-directed research

QUALITY Relates to the characteristics by which customers or stakeholders judge an organisation, product or service

WIKI A website or similar online resource that allows users to add and edit content collectively

OH&S Occupational health and safety

PADI Preserving and Accessing Digital Information

SES Senior Executive Service

Shortened Forms

AASB Australian Accounting Standards Board

AEIFRS Australian Equivalents to International Financial Reporting Standards

ANBD Australian National Bibliographic Database

APS Australian Public Service

CAC Act *Commonwealth Authorities and Companies Act 1997*

CASL Council of Australian State Libraries—the peak body for Australia’s national, state and territory libraries

EEO Equal employment opportunity

FOI Freedom of information

GST Goods and Services Tax

IT Information Technology

NLA National Library of Australia

OAI Open Archives Initiative—protocol for metadata harvesting

COMPLIANCE INDEX

The table below shows compliance with *Commonwealth Authorities and Companies (Report of Operations) Orders 2005* issued by the Minister for Finance and Administration on 30 June 2005.

While not required from statutory authorities, the Library has also compiled this report with selected regard to Requirements for Departmental Annual Reports approved by the Joint Committee of Public Accounts and Audit under subsections 63(2) and 70(2) of the *Public Service Act 1999* (Cwth) June 2006.

Contact Office

The National Library of Australia is located in Canberra at the following address:

Parkes Place West
Parkes
Canberra ACT 2600

Requests for additional information to be made available to Members of Parliament and Senators should be forwarded to:

The Director-General
National Library of Australia
Parkes Place West
Parkes
Canberra ACT 2600
Telephone: (02) 6262 1111
TTY: 1800 026 372
Fax: (02) 6257 1703
Website: www.nla.gov.au

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