OVERVIEW

1 Highlights and achievements during 2017-18 were:

- In collaboration with ALIA, the Library held a two-day resource sharing futures event: Share it! on 10 and 11 May. The event attracted a total of 132 participants from all states and territories - this was the first large-scale conferency style forum since moving to virtual delivery in 2016/7.

- 83 general global holdings updates were completed for member libraries.

- The Collection analysis service improved the reports and delivered improved visualization for member libraries seeking insights about their collections in context.

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# Vital Statistics - Trends 1 July 2014 to 30 June 2018

<table>
<thead>
<tr>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td><strong>Members</strong></td>
<td>1,248</td>
<td>1,230</td>
<td>1,204</td>
<td>1,201</td>
</tr>
<tr>
<td><strong>LADD members</strong></td>
<td>651</td>
<td>594</td>
<td>578</td>
<td>576</td>
</tr>
<tr>
<td>at 803 locations</td>
<td></td>
<td>at 750 locations</td>
<td>at 740 locations</td>
<td>at 737 locations</td>
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<tr>
<td><strong>ANBD holdings</strong></td>
<td>52.78m</td>
<td>52.27m</td>
<td>54.35m</td>
<td>57.05m</td>
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<tr>
<td><strong>Bibliographic records in the ANBD</strong></td>
<td>26.91m</td>
<td>29.49m</td>
<td>31.44m</td>
<td>34.21m</td>
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<tr>
<td><strong>Authority records in the ANBD</strong></td>
<td>1.84m</td>
<td>1.86m</td>
<td>1.92m</td>
<td>1.94m</td>
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<tr>
<td><strong>ANBD searches</strong></td>
<td>14.0m</td>
<td>13.4m</td>
<td>12.7m</td>
<td>12.6m</td>
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<tr>
<td><strong>RDA records in the ANBD</strong></td>
<td>1.3m RDA bibliographic records</td>
<td>2.1m RDA bibliographic records</td>
<td>2.8m RDA bibliographic records</td>
<td>3.7m RDA bibliographic records</td>
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### Duplicates removed from the ANBD

<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>Removed</td>
<td>110,882 removed</td>
<td>135,445 removed</td>
<td>142,412 removed</td>
<td>139,098 removed</td>
</tr>
<tr>
<td>by DDR</td>
<td>automatically</td>
<td>automatically</td>
<td>automatically</td>
<td>automatically</td>
</tr>
<tr>
<td>----</td>
<td>3,366 removed</td>
<td>9,680 removed</td>
<td>2,567 removed</td>
<td>1,477 removed</td>
</tr>
<tr>
<td>manually</td>
<td></td>
<td>manually</td>
<td>manually</td>
<td></td>
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</tbody>
</table>

### Authority records related

<table>
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<th></th>
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</thead>
<tbody>
<tr>
<td>Not captured</td>
<td>3.3m records processed</td>
<td>2.5m records processed</td>
<td>3.6m records processed</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5.9m headings linked</td>
<td>4.8m headings linked</td>
<td>7.9m headings linked</td>
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</table>

### Help Desk inquiries

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<tr>
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</thead>
<tbody>
<tr>
<td>Requests</td>
<td>3,509</td>
<td>2,756</td>
<td>2,985</td>
<td>2,608</td>
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</tbody>
</table>

### Document delivery requested

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<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>Items</td>
<td>227,692</td>
<td>207,564</td>
<td>179,941</td>
<td>173,543</td>
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</tbody>
</table>

### Data on Demand products delivered

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<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>Items</td>
<td>963</td>
<td>1,009</td>
<td>775</td>
<td>678</td>
</tr>
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</table>

### Training courses delivered

<table>
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<tr>
<th></th>
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<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>Courses</td>
<td>15 courses</td>
<td>21 courses</td>
<td>13 courses</td>
<td>7 courses</td>
</tr>
<tr>
<td>Participants</td>
<td>30 participants</td>
<td>86 participants</td>
<td>42 participants</td>
<td>29 participants</td>
</tr>
</tbody>
</table>

### Attendees at face-to-face Libraries Australia Events

<table>
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<tr>
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</thead>
<tbody>
<tr>
<td>Attendees</td>
<td>142</td>
<td>181</td>
<td>341</td>
<td>132</td>
</tr>
<tr>
<td>--------------------------------------</td>
<td>---------</td>
<td>---------</td>
<td>---------</td>
<td>---------</td>
</tr>
<tr>
<td>Attendees at virtual Libraries Australia meetings (incl. site visits 2017-18)</td>
<td>90</td>
<td>110</td>
<td>100</td>
<td>313</td>
</tr>
<tr>
<td>Number of subscribers to email lists</td>
<td>1,348</td>
<td>1,297</td>
<td>1,195</td>
<td>1,176</td>
</tr>
<tr>
<td>Number of Twitter followers</td>
<td>2,204</td>
<td>2,991</td>
<td>3,659</td>
<td>3,948</td>
</tr>
</tbody>
</table>
Libraries Australia Advisory Committee

2 The biannual Libraries Australia Advisory Committee (LAAC) meetings were held on 8 December 2017 and 20 April 2018, and an extraordinary meeting was held via video conference on 10 August 2018.

3 The National Library continued to seek advice from the committee on the development of a new business model to support collaborative digital services, in particular, on a new pricing model and governance structure. While developing and implementing the new model the membership of the Committee will remain stable over the next 12 months.

4 Geoff Strempel (Director, State Library of South Australia) continues as LAAC Chair and his term was extended until June 2019.

5 The full list of serving LAAC members is at Appendix A.

Membership

6 Total Libraries Australia memberships at 30 June 2018 are 1,201, compared to 1,204 at the same time last year. The Library processed 17 new member registrations and 2 members re-joined (16 last year), with five Special, six Education (Other), one Individual (who subsequently cancelled their personal membership in July 2018), four Commercial, and three Public joining the service.

7 Sixteen libraries cancelled their subscription during the period (42 last year). The majority of the cancellations (10) were from the special library sector. Of the known reasons, 37.5 per cent (6) were cancelled when the libraries advised that access was no longer required, and 37.5 per cent (6) were due to library closures.

8 Libraries Australia State User Groups are organised and run by members of the local Libraries Australia community of users, and are used for members to meet and discuss topics of shared interest. These groups have also traditionally provided a co-ordination point for Libraries Australia visits and providing updates on the service. With the Library’s ability to engage and share information more widely and timely online, the role of the local community groups is changing. Each group operates differently and have been encouraged to look for opportunities to modernise the way members connect and share experiences to ensure the best outcome for members.

9 A list of Libraries Australia User Groups and their convenors is at Appendix B.

Member Services

10 The Help Desk answered 2,608 inquiries, compared to 2,985 in 2016-17, a decrease of 14 per cent. The inquiry categories with the most significant increases were Cataloguing and Data Contribution Service (RIS). Libraries Australia Document Delivery (LADD) inquiries continue to be high, with 656 inquiries compared to 631 last year.

11 The diversity of member inquiries to the Help Desk is indicated below.
• There was a decrease in the percentage of inquiries received via the RefTracker webform (72 per cent compared to 86 per cent in 2016–17). There was an increase percentage of inquiries received via phone to 11 per cent compared to 7 per cent in 2016–17.

**SERVICE AVAILABILITY**

Libraries Australia exceeded its monthly target of 99.5 per cent availability, with services available to members for 99.98 per cent of business hours (up slightly from 99.94 per cent in 2016-17). For eleven months of the year, Libraries Australia achieved 100 per cent service availability.

**ENGAGING MEMBERS**

Share it resource sharing conference

The major outreach activity in this period was a resource sharing futures conference. In collaboration with ALIA, Libraries Australia held *Share it*, a two-day resource sharing futures event, on 10 and 11 May 2018, at the National Library of Australia in Canberra.

The aim of *Share it* was to discuss the current Australian resource sharing landscape and issues around the complex world of modern resource sharing. A further aim was to determine whether there is still a need for a national resource sharing service and, if so, to develop a resource sharing road map and action plan for Australia.

- Day 1 of *Share it* was an open conference for practitioners and thinkers across the resource sharing spectrum. Local and international speakers set the scene and discussed the current Australian resource sharing landscape.

- Day 2 was an invitation-only strategic workshop for leaders, thinkers and experts in the Australian resource sharing arena, and provided an opportunity to elevate their thinking around the future of resource sharing.

The conference was successful, and effective in bringing the issues to the surface and highlighting the need for action. As a collective, delegates to the *Share it* Day 2 strategic workshop agreed on five actions...
to continue the strategic focus on resource sharing, including establishing a Resource Sharing Futures Steering Group to bring together the different viewpoints and needs of sectors.

Town Hall virtual meetings

Dubbed a ‘virtual visit’, the Library initiated online ‘Town Hall’ style meetings held on 10 August 2017 and 28 February that included an open Q&A session. This strategy garnered over 150 attendees with enthusiastic responses in favour of continuing every six months. The audience for the online presentation increased from 110 onsite attendees in 2015. This format built on the success of The Summer Sessions and allowed members to either attend individually, or gather in groups to network with colleagues as well. It also provided participants the opportunity to hear from colleagues beyond their local groups. Feedback was overwhelmingly positive and using this format, the Library is able to deliver more than one meeting a year and reach more members.

Revitalised site visits

In 2017, site visits were reviewed and revitalised. Building on the tradition of annual site visits across the country, Nikki Darby (Assistant Director, Member Services) and Heather Walsh (Assistant Director, Data Services) completed a two-day visit to the Northern Territory from 31 August to 1 September. This was the first of the Library’s more focussed consultation visits with groups and is in line with the approach to develop deeper connections with communities of practice around library systems, projects, and local issues. A visit to South Australia by Nikki Darby and Rebecca Higgins (A/g Assistant Director, Data Services) followed on 30 April to 1 May. The program for these visits was developed in consultation with the members, and allowed Library staff to connect with people in various organisations and sectors to discuss a broad range of topics relevant to the local community.

Redeveloped website

The redeveloped Libraries Australia website was launched on 21 November 2017. It is a departure from the previous website as it adopts a service-oriented approach focussed on members and the service value to them. The website is structured to be engaging from a member perspective with short-sharp bites of information to help members find help, manage their account, learn and connect.

The refreshed website captures the spirit and openness of the new communication and engagement strategy with its focus on member value and people. The website is deliberately people-focussed and
personal to create a sense of intimacy and connection with Libraries Australia and reflect that it is the
people in member libraries who use the services.

The website reflects the faces and stories of Libraries Australia members back to the community.

Comprehensive member survey

The Library conducted a comprehensive survey of Libraries Australia that ran from 28 February to 29 March 2018. It was the first of this kind since 2011 and targeted members of Libraries Australia - individuals and organisations (including commercial organisations) - and their staff who use Libraries Australia as part of their work.

Results of the survey are used as an important feedback mechanism for Libraries Australia to gain valuable information on service usage and value to members, and to guide the future direction of national digital collaborative services.

677 individuals, from 456 different Libraries Australia member institutions, responded to the survey. There were 654 unique responses to the question: Overall, how satisfied are you with Libraries Australia? 97% of respondents (640 clients) were satisfied with Libraries Australia overall, taking into account responses from Fairly well satisfied to Completely satisfied.

Preliminary findings were released in April 2018.
**TRAINING**

24 Face to face training has been declining over a number of years. A total of 7 courses ran during the year with 29 participants (compared to 13 courses and 42 participants last year). The training courses had an average of four participants compared with an average of three last year.

25 The National Library is pursuing a new collaborative digital services framework that will integrate services offered through Libraries Australia with the support services currently provided to organisations that contribute content to Trove. The new model will build on the best elements of both Libraries Australia and Trove to create a collaborative service that encompasses both metadata and full-content digital collaboration.

26 As part of this, the National Library is exploring new approaches to training for services that extend beyond Libraries Australia and its systems. It is anticipated that the way services are delivered under this new model will change and the range of training required to meet the needs of all members and users will also change.

27 A new digital, value based and member focused training services model will provide benefits to members delivered through the new Digital Collaborative Services model.

**SEARCH**

28 There were 12.61 million searches completed in 2017-18, representing a decrease of 1 per cent for the same period last year (difference of 121,373 searches).

29 Searching of the Library of Congress was up by 33 per cent and WorldCat up by 3%, whereas searching of the ANBD was down by 3 per cent and searching other targets was down by 44 per cent.

![Search Activity Graph]

**THE AUSTRALIAN NATIONAL BIBLIOGRAPHIC DATABASE (ANBD)**

30 There were 16 new contributors of bibliographic records to the database in 2017-18. Fifteen of these new contributors were WorldShare Management System (WMS) users from the Northern Territory.

Growing the national database

31 A notable addition to the ANBD this year has been 11,500 records from the Jessie Street National Women’s Library. This collection contains over 2,000 unique holdings, including 31 sound recordings of Jessie Street...
National Women’s Lunch Hour Talks. One of the talks is by Elizabeth Mooney, who was the first licensed female Real Estate Agent in New South Wales.

Libraries Australia have seen an increase in electronic holding contributions this year. Two large scale data migrations were completed for the University of Queensland and the Queensland Institute of Technology, with electronic holdings contributions equalling 2,500,000. A total of 260,000 eCollections were also loaded from the CSIRO Library.

**Standards in the national database: Resource Description and Access (RDA)**

Contribution of records in the RDA cataloguing standard by Australian libraries continues to grow on the ANBD. At the completion of 2017-18 there were 3,790,878 RDA bibliographic records and 82,575 RDA authority records in the ANBD. This compares with 2,905,112 RDA bibliographic records and 72,721 RDA authority records in the ANBD in 2016-17. The main contributors of RDA records to the ANBD for 2017-18 are the Library of Congress, followed by Bibliographic Data Services, Overdrive and Ebook Central.

**Managing Systems and Data**

Continuous data quality improvement is a focus of the work on the ANBD. These activities can be broken down into tasks that are before or after the loading of data to the database. These can be performed by machine algorithms or initiated by staff. They include processes to normalise, deduplicate and clean up the data. One example of cleaning up data is changing indicator values in Library of Congress Subject Headings; after that process is completed, deduplication via a program can occur as matches are accurate.

The quality of the database is improved through regular contributions of data from member libraries. When member libraries migrate to a new library management system it is essential that new local system numbers are added to the ANBD to ensure that the accurate maintenance of holdings is maintained. As part of system migrations for members, the top holdings reloaded during 2017-18 were for the following systems: 49 (WMS) and 19 (Alma).

Libraries Australia have been a major stakeholder for the development of the National edepsoit (NED) service during 2017-18. Libraries Australia have played a pivotal role defining suitable workflows to support the transfer of library metadata between the NED deposit portal and the ANBD for NSLA libraries. Defining metadata workflows to suit various Local Management Systems (LMS) has been complex, particularly for the Northern Territory State Library, who use WorldShare Management System (WMS), and are affected by the lack of detailed metadata sync between the ANBD and WorldCat. Libraries Australia have liaised frequently with the NED Project team and OCLC to resolve this complexity, and OCLC have proposed a potential solution to be tested by all parties. In addition to metadata transfer, Libraries
Australia are also preparing system generated reports to notify NSLA libraries to new and enhanced NED deposits.

**Managing systems**

**VDX - the system underpinning Libraries Australia Document Delivery**

37 Libraries Australia worked with OCLC to upgrade the three VDX environments, that support the LADD service, to version 9.1: Test environment (19-20 September 2017), Training environment (24-25 October 2017, and Production environment (1-3 December 2017).

38 Annual archiving of completed and un-actioned LADD requests occurred on 27-28 February 2018. All requests that had not been actioned prior to 01 January 2017 were archived.

**CBS - the system underpinning the Australian National Bibliographic Database**

39 The latest CBS system configuration was completed 22 August 2018. The configuration covered a subset of the issues to be addressed this year, and related to the display or repeatability of certain MARC fields in bibliographic and authority records.

40 The Library completed a Functional Analysis of the mechanisms and processes of data contributions to the ANBD from the member community. The project identified ways to maximise the effectiveness and efficiency of data flows, and to identify data flow synergies between the ANBD and Trove. Recommendations and case study scenarios will be considered in the context of Data Futures for national collaborative services.

**Managing data**

41 The Library conducts a range of activities to improve the data quality on the Australian National Bibliographic Database: authority control; enriching bibliographic data; and adding analytic records to the database. Each of these enhances data re-use and exchange for members and the broader metadata network as data wends its way to Trove, WorldCat and beyond.

42 83 general global holdings updates were completed for member libraries. In total 6,668,718 holdings were deleted and over 9 million bibliographic records had holdings reloaded (compared to 2,290,294 in 2016-17). The increase is due to large scale projects such as the WMS Refresh Project, the Unilinc to Alma transition, and large scale holdings updates from universities.

43 Serials Solutions manages serial holdings on behalf of some member libraries, updating records on the ANBD on a monthly basis. The Library facilitated the addition of 160,533 holdings (compared to 1,880,65 in 2016-17) and 45,225 (compared to 396,819 in 2016-17) bibliographic records from Serials Solutions to the ANBD in 2017-18. This process is an efficient way for many member libraries to manage their serial holdings on the ANBD.

44 One significant way of improving the ANBD is to use the Relate software, which runs across the ANBD looking for headings and ‘relates’ them to bibliographic records. Use of the Relate software improves the quality of bibliographic records by replacing non-preferred headings with the preferred form. Relate has been configured to run each night, processing recently added or changed records. In 2017-18 Relate processed 3,694,674 records and linked 7,955,698 records.

**Managing interoperability**

45 The majority of the interoperability testing was for the university sector migrating to Alma ILL. For the period 1 July 2017 to 30 June 2018 the following ISO ILL testing was completed:
Interoperability testing

<table>
<thead>
<tr>
<th>Institution</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australian Catholic University</td>
<td>Migration to Alma ILL</td>
</tr>
<tr>
<td>RMIT</td>
<td>Migration to Alma ILL</td>
</tr>
<tr>
<td>University of New England</td>
<td>Migration to Alma ILL</td>
</tr>
<tr>
<td>University of Southern Queensland</td>
<td>Migration to Alma ILL</td>
</tr>
<tr>
<td>University of Sunshine Coast</td>
<td>Migration to Alma ILL</td>
</tr>
<tr>
<td>University of Western Sydney</td>
<td>Migration to Alma ILL</td>
</tr>
</tbody>
</table>

Go live testing

<table>
<thead>
<tr>
<th>Institution</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charles Sturt University</td>
<td>Migration from Unilinc Alma to stand alone Alma ILL</td>
</tr>
<tr>
<td>Southern Cross University</td>
<td>Migration from Unilinc Alma to stand alone Alma ILL</td>
</tr>
<tr>
<td>Melbourne Library Service</td>
<td>Migration to VDX (Library Link Victoria)</td>
</tr>
<tr>
<td>University of the Sunshine Coast</td>
<td>Migration to Alma ILL</td>
</tr>
<tr>
<td>Western Sydney University</td>
<td>Migration to Alma ILL</td>
</tr>
</tbody>
</table>

Go live testing for Australian Catholic University and the University of Southern Queensland were both completed in July 2018.

Managing duplicates

Duplicate records on the ANBD are an ongoing issue for both all users of the national database. They are a consequence of system restrictions and the data-flow choices made when the national bibliographic utility was first established, and the option for a distributed contribution model was promoted. With over 700 member libraries contributing data to the ANBD, with various data contribution methods available, unavoidable record duplication is a widely known issue. The Library has implemented various strategies to manage this problem, however it should be noted that the scope of the issue is so large that the potential for duplicate records can only be reduced not eliminated.

The Deduplication Detection Removal (DDR) tool is an automatic program that runs over the database every night to deduplicate records with the same OCLC number. This tool has peaks and troughs that often relate to the number of holdings migrations that are being performed on the database. This year, the number of records deduplicated has decreased from 142,412 to 139,098.
The Duplicate Detection and Removal (DDR) process runs across the national database each night. In 2017-18, the DDR process removed 139,098 duplicates from the database. Members reported 1,120 duplicates via the duplicate removal form; this resulted in 1,477 being manually removed.

In addition, Member libraries report duplicates records for resolution. This represents the highest number of Help Desk requests received by Libraries Australia, totalling 1,120 reports (down from 2,112 at this time last year).

The graph below reports the duplicate reporting by month during the year and compares to the same period last year.

COMMUNICATING VALUE
Collection Analysis Services

Leveraging the data held within the ANBD, the Library provides a variety of data services to the member community. These include a range of customised collection snapshot or analysis products. This service delivers an analysis of unique holdings on the ANBD, and may include a comparative analysis of the member library’s holdings with other collecting institutions of similar size, type or geographical area, or with the National Library of Australia’s holdings.

Advice and/or reports were produced for 20 libraries during 2017-18. Member libraries use these reports to make evidence-based collection management decisions in relation to their library collections and representation of those collections on the ANBD.

Libraries Australia have explored the use of infographics to improve collection analysis reporting this year. Particular attention has been applied to collection analysis for disaster recovery purposes. Libraries Australia completed a collection analysis for the Australian National University (ANU) to assist the ANU to understand the impact of damaged indigenous collection materials due to flooding in February 2018, with a view on how to make decisions on how to replace materials.
55 Libraries Australia members (consisting of 737 locations) use LADD, a reduction of 2 locations in the past 12 months. Of these, 500 member libraries at 648 locations use the LADD web service, and 76 member libraries at 89 locations use ISO ILL compliant systems to interoperate with the LADD service.

Libraries Australia established a short-term LADD Futures Group in September 2017 to assist to prepare for the future of the Libraries Australia Document Delivery (LADD) service, engage members in the conversation, and seek advice about options for future ILL platforms. The group worked with Libraries Australia and the ALIA ILL Advisory Committee, to help shape the Share it event, conduct an environmental scan and to contribute to drafting a statement of requirements for a national resource sharing service into the future. This work all formed part of the stimulus package for the Day 2 workshop.

Nikki Darby attended and presented at the OCLC Resource Sharing Forum, held in Melbourne on Monday 12 February 2018. OCLC provided updates and displayed their three key products that are at the centre of their resource sharing product suite.

In February 2018, OCLC notified the National Library of Australia that an end-of-life date for VDX would be announced in November 2018. Libraries Australia and Te Puna continued to met on a number of occasions to discuss: cooperation and collaboration on resource sharing matters; the OCLC/National Library of Australia/National Library of New Zealand road map; and the future of VDX—the system that underpins national resource sharing in both Australia and New Zealand.

Interoperability testing for six libraries was conducted during the period: one library implemented an upgrade to their systems and required interoperability testing of the upgrade; two university libraries (involving 5 campus libraries) moved from Unilinc hosted to Ex Libris hosted environments; a further three libraries participated in interoperability testing, with two libraries progressing to ‘Go Live’ testing.

55

INTERNATIONAL RELATIONS

Tri nations meeting

The Library hosted a Tri Nations meeting of colleagues from New Zealand, South Africa, and Australia who were operating similar national bibliographic services. In Canberra to attend the Share it! Resource Sharing Futures event, this was the first time that Ms Jenny McDonald and Ms Kaye Foran from Te Puna (New Zealand), Ms Rosalind Hattngh from Sabinet (South Africa), and Library staff working for the Libraries Australia service had met face-to-face. The Tri Nations meeting proved an invaluable
opportunity to exchange information, identify shared concerns and issues, and identify possible collaborations in relation to system and service development and vendor advocacy.

6 Expanding the international flavour of the Tri Nations event, Mr Jan Pokorny Head, Department of Systems Architecture, National Library of Technology in the Czech Republic joined the meeting to exchange information about national resource sharing solutions.

Relations with Te Puna

7 Interruption in interoperability between Libraries Australia and Te Puna occurred following Te Puna’s migration to an externally hosted WorldShare Management Services (WMS) platform in July 2016. Trans-Tasman lending through the LADD service was unavailable until a new Te Puna search target to re-establish connection with the Te Puna Interloan service was implemented in December 2017.

8 In June 2018, Te Puna announced that their Te Puna Interloan service will be migrating from the VDX platform to OCLC’s WorldShare ILL platform. Te Puna will continue using VDX for all New Zealand libraries initiating requests with Libraries Australia libraries until Libraries Australia moves off VDX to ensure the Trans-Tasman connection is maintained.

STAFFING

9 The focus of staffing matters has been on knowledge management, succession planning, identifying and training skills for the transition to future services, and communicating change. Wherever possible opportunities have been sought for staff to expand their skills outside of Libraries Australia services and have contributed to the broader activities of the Library. Consequently, there has been considerable staffing movement in the Libraries Australia Branch with a series of departures and temporary placements:

- Heather Walsh (Assistant Director, Data Services) moved to the Library’s ILMS Team in January to manage the Library’s LSP (Library Services Platform) project. Rebecca Higgins joined the Libraries Australia Branch as A/Assistant Director, Data Services to manage national database contributions and associated systems.

- Monika Szunejko was seconded to the Australian National University for six weeks in April-May to assist with the Chifley Library Flood Recovery Project. Amanda Magnussen acted in the position of Director, Libraries Australia during this period.

- Penny O’Hara had been an external contractor (responsible for communications and the redevelopment of the Libraries Australia website) secured an internal contract position in the Library’s Public Programs team.

- In June Amanda Magnussen moved to the Digital Collaborative Services Branch to support work on the National Collaborative Pricing Model, then from July took up a temporary placement in the Library’s Australian Collections Management Branch as Assistant Director, Oversease Collections.

- Jo-Anne Groom on temporary placement from the Library’s Australian Collections Branch was extended in the position of Libraries Australia Support Officer until 31 December 2018 to support continuity of services.

10 From July, Karen Vinoles moved to the Library Support Services Team to manage projects and library support activities across a number of services for members. Mark Raadgever joined the Libraries Australia Branch for an eight-week period to conduct a functional analysis of data contributions to the ANBD and support knowledge management and transition functions. And Ian Dunn retired from the Library on 27 July after 36 years of service.
Staff in the Libraries Australia Branch engaged in data management training (XSLT, Linked Data courses), Infographics 101, Management and Leadership training, presented papers and networked at a number of national events, VALA, OCLC Resource Sharing Futures meeting, the Australia New Zealand Regional Ex Libris Group (ANZREG) conference, She Leads YWCA Canberra, and the Asia-Pacific Library and Information Conference (APLIC).
APPENDIX A: MEMBERSHIP OF THE LIBRARIES AUSTRALIA ADVISORY COMMITTEE

CHAIR

Mr Geoff Strempel (Chair and public libraries representative)
Director, State Library of South Australia

MEMBERS

Dr Craig Anderson (OCLC Asia Pacific Regional Council representative)
University Librarian, Deakin University

Ms Laurie Atkinson (Government libraries representative)
Director, Law Library of Victoria and Supreme Court Librarian

Dr Marie-Louise Ayres (National Library of Australia representative)
Director-General, National Library of Australia

Ms Alison Dellit (National Library of Australia representative)
Assistant Director-General, National Collections Access, National Library of Australia

Mr Robert Gerrity (CAUL representative)
University Librarian, Monash University

Ms Vicki McDonald (NSLA representative)
CEO and State Librarian, State Library of Queensland

Ms Amelia McKenzie (National Library of Australia representative)
Assistant Director-General, Collections Management, National Library of Australia

Ms Ann Ritchie (Special libraries representative)
Director, Library & Literacy, Barwon Health

Ms JoAnne Sparks (CAUL representative)
University Librarian, Macquarie University

Ms Catherine Kelso (Elected member)
Librarian, Data and Discovery, State Library of Western Australia – term ending October 2017

Ms Alison Oliver (Elected member)
Manager, Library & Information Services, City of Rockingham – term ending February 2018
APPENDIX B: STATE USER GROUP CONVENORS

AUSTRALIAN CAPITAL TERRITORY
Convenor: Ms Elizabeth Fredericks, Geoscience Australia

NEW SOUTH WALES
Convenor: Ms Sharon Nicol, University of Newcastle Library

NORTHERN TERRITORY
Convenor: Ms Kerry Blinco, Northern Territory Library

QUEENSLAND
Convenor: Ms Jackie Thomsen, Department of Transport and Main Roads

SOUTH AUSTRALIA
Convenor: Ms Sarah Powell

TASMANIA
Convenor: Ms Emeline Haight, LINC Tasmania

VICTORIA
Convenor: Ms Lyn Wade, Victoria University

WESTERN AUSTRALIA

There is currently no user group for Western Australia.