

[staff name redacted]

From: [staff name redacted]
Sent: Monday, 25 May 2020 12:18 PM
To: [staff names redacted]
Cc: [staff names redacted]
Subject: Fw: [Ticket#2020052110000092] Deactivate Trove user account user:public:braintic

Hi all,

Information from [staff name redacted] below on the user *Braintic*. Will someone update the spreadsheet of banned users with this info and make a call on whether anything else needs to be done?

Thanks

[staff name redacted]

From: ServiceDesk System <svcdeskprod@nla.gov.au>
Sent: Monday, 25 May 2020 11:37 AM
To: [staff name redacted]
Subject: Re: [Ticket#2020052110000092] Deactivate Trove user account user:public:braintic
Hi [staff name redacted],

This user's account has been disabled and any active sessions removed from the Trove database.

I'm not sure this is [name redacted]. It seems to be this user is the formerly banned user Bob.Trenwith.

Regards,

[staff name redacted]

21/05/2020 13:51 - [staff name redacted] wrote:

Hi there,

Can the Trove public user account **user:public:braintic** please be deactivated immediately. The business area has deemed this is an account run by previously banned user [name redacted] and as such is breaching the Terms of Use.

Thanks

[staff name redacted]