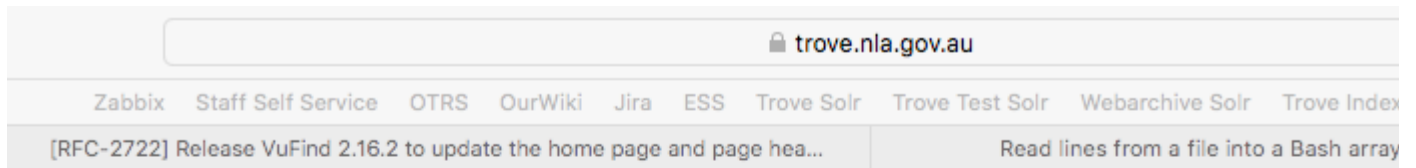


[staff name redacted]

From: [staff name redacted]
Sent: Thursday, 16 August 2018 11:35 AM
To: [staff name redacted]
Cc: [staff name redacted]; [staff name redacted]
Subject: Re: Request to immediately ban IP address 101.190.[IP address partially redacted]

Hi [staff name redacted],

That user has been banned. They should see this when they try to access Trove



403 Forbidden

nginx

Regards,

[staff name redacted]
DevOps / Systems Administrator
IT Operations
National Library of Australia

From: [staff name redacted]
Date: Thursday, 16 August 2018 at 11:27 am
To: [staff name redacted]
Cc: [staff name redacted], [staff name redacted]
Subject: FW: Request to immediately ban IP address 101.190.[IP address partially redacted]

Hi [staff name redacted],

Could you please place an interim ban on the IP address 101.190.69.90 and reply to this email to let me know when it's done. I will undertake the assessment Alison mentions, to determine if corrections made by this IP address can be reasonably determined to be a user.

Thanks

[staff name redacted]

From: Alison Dellit
Sent: Thursday, 16 August 2018 11:23 AM
To: [staff name redacted]
Cc: [staff name redacted]
Subject: RE: Request to immediately ban IP address 101.190.[IP address partially redacted]

I discussed process with [staff name redacted] this morning, and we agreed on the following.

Immediately implement an interim ban on the IP address.

Someone then needs to do some assessment as to whether this IP address could reasonably be construed to represent a single user (e.g. look at other corrections made from this address). If we can make a reasonable determination that the IP address does represent a user, then we can make the ban permanent.

The reason we have to go through this step is that we don't have any policy provision for banning IP addresses – just users. So we can't place a ban on an IP address unless we have made a determination that it is a surrogate for user.

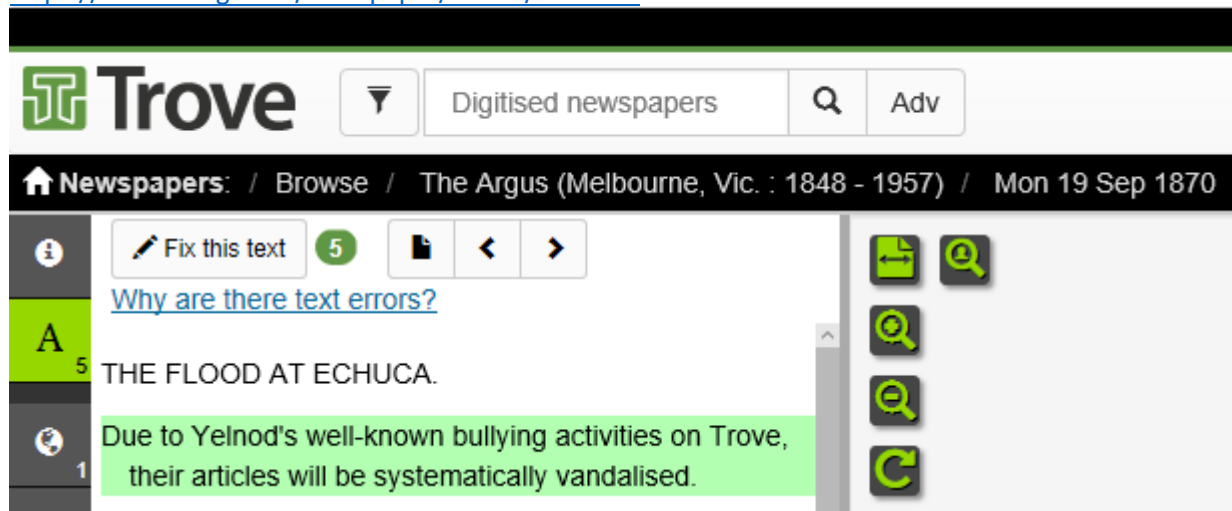
Alison

From: [staff name redacted]
Sent: Thursday, 16 August 2018 9:51 AM
To: Alison Dellit <ADELLIT@nla.gov.au>
Cc: [staff name redacted]
Subject: Request to immediately ban IP address 101.190.[IP address partially redacted]

Dear Alison,

I'm requesting permission to ban an IP address from accessing Trove. Yesterday the below anonymous comment was added to Trove.

<https://trove.nla.gov.au/newspaper/article/5832275>



This threat to use Trove's text correction module to vandalise Trove and target other users for harassment poses a **reputational risk** to the National Library and the integrity of the Trove service.

IT have confirmed the IP address that made this comment is 101.190.[IP address partially redacted]

IT confirmed a number of other anonymous nuisance corrections were made from the same IP address yesterday. Those corrections have now been rolled back by Trove staff. The article IDs were

64658497
4154007
227835926

14931192
72161612
238170569

This IP address can be tied to a number of other actions this month.

- The last IP address used to log in to user account user:public:science.war.trains.etc
- The last IP address used to log in to user account user:public:corrector.namedeleted
- The last IP address used to log in to user account user:public:science.war.trains.etc
- The last IP address used to log in to user account user:public:Cauli.Flower
- The last IP address used to log in to user account user:public:nlacorrectionstandards
- The last IP address used to log in to user account user:public:radioactive
- A RefTracker from [name redacted] with the email address [email redacted] submitted this morning. This email address has not signed up for any Trove account.

Please let me know if there's any further information I can provide to inform your decision.

Kind regards,

[staff name redacted]

[staff name redacted]

Assistant Director

Trove Data, Discovery and Delivery | National Library of Australia

Parkes Place | PARKES | ACT | 2600

[phone number redacted] [Ask a question](#)



igitise or share collections? Subscribe to our Trove Partners eNews: