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Clockwise from top left: p.2; p.2; p.46; p.46; p.139; p.139; p.139; p.18; (centre image) p.2
Dear Minister,

The Council of the National Library of Australia has pleasure in submitting to you, for presentation to each House of Parliament, its fiftieth annual report covering the period 1 July 2009 to 30 June 2010.


The report has been prepared in conformity with the requirements set out under Clause 1 of Schedule 1 of the Commonwealth Authorities and Companies Act 1997 and with selected regard to the Requirements for Departmental Annual Reports, approved on 23 June 2010 by the Joint Committee of Public Accounts and Audit under subsections 63(2) and 70(2) of the Public Service Act 1999.

As you are aware, I was appointed as the Chair of the National Library of Australia Council on 29 June 2010. While my direct involvement with the Library during the reporting period has been minimal, in my role as Chair of the Council, I present the report to you. The former Chair of the Council of the National Library of Australia, Sir James Gobbo AC CVO, has written the Chair’s report included in the Annual Report.

We commend the Library’s achievements to you.

The Honourable J. J. Spigelman AC
Chair of Council

Ms Jan Fullerton AO
Director-General
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Edward VIII renounces his throne

The Marquis of Salisbury, who was

The climax has brought to a close a period of intense mental strain for the principal figures in one of the tensest constitutional crises.

The King has reached his decision after a period of reflection which

The announcement on Christmas recess to consider urgent

"Old Man's Swing"

VICKI BAUM

"Old Man's Swing"

A DRAMATIC CAREER OF MRS. SIMPSON

Ancestry in British History

DOBSON WEIGHING MACHINE CO., LTD.

Queanbeyan Hospital

Shops Ltd., which will proceed im-

In the luncheon hall, an interesting

"They say," continued the Marquis,

Weighing machine Co., Ltd, granting

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The visitors beheld on every hand the

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"They say," continued the Marquis,

Weighing machine Co., Ltd, granting

In the luncheon hall, an interesting

In the luncheon hall, an interesting

"They say," continued the Marquis,

Weighing machine Co., Ltd, granting
INTRODUCTION
Baldwin, who as Prime Minister had to bear the brunt of the negotia-
tions, that the service without the Sacra-
ment would be "a mere piec,e of na-
ture." We hope that he
follows the man who was King.

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United Kingdom, states that one of her
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husband, Mr. Ernest A. Simpson, a ship's
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The Marquis of Salisbury, who was

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"On the occasion of the visit of the

Before the tree planting ceremony was carried out

In tlio courtyard of Parliament. The

Lawrence.

The committee decided to call ten-

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"The Australian Women’s Weekly, 4 December 1937
The Canberra Times, 14 October 1926, p.1
The Australian Women’s Weekly, 25 September 1937
The Argus, 11 December 1936, p.1
This annual report marks the end of my nine-year term as Chairman of the Council of the National Library of Australia. During this time the Library has pursued a consistent and strong strategic agenda to develop services that expose the depths of its collection to the public and to make it as easy as possible for anyone, anywhere in the world, to obtain a copy of the information resources available through its online services. The Library has made significant progress towards achieving its goal of breaking down the barriers that hamper access to information through its proactive collaboration with other collecting institutions and its leadership in developing nationally focused online systems and services.

In particular, I would like to note the Library’s response to the recommendations in the 2003 Senate Committee Report Libraries in the Online Environment. This report endorsed the key role libraries play in ensuring equity of access to information in the digital age and recommended a series of actions to enhance access by all Australians to the information they need to support their research, education, work, business and personal pursuits. The report highlighted two significant national initiatives that the Library was pursuing and subsequently accomplished – provision of a free public search interface to Libraries Australia, which links Australians to the combined resources of our nation’s libraries, and establishment of a national consortium to purchase a core set of electronic information resources for Australians to access through local libraries. The Library has continued to pursue its goal of linking individuals directly with the information they are seeking. In November 2009, the Library released Trove, a new free discovery service that provides a single access point to over 90 million items in Australian and global collections.

While the digital age has posed many challenges, it has also provided a mechanism by which the Library can reach out to all Australians. Nine years ago, the Library expanded its program to create digital versions of items in its vast Australian collections – rare maps, sheet music, photos, oral histories and books, journals and newspapers. In September 2009 the Library celebrated digitisation of its 150,000th collection item and by the end of 2009–10 it had additionally digitised over 2 million pages of Australian newspapers as part of its internationally acclaimed Australian Newspapers service. Through PANDORA: Australia’s web archive, the Library has also extended its core functions of collecting, preserving and providing access to a national collection of information resources, to encompass Australian resources that exist only in digital form.

While remaining conscious of reaching out to the general community, the Library’s mandated functions of building, describing and preserving its collections underpin its major role as a centre for scholarship and learning. A recent survey of onsite users confirmed that the Library’s facilities for research and study and its collections are key motivators for its core user group. In order to improve the physical environment for users, planning is underway to integrate and modernise the Main Reading Room and the Newspapers and Microforms Reading Room. A Treasures Gallery, which will allow iconic and rare items
from the Library’s collection to be displayed to the public, and a new general gallery are in the final design stages. As part of the gallery construction, a new entrance will be created for the Main Reading Room, with a new service desk, an informal reading area and improved facilities for book delivery. When the reading room integration is complete, at a later stage, the entire ground floor of the Library will be opened to the public.

While the Library has, over the past decade, gained an international reputation for delivering innovative online services and managing digital collections, it is increasingly difficult to manage growing demand for services, such as providing copies and answering reference enquiries, which arise from our visibility in the online world. It is also crucial to recognise the investment in technology and other resources needed to facilitate the Library’s ability to collect and preserve Australia’s documentary heritage in digital form. The greatest challenges facing the Library today are those of dealing with the ‘digital deluge’ and of meeting the expectations of the Australian public for increased access to online information resources.

It has been a great privilege to be closely involved with an institution that can properly be seen as a National Treasure. Especially satisfying have been my links as Chairman with an outstanding Director-General and the Library’s high calibre staff. Finally, I thank all those members of Council with whom I served during my Chairmanship. It has been a pleasure to be associated with them in such a rewarding endeavour.

Sir James Gobbo AC, CVO
DIRECTOR-GENERAL’S REVIEW

For the last decade, the National Library of Australia has determinedly pursued strategies to enable Australians to discover, explore and use our collections. The innovative use of technology has been key to this strategy. The success of the Library’s policies and activities is evident in the very high levels of use made of our collections and services. We are experiencing increased demand across all services.

While the number of people visiting the Library in person remains relatively constant, requests for use in reading rooms of our collection, in all forms – books, journals, maps, pictures, oral history and manuscripts – are growing at unprecedented rates. This year’s survey of on-site visitors reveals exceptionally high levels of satisfaction. Visitors perceive the Library as a well-organised, capable institution that meets a diverse range of interests. In particular, visitors said staff are helpful, knowledgeable, friendly and efficient.

The fact that users continue to express such satisfaction with the Library is a great testament to the work of Library staff who manage significant increases in demand for services in an environment where the Library has no capacity to provide additional staff resources to match additional demand. Staff and managers strive for efficiency improvements across all activities and work processes, and work towards creative and innovative ways of serving users.

In addition to meeting onsite users’ needs, the Library has a strong commitment to supporting the information needs of people throughout Australia, and to helping people anywhere who have an interest in researching collections on Australia and Australians. We take a strong national focus in all we do. In fact, people outside the Library are borrowing and seeking copies of material at an increased rate, reversing past patterns of declining use of these services.

In November 2009, we launched a new online discovery service, Trove, which provides a single place from which to discover the wealth of information held in Australian and global collections. Trove is an essential starting point for discovering information about Australia and Australians.

Trove provides access to 90 million items about Australia from over 1,000 libraries and cultural and educational institutions. It allows users to discover and locate books, articles, conference papers, theses and other research; find and view pictures that are held by Australian collecting institutions; find and read full-text articles from the collection of digitised Australian newspapers issued between 1803 and 1954; find and explore websites from PANDORA: Australia’s web archive; identify archival papers, letters, diaries and other records, and obtain information on their location in Australian libraries, archives and other collections. In the case of a search for a person or organisation, users can now find and read biographies from sources such as the Dictionary of Australian Biography Online, the Australian Women’s Register and the Encyclopedia of Australian Science.
Trove recognises the user community’s desire to contribute to and participate in developing the resource. It enables the community to tag, comment, improve data and organise results. Similar tools were first released in the *Australian Newspapers* service to allow the public to annotate text in digitised newspapers. *Trove* is an exemplar of the Web 2.0 philosophy of services and is the most ambitious online service we have developed. It is a powerful and indispensable national portal received positively by tens of thousands of users.

*Trove* is the most recent example of our success as a global innovator in the library community’s online environment. The Library operates firmly in this environment and online services are part of, and integrated into, almost all aspects of the Library’s operations.

Our online services include a website, which provides information about and links to the Library’s collections, services, exhibitions and other activities; the online catalogue for finding and requesting items from the Library’s collections; online reference services by email, chat and enquiry forms; services supporting special communities, such as PADI: *Preserving Access to Digital Information*; and *Trove*.

Comparison of traffic to global websites indicates that the Library is a significant presence in the online environment. Visits to our website consistently and markedly outrank those of other Australian cultural institutions, such as the National Archives of Australia, the Australian War Memorial and the National Museum of Australia, both in Australia and internationally. We also compare well with the world’s largest national libraries, the Library of Congress and the British Library. Of these three libraries, the National Library outranks both the others in Australia and lies between the Library of Congress and the British Library in world rankings. Given the substantially smaller size of the National Library, this is a measure of the success of our investment in online service.

The Library has invested significantly in information technology to support delivery of our online services. The Library’s Information Technology Division’s annual expenditure accounts for approximately 9 per cent ($6.8 million) of total operational expenditure and 59 per cent ($3.0 million) of capital expenditure for plant, equipment and software.

It is evident our users expect simple and powerful online discovery and access services, as well as rich and growing online content. These expectations present challenges the Library can no longer meet.

Storing, managing and delivering existing digital collections are stretching the limits of our capabilities and resources. We need an increased investment in our capacity to collect, store and manage digital content to cope with massively increased amounts of collection material created and distributed in digital form. We need more robust tools for collecting and preserving digital collections with vastly increased storage capacity.

We now find it increasingly difficult to meet our statutory obligations in the face of this ‘digital deluge’ and our reducing budget.
The situation is exacerbated by a legal and compliance regime that is firmly based on a print world, and that shows virtually no change in response to the digital revolution. For example, the Commonwealth legal deposit provisions that underpin the Library’s collecting mandate remain essentially the same as when they were enacted in 1912.

In our 2008–09 Annual Report, I noted that the Library, together with the National Archives of Australia and the National Film and Sound Archive, was working on a business case to seek government funding to develop an information technology infrastructure to support collecting and preserving digital resources. No funding was provided in the 2010–11 Federal Budget due to the Australian Government’s more pressing priorities.

We will, however, continue to collaborate with the National Archives of Australia and the National Film and Sound Archive to develop and implement strategies to minimise the risk of Australia losing its digital memory. But without adequate recognition, policy development, planning and investment in research and infrastructure development, much of Australia’s ever-increasing digital memory will be lost.

We will also continue to collaborate with the Australian library sector, particularly through our role as a member of National and State Libraries Australasia. As part of National and State Libraries Australasia, we continue working with all state and territory libraries on the Re-Imagining Libraries initiative. This major collaboration has embarked upon nine projects that aim to ensure the community has consistent and comprehensive online access to these major Australian library collections.

During 2009–10, the Community Heritage Grants program made it possible for another 75 organisations to help preserve their nationally significant cultural collections. We manage this program on behalf of the Australian Government through the Department of the Environment, Water, Heritage and the Arts; the National Archives of Australia; the National Film and Sound Archive; and the National Museum of Australia. Since its establishment in 1994, the Community Heritage Grants program has distributed over $3 million to 736 projects throughout Australia, from the cities to the outback.

Collecting the documentary heritage of Australia – in all its formats – remains at the heart of what we do. Each year, the Library invests considerable resources in developing the collections. Significant acquisition highlights this year included:

- A limited edition set of the recently published *Highgrove Florilegium* containing watercolours of a variety of exotic plants grown in the garden of HRH The Prince of Wales at Highgrove in Gloucestershire painted by leading botanical artists from around the world, including five Australian artists.

- The 1818 four-volume work *Le Japon, ou, Mœurs, usages et costumes des habitants de cet empire, d’après les relations récentes de Krusenstern, Langsdord, Titzing, etc.,…* containing hand-coloured plates depicting the costumes and customs of Japanese men, women and children as well as scenes from daily life in early nineteenth century Japan.
• The collection of the Burmese civil servant and scholar, U Shein Tan. The collection, consisting of 147 books, 37 journal issues and 58 pamphlets, focuses on Burmese law, government and the military during the 1960s to the 1980s, a key period in recent Burmese history.

• The first printed copy of *Blinky Bill, the Quaint Little Australian*, which is inscribed to the author, Dorothy Wall, from the publisher.

• The final edition of *Relations de divers voyages curieux ... nouvelle edition, augmentée de plusieurs relations curieuses* by Melchisedec Thévenot (Paris, 1696), a collection of travel stories augmented with additional text on the voyages of Abel Tasman’s charting of the Australian coast. This edition contains the rarest example of the map *Nova Hollandia Detecta 1644.*

• A catalogue of a collection of valuable and interesting books sold at auction by Messrs Puttick and Simpson on 10 March 1868. The *Journal of the H.M.S. Endeavour, 1768–1771* was one of the 20 lots relating to the life and voyages of James Cook listed in this auction catalogue and it was bought for H.W.F. Bolckow for £14 15s. Bolckow later sold the journal through Sotheby, Wilkinson & Hodge to the National Library of Australia in 1923.

• Blog sites of Jessica Watson, the young Australian who sailed solo non-stop and unassisted around the world in 2009–10, and of the Australian Ballet (*Behind Ballet*) which gives insights into stories behind their productions; and the official website of the Australian pavilion at Shanghai Expo 2010. (These are managed in and accessible through PANDORA: Australia’s web archive.)

• Arrowsmith’s 1838 edition of *The London Atlas of Universal Geography*, containing the latest mapping and discoveries in the Australian colonies, and the diminutive *Atlas of the British Empire*, made for Queen Mary’s doll’s house in 1925 and, at four centimetres, the smallest atlas ever printed.

• Digital copies of some 200 Soviet army intelligence maps of Australia and an original lithographed paper sheet covering the Canberra region produced in the 1970s as part of USSR military preparedness.

• A collection of 16 watercolours of South Australian scenes by William Rodolph Thomas, including a view of the Torrens River, dated 1849, which shows Indigenous people in bark shelters. Although lacking detail, it is evidence of continuity of Indigenous habitation in the area.

• Self-portraits of the artists John Glover and Antonio Dattilo-Rubbo, and a portrait of composer Peggy Glanville-Hicks by Joyce McGrath. Also of interest is Jeff Martin’s 2009 oil painting of the kitchen of Tetsuya’s restaurant, conveying the energy of the kitchen under the watchful eye of the master chef.

• The photographic archive of Peter Dombrovskis, comprising 3,580 colour transparencies of Australian wilderness landscapes, and an album compiled by Nellie Babcock, which includes very early photographs of life on the Victorian goldfields, taken by Walter Woodbury in 1856–57.
• Two missing Donald Friend diaries, found in Philadelphia by Ian Britain, the scholar who is writing a biography of Friend. The diaries, for 1943 and 1944, were among the personal effects of Edgar Kauffmann Jnr, whom Friend had met during their war service.
• Manuscript acquisitions included:
  – a large collection of papers of High Court judge Sir Owen Dixon, received 43 years after the Library had expressed interest in his papers
  – personal papers of sailor Kay Cottee, artists Rosalie Gascoigne and James Gleeson, and a large archive on the history of brass band music assembled by Jack Greaves
  – the records of the National Aboriginal and Islander Skills Development Association, the dance training institution responsible for producing many significant artists
  – the papers of journalist Peter Game, including 19 audiotapes of his groundbreaking interviews with financier Tirath Khemlani
  – a shipboard diary kept by the child migrant Mick Snell.

The Oral History collection continued to benefit from a number of external partnerships. A joint project with the Museum of Australian Democracy at Old Parliament House interviewed former politicians including John Fahey, Barry Cohen and Andrew Bartlett. The Chief Justice of the High Court, Robert French, was interviewed in an Australian Research Council funded project undertaken with the Australian National University, and funding from the Department of Families, Housing, Community Services and Indigenous Affairs has resulted in the commissioning of new interviews with members of the Stolen Generations about their response to the Prime Minister’s national apology.

Many prominent Australians eminent in a number of fields were interviewed, including tenor Robert Gard, company director and former Lord Mayor of Brisbane Sally-Anne Atkinson, businessman philanthropist Pat Corrigan, zoologist Professor Marilyn Renfree and juvenile justice advocate Ken Buttrum.

Among a variety of social history projects, the Library recorded interviews with apple and pear growers, including John Cripps, breeder of the ‘Pink Lady’; with seven Nunda people, investigating encounters between Western Australian Aboriginal people and early shipwrecked sailors; with Paralympians, including wheelchair athlete Frank Ponta; and with ‘Stalin’s Poles’, Polish Australians who fled Poland in the period of Stalinist rule.

Support for the Library continues to grow and is demonstrated in many ways. In August, membership of the Friends of the National Library reached 2,000. Attendance at Friends events and public programs hosted by the Library itself continues to be strong.

Highlights of the year included:
• The annual Kenneth Myer Lecture, given by Professor Ian Frazer, 2009 Australian of the Year, on the topic ‘Personalised medicine and social responsibility: a prescription for health in the twenty-first century?’
• The inaugural Ray Mathew Lecture, given by Pulitzer Prize-winning expatriate author Geraldine Brooks.
• The ‘Flight of the Mind: Writing and the Creative Imagination’, a two-day conference, supported by the Ray Mathew and Eva Kollsman Trust, the Copyright Agency Limited’s Cultural Fund and Alison Sanchez through the Kenneth Binns Lecture as the conference keynote speaker.

• Our exhibitions program, which included Nick Cave: The Exhibition, a touring exhibition from The Arts Centre Melbourne, and The Dunera Boys: 70 Years On.

• The short-listing of three National Library publications for awards: The Riddle of Father Hackett by Brenda Niall for the Magarey Medal for Biography and two of our children’s publications – Australian Backyard Explorer by Peter Macinnis and Lost! A True Tale from the Bush by Stephanie Owen Reeder – for the Eve Pownall Award for Information Books in the Children’s Book Council Awards 2010.

We have greatly appreciated financial contributions from supporters during 2009–10. The National Library of Australia Fund was established in 2009 to help continue developing the collections and making them accessible to all Australians. Many individuals donated to this fund, several at levels that brought recognition as Patrons of the National Library. Further generous support has assisted the Norman McCann Summer Scholarships and the Seymour Summer Scholarship programs, the Kenneth Binns Lecture and Travelling Scholarship, and the Friends Travelling Scholarship. A substantial contribution from the Minerals Council of Australia made it possible for us to offer the Minerals Council Fellowship for Australian and international researchers of Australia’s mineral industries and their relationship with communities and the environment.

Private donors and sponsors have contributed more than $3 million towards the Treasures Gallery, which will display many of our most prized items. This year, Cunningham Martyn Design completed the final designs of our new Treasures Gallery, new Exhibition Gallery and new entrance to the Main Reading Room. In May 2010, the designs went on public display and a website providing up-to-date information about the building works went live. Building will start in late 2010 and the new facilities will open in late 2011.

I sincerely thank our Chairman, Sir James Gobbo, for the past nine years. His support and enthusiasm for the National Library through a very exciting period of development have been outstanding and greatly appreciated by the Council, senior management and all staff. His legacy will continue well past his time as Chair of the National Library Council.

Jan Fullerton AO
SUMMARY OF FINANCIAL PERFORMANCE

OPERATING OUTCOME

During 2009–10, income, including revenue from government, amounted to $64.359 million and expenses were $73.855 million, resulting in a deficit of $9.496 million. It should be noted that from an income statement perspective the Library does not receive appropriation funding for depreciation of the national collection totalling $12.575 million, which forms part of operating expenses. Government funding for purchase of collection material is instead provided through an equity injection totalling $9.743 million.

INCOME

Total income of $64.359 million for 2009–10 was $2.318 million above budget and compares to total actual income of $75.863 million for 2008–09. Figure 1 shows a comparison of income across items against budget for 2009–10 and 2008–09.

Figure 1  Income, 2009–10 and 2008–09

<table>
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<th>Item</th>
<th>Actual 2009–10</th>
<th>Budget 2009–10</th>
<th>Actual 2008–09</th>
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<tbody>
<tr>
<td>Revenue from government</td>
<td>50.624</td>
<td>50.574</td>
<td>60.030</td>
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<tr>
<td>Sales of goods and services</td>
<td>7.733</td>
<td>7.101</td>
<td>7.217</td>
</tr>
<tr>
<td>Interest</td>
<td>1.546</td>
<td>3.194</td>
<td>2.503</td>
</tr>
<tr>
<td>All other income</td>
<td>3.499</td>
<td>2.820</td>
<td>4.922</td>
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<tr>
<td>Total</td>
<td>64.359</td>
<td>62.041</td>
<td>75.863</td>
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</tbody>
</table>

The major variations between financial years relate to decreases in interest revenue of $0.691 million; revenue from government of $9.406 million and other income of $1.423 million. The reduction in interest revenue is primarily the result of reduced deposit rates received during 2009–10. The reduction in revenue from government largely reflects the reduction in government funding for collection depreciation of $8.713 million;
funding received in 2009–10 to develop a business case for digitisation of the national collection of $0.805 million and a reduction of grants received from government of $1.770 million. The reduction in grants received from government reflects receipt of two grants received in 2008–09 totalling $1.8 million from the Department of Families, Housing, Community Services and Indigenous Affairs.

EXPENSES

Total expenses of $73.855 million were $11.814 million above budget and $3.799 million greater than the 2008–09 expenditures. It should be noted that as part of preparing the 2009–10 budget provision was not made for depreciation of the national collection pending the outcome of a Department of Finance and Deregulation review. Figure 2 shows a comparison of expenditure across items and against budget for 2009–10 and 2008–09.

Figure 2 Expenses, 2009–10 and 2008–09

The variation between financial years of $3.799 million in operating expenses primarily relates to increased employee expenses ($2.144 million), which is largely the result of pay increases and a small increase in staff numbers (14.6 average staffing level); a small increase in supplier expenses ($0.224 million); and increased depreciation and amortisation expenses ($1.440 million). Of the $1.440 million variance between years for depreciation and amortisation expenses, the majority of the increase is due to revaluation of the collection undertaken in June 2009.
EQUITY

The Library’s total equity increased by $7.094 million to $1,693.368 million in 2009–10. The net increase was a result of an equity injection ($9.743 million) for collection acquisition; a net revaluation increment ($6.847 million) following the revaluation of the Library’s land and buildings and plant and equipment; and the net operating result ($9.496 million) for 2009–10.

TOTAL ASSETS

Figure 3 shows that the total value of the Library’s assets increased by $7.907 million to $1,710.171 million in 2009–10.

Figure 3  Total assets, 2009–10 and 2008–09

<table>
<thead>
<tr>
<th>Component</th>
<th>Actual 30 June 2010</th>
<th>Actual 30 June 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financial assets</td>
<td>58.820</td>
<td>57.772</td>
</tr>
<tr>
<td>Inventories and other</td>
<td>4.179</td>
<td>4.155</td>
</tr>
<tr>
<td>Intangibles</td>
<td>4.888</td>
<td>5.007</td>
</tr>
<tr>
<td>Collection</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Plant and equipment</td>
<td>10.736</td>
<td>9.047</td>
</tr>
<tr>
<td>Land and buildings</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>1,445.344</td>
<td>1,446.182</td>
</tr>
<tr>
<td></td>
<td>186.204</td>
<td>180.101</td>
</tr>
<tr>
<td></td>
<td>1,710.171</td>
<td>1,702.264</td>
</tr>
</tbody>
</table>

$1m  $10m  $100m  $1,000m  $10,000m

Note: A logarithmic scale is used.

The increase in non-financial assets ($6.859 million) was largely the result of revaluation of the Library’s land and buildings and plant and equipment (a net increment of $6.803 million); and the net difference between current year assets acquisitions and current year depreciation expenses ($0.209 million). In addition, there were movements in the value of inventories ($0.271 million) and the value of prepaid supplier expenses ($0.247 million). The increase in financial assets ($1.048 million) relates primarily to an increase in receivables ($0.556 million); a reduction in cash at bank ($3.062 million) and an increase in investments ($3.616 million).
TOTAL LIABILITIES

As Figure 4 shows, the Library’s total liabilities increased by $0.813 million from last financial year to $16.803 million.

Figure 4  Total liabilities, 2009–10 and 2008–09

The main changes in liabilities relate to a decrease in supplier payables ($0.544 million) and an increase in grants payable ($0.010 million), employee provisions ($1.183 million), and other payables ($0.164 million). The value of leave liabilities has increased as the result of accruing long service leave and reflect increased salary rates due to an annual pay increase.

CASH FLOW

Overall, in 2009–10 there was a reduction in the Library’s cash balance, which declined by $3.062 million to $4.136 million as at 30 June 2010. Figure 5 shows a comparison of cash flow items for 2009–10 and 2008–09.

Figure 5  Net cash flow, 2009–10 and 2008–09

Note: A logarithmic scale is used.
The decrease ($12.957 million) in net operating activities reflects the comments previously made under ‘Income’ and ‘Expenses’, with the largest single factor being the change to the way that the Library is now funded for collection acquisitions. Funding of $8.713 million was transferred from receipts from government to contributed equity, which forms part of net cash from financing activities. The increase ($2.062 million) in the net investing activities primarily reflects the movement of funds from cash at bank to investments ($4.513 million) and a reduction in the investment in property, plant and equipment and intangibles ($2.468 million). The reduction in the investment in property, plant and equipment and intangibles is largely the result of reduced building expenditure during 2009–10 pending commencement of construction of the new Treasures Gallery. The increase in net cash ($8.730 million) from financing activities largely reflects the changed funding arrangements for collection acquisitions, with the funding from 2009–10 being received as an equity injection from government rather than part of a Commonwealth Authorities and Companies Act 1997 body payment item.
The Government's action to deter

ATTACKS BY 93

Mi VJnson, House Naval Com-

A message from Stockholm

SYDNEY, Thursday.-“The

Nothing in this part of the re-

DARWIN HEAVILY BOMBED IN 2 RAID

You get the true tobacco flavour.

The wind passed with a sigh that the assemblage could not hear.

That friendship will not can

We'll i ouse to arms like sii.es of 'ym'e

That solemn note echoed and re-eqhoed as, His, Excellency

As the hours passed, the concourse faded away. The halls were

TRIBUTE TO HER

FALLEN SONS

AS the hours passed, the concourse faded away. The halls were

That friendship will not can

We'll i ouse to arms like sii.es of 'ym'e

That solemn note echoed and re-eqhoed as, His, Excellency

As the hours passed, the concourse faded away. The halls were

That friendship will not can

We'll i ouse to arms like sii.es of 'ym'e

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That friendship will not can

We'll i ouse to arms like sii.es of 'ym'e

That solemn note echoed and re-eqhoed as, His, Excellency
CORPORATE OVERVIEW
“It is known for certain that 4 enemy aircraft were brought down,” he said.

Two men and 2 women will have the effect of making us gird up our loins on the township. Shipping in the harbour was also bombed.

Damage.”

Both Inquiries, which mously agreed to Senator Vanden

Blake, GOC at Darwin.

It has been subjected to attack,“ he swam for his life when a

Two German fighters are on the left, and at the furthest end of the

Widespread losses have been sustained in the attack on Darwin in the north, according to the latest news from the front line.

The Australian Women’s Weekly, 31 January 1942
The Canberra Times, 12 November 1941, p.1
The Australian Women’s Weekly, 29 November 1941
The Argus, 20 February 1942, p.1
ROLE

The functions of the Library are set out in section 6 of the National Library Act 1960. They are:

a. to maintain and develop a national collection of library material, including a comprehensive collection of library material relating to Australia and the Australian people

b. to make library material in the national collection available to such persons and institutions, and in such manner and subject to such conditions, as the Council determines with a view to the most advantageous use of that collection in the national interest

c. to make available such other services in relation to library matters and library material (including bibliographical services) as the Council thinks fit, and in particular, services for the purposes of:
   i. the library of the Parliament
   ii. the authorities of the Commonwealth
   iii. the Territories
   iv. the Agencies (within the meaning of the Public Service Act 1999)

d. to cooperate in library matters (including the advancement of library science) with authorities or persons, whether in Australia or elsewhere, concerned with library matters.

The Library is one of several agencies within the Environment, Water, Heritage and the Arts portfolio with responsibilities for collecting Australian cultural heritage materials and making them available to the Australian public. The Hon Peter Garrett AM MP, the Minister for Environment Protection, Heritage and the Arts (from 26 February), formerly Minister for the Environment, Heritage and the Arts, is the Minister responsible for the Library. The affairs of the Library are conducted by the National Library Council, with the Director-General as chief executive officer and member of the Council.

LEGISLATION

The Library was established by the National Library Act 1960, which defines the Library's role, corporate governance and financial management framework. The Library is subject to the Commonwealth Authorities and Companies Act 1997, which provides the reporting and accountability framework.

ORGANISATION

The Library's senior management structure comprises the Director-General and seven Assistant Directors-General (see Figure 6).
Figure 6  Organisational structure, 30 June 2010
Figure 7 shows the key elements of the Library’s corporate governance structure.

**Figure 7** Corporate governance structure, at 30 June 2010
COUNCIL

The National Library Act 1960 provides that a Council shall conduct the affairs of the Library. The Council has 12 members, including the Director-General, one senator elected by the Senate and one member of the House of Representatives elected by the House. At 30 June 2010, there were no vacancies on the Council. Appendix A lists Council members and their attendance at Council meetings during 2009–10.

In addition to general administrative and financial matters, the Council considered a range of specific issues in 2009–10. Among them were:

- the Treasures Gallery Project
- Government 2.0 Taskforce
- Government response to ‘The efficiency dividend and small agencies: size does matter’
- budget trend analysis information 2003–10
- new acquisitions
- trends and activities in the Library for 2009–10
- the Library’s new integrated discovery service, Trove
- dealing with the ‘digital deluge’ – a collaboration with the National Archives of Australia and the National Film and Sound Archive aimed at meeting the challenges of digital collecting, digital preservation and digitisation.

The Council has two advisory committees: the Audit Committee and the Corporate Governance Committee.

AUDIT COMMITTEE

The Audit Committee’s roles are to:

- help the Library and members of the Council comply with their obligations under the Commonwealth Authorities and Companies Act 1997
- provide a forum for communication among members of the Council, senior managers of the Library, and the Library’s internal and external auditors
- satisfy itself that there is an appropriate ethical climate in the Library and review policies relating to internal controls and management risks.

The Audit Committee usually comprises a minimum of three non-executive Council members. During 2009–10 it appointed two former Council members as external members to ensure continuity of Committee operations pending finalisation of Council appointments. The Director-General also attends Audit Committee meetings. Details of Audit Committee membership and meeting attendance can be found at Appendix A.
In 2009–10, the Audit Committee considered a range of matters including:

- financial statements for 2008–09
- report on the Library’s legal services for 2008–09
- Audit Committee annual report for 2008–09
- internal assessment of Audit Committee performance
- Australian National Audit Office 2009–10 financial statements audit strategy
- risk management and business continuity in the Library
- annual report on fraud management
- annual report on contract management and training
- Library trust account disbursements
- compliance report for 2008–09
- Auditor-General reports – report on action taken in respect of recommendations from the Australian National Audit Office
- strategic internal audit plan 2010–11 to 2012–13, including draft internal audit plan 2010–11
- fraud risk assessment and fraud control plan 2010–11
- collection depreciation
- internal audit schedule for 2009–10
- internal audits of:
  - procurement and contract management
  - copyright compliance
  - web services
  - sales and promotions and bookshop annual stocktake
  - purchase cards
  - human resource management system post implementation review
  - newspaper digitisation project.

**CORPORATE GOVERNANCE COMMITTEE**

The Corporate Governance Committee’s roles are to:

- evaluate the Council’s effectiveness in its corporate governance role
- evaluate the Director-General’s performance and remuneration
- oversee development of a list of prospective members for appointment to the Council, subject to Ministerial consideration and approval.

The Committee consists of three non-executive Council members – the Chair, the Deputy Chair and the Chair of the Audit Committee – and has the power to co-opt non-executive Council members from time to time. Appendix A lists the Corporate Governance Committee members for 2009–10.
CORPORATE MANAGEMENT GROUP

The Corporate Management Group, consisting of the Director-General and seven senior executive staff, provides strategic and operational leadership for the Library. In particular, it monitors the achievement of objectives and strategies, oversees budget matters, develops policy, coordinates Library activities, and oversees a range of operational issues. The group meets weekly.

A number of cross-organisational committees advise the group in key areas such as workforce planning, information technology, collection development, events and education, exhibitions and publications.

CORPORATE PLANNING FRAMEWORK

The Balanced Scorecard continues to be the Library’s principal planning support system, facilitating integration of strategic, operational and budget planning. Since its adoption in 2000–01, the Balanced Scorecard has proven to be a successful performance management tool that is well accepted by staff and other stakeholders, including the Council. All scorecard achievements, initiatives and targets are reviewed regularly as part of the strategic management setting and monitoring processes. In 2009–10, a new reporting framework was implemented taking into consideration changes to the Library’s Portfolio Budget Statement and new strategic directions.

RISK MANAGEMENT FRAMEWORK

The Library’s Risk Management Framework continues to provide effective tools for management and staff to use when identifying, evaluating and responding to risks that may have an impact on the collection, core business functions or strategic decision-making. The Library’s Risk Management Register, which is subject to annual review, is central to this framework. The register lists all identified risks to the Library as well as risk reduction strategies. These risk reduction strategies are managed through the Business Continuity Framework, which includes established procedures and plans such as the Collection Disaster Plan, the Information Technology Disaster Recovery Plan, the Business Contingency Plan for Critical Building Systems, and the Business Continuity Plan.

The Library’s Emergency Planning Committee oversees risk management within the Library. The committee is chaired by the Assistant Director-General, Corporate Services and includes executive staff from all business groups of the Library who provide a clear control structure to measure, respond to, mitigate and discuss risks that may affect the Library. The committee continuously identifies and monitors new and emerging risks.
PUBLIC ACCOUNTABILITY

EXTERNAL AND INTERNAL AUDIT

The Library’s Audit Committee met three times during 2009–10 to consider external and internal audit reports.

External audit reports

The Library implemented recommendations from a number of Australian National Audit Office audit reports during 2009–10. The reports were:

2007–08
• No. 31, Management of Recruitment in the Australian Public Service
• No. 37, Management of Credit Cards
• No. 41, Management of Personnel Security: Follow-up Audit

2008–09
• No. 13, Government Agencies’ Management of their Websites
• No. 21, The Approval of Small and Medium Sized Business System Projects
• No. 25, Green Office Procurement and Sustainable Office Management
• No. 44, Security Risk Management

2009–10
• No. 4, Management and Processing of Annual Leave
• No. 14, Agencies’ Contract Management

Internal audit reports

During 2009–10, the Library’s Audit Committee considered a number of internal audit reports (see page 23).

PARLIAMENTARY COMMITTEES AND GOVERNMENT INQUIRIES

The Library, on behalf of the Electronic Resources Australia Committee, prepared a submission to the Inquiry by the Standing Committee on Education and Training into School Libraries and Teacher Librarians in Australian Schools. In May 2010, the Assistant Director-General, Resource Sharing and Innovation gave evidence before the committee.

The Library provided a response to the Inquiry by the Standing Committee on Publications into Electronic Distribution of the Parliamentary Papers Series. This follow-up to the 2006 inquiry was specifically focused on investigating the feasibility of moving to an exclusively electronic Parliamentary Papers Series.
MINISTERIAL DIRECTIONS

Under section 48A of the *Commonwealth Authorities and Companies Act 1997*, the Finance Minister may make General Policy Orders specifying a general policy of the Australian Government that is to apply to the Library provided the Finance Minister is satisfied that the Minister for Environment Protection, Heritage and the Arts has consulted the Library on application of the policy.

No General Policy Orders applying to the Library were made in 2009–10. However, the Library received a Charter of Operations from the Minister and has responded with a statement of how it will fulfil the Charter. General policies of government that apply to the Library under section 28 of the *Commonwealth Authorities and Companies Act 1997* are the Foreign Exchange Risk Management Policy, the Australian Government Cost Recovery Guidelines and the National Code of Practice for the Construction Industry.

LEGAL ACTION

In 2009–10, action remained outstanding on a claim lodged in the ACT Supreme Court in 2003 on behalf of Wagdy Hanna and Associates Pty Ltd, which is seeking damages from the Library for an alleged breach of contract in respect of a 1996 tender for one of the Library’s offsite storage facilities. The court proceedings were held in December 2008, with Justice Richard Refshauge reserving his decision. The Library is awaiting that decision.

COMMONWEALTH OMBUDSMAN

No issues relating to the Library were referred to the Commonwealth Ombudsman during 2009–10.

FREEDOM OF INFORMATION

The Library received no formal requests for access to documents under the *Freedom of Information Act 1982* during 2009–10. The Library’s freedom of information statement is at Appendix D.

INDEMNITIES AND INSURANCE PREMIUMS

Directors and officers of the Library are indemnified by the Comcover insurance scheme. Insurance premiums cover general liability; directors’ and officers’ indemnity; property loss, damage or destruction; business interruption and consequential loss; motor vehicles; personal accidents; and official travel overseas.

Under the terms of the insurance schedule of cover, the Library may not disclose its insurance premium price. The Library’s 2009–10 insurance premium maintained an 8.9 per cent discount. This is because of its overall risk management performance, as measured by Comcover’s 2009 Risk Management Benchmarking Survey.

The Library made one insurance claim during 2009–10 relating to property loss.
The Library is represented at the Insurance and Risk Management Corporate Insurance Forum, which holds regular meetings to discuss insurance issues with Comcover and all cultural-type agencies.

SOCIAL JUSTICE AND EQUITY

The Library serves a culturally and socially diverse Australian community and aims to make its collections accessible to all. Its programs and services are developed with an emphasis on public accessibility and adhere to the principles outlined in the Australian Government’s Charter of Public Service in a Culturally Diverse Community. The Library is conscientiously implementing the charter, and provides all Australians with the opportunity to access documentary resources of national significance in accordance with the National Library Act 1960. In particular, during 2009–10 the Library:

- Provided an increased range of collection items and services to Australians through its website; for example:
  - the Australian Newspapers service provides remote access to newspaper resources
  - all Australian residents can register online for a library card and access a range of electronic journals and databases
  - access to Library events outside Canberra was improved through expansion of its podcast program, whereby recordings of events are made available online.
- Incorporated the Indigenous Australian Art Charter of Principles for Publicly Funded Collecting Institutions into its Collection Development Policy.
- Developed a specific introductory program to facilitate visits to the Library by groups from tertiary institutions and community groups for whom English is a second language.
- Hosted visits from Indigenous groups including senior Pitjantjatjara women, Barkindji Elders, and representatives from the Burrup Archives and Collection Group. All groups received special presentations of material relating to their country and community. The Curator of Oral History, Kevin Bradley, visited the Pitjantjatjara Council in Alice Springs to provide training in oral history techniques. Copies of interviews made by the council will be acquired for the Library’s oral history collection.
- Continued working collaboratively with National and State Libraries Australasia to improve library services for Indigenous people through the National Policy Framework for Indigenous Library Services and Collections.
- Provided 11 tours to 389 people from culturally and linguistically diverse backgrounds.
- Helped community organisations, including geographically isolated and culturally diverse groups, preserve nationally significant cultural heritage collections through the Community Heritage Grants program.
- Supported community-based literacy projects, including the Indigenous Literacy Project, Children’s Book Week, Books Alive and the National Simultaneous Storytime.
- Signed a memorandum of understanding with the Fred Hollows Foundation to attract additional financial support for the Indigenous Literacy Project.
• Engaged Vision Australia to assess use of the Library’s web services by those with a visual impairment.

• Supported eight charities through the Workplace Giving Scheme; at 30 June 2010, 5 per cent of staff had donated more than $17,177 to nominated charities during 2009–10.

SERVICE CHARTER

The Library’s Service Charter sets out its commitment to users, the standards of service users can expect, and the mechanisms for providing feedback or making a complaint. The charter is available on the Library’s website and as a print publication.

During 2009–10, charter standards were met as follows:

• 97.5 per cent of general reference enquiries were answered within standards (target: 90.0 per cent)

• 91.3 per cent of collection items were delivered within standards and timeframes (target: 90.0 per cent)

• the Library’s website was available 24 hours a day for 99.97 per cent of the time (target: 99.5 per cent).

The Library welcomes feedback and suggestions for service improvements. Feedback forms are placed throughout the Library and on its website. This year the Library received 421 formal compliments (see Table 1) and 107 formal complaints (see Table 2) from users.

During 2009–10, the Library received several hundred informal compliments from users of the Library’s new Trove and Australian Newspapers services, as well as from participants in its conferences, forums and tours, and contributors to events and publications.

Table 1  Formal compliments received, 2009–10

<table>
<thead>
<tr>
<th>Subject</th>
<th>Number</th>
<th>Nature of compliment</th>
</tr>
</thead>
<tbody>
<tr>
<td>The collection</td>
<td>6</td>
<td>Quality of collection material and access</td>
</tr>
<tr>
<td>Information and online</td>
<td>340</td>
<td>Quality, professionalism, responsiveness and dedication of staff</td>
</tr>
<tr>
<td>services to individuals</td>
<td></td>
<td>Quality and speed of response to enquiries and delivery of collection material</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Quality of reproduction services</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Quality of website</td>
</tr>
<tr>
<td>Public programs activities</td>
<td>71</td>
<td>Quality of tours and support provided for educational visits</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Quality of events programs</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Quality of publications</td>
</tr>
<tr>
<td>Facilities and support</td>
<td>4</td>
<td>Quality of venue hire services and support for events</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Quality of service and professionalism of bookplate Cafe</td>
</tr>
<tr>
<td>Total</td>
<td>421</td>
<td></td>
</tr>
</tbody>
</table>
Table 2  Formal complaints received, 2009–10

<table>
<thead>
<tr>
<th>Subject</th>
<th>Number</th>
<th>Nature of complaint</th>
</tr>
</thead>
<tbody>
<tr>
<td>The collection</td>
<td>11</td>
<td>Cataloguing information provided for some collection material</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Online access to some collection material</td>
</tr>
<tr>
<td>Information and online services to individuals</td>
<td>51</td>
<td>Delays, misunderstandings and perceived lack of assistance relating to requesting/receiving and discharging material</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Access to e-resource material</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Wireless connectivity problems and slow response times</td>
</tr>
<tr>
<td>Public programs activities</td>
<td>11</td>
<td>Event booking arrangements</td>
</tr>
<tr>
<td></td>
<td></td>
<td>A fee charged for a particular event</td>
</tr>
<tr>
<td>Facilities and support</td>
<td>34</td>
<td>Bag restrictions in reading rooms</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Users engaged in noisy and inappropriate behaviour</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Lack of external signage</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Maintenance undertaken in some public areas</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Handling of some security incidents</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Restricted weekend opening hours</td>
</tr>
<tr>
<td>Total</td>
<td>107</td>
<td></td>
</tr>
</tbody>
</table>

The Library provided explanations and/or apologies in response to all complaints, and undertook appropriate remedial action. The Library referred complaints about the lack of external signage to the responsible body, the National Capital Authority.

CONSULTANCY SERVICES

The Library entered into 25 new consultancy contracts during 2009–10, at a total actual expenditure of $1,201,274 (inclusive of GST). In addition, 15 ongoing consultancy contracts involving total actual expenditure of $1,083,952 remained active. The Library selected consultants in accordance with processes described in its Procurement and Contract Guidelines. Major new consultancies involved business and financial analysis to develop a business case for additional digital services funding; software technology development for improved collection access for Library users; and technical analysis and design of improvements to the building’s fire services. Consultancies with an individual value of $10,000 or more are listed in Appendix F.

ADVERTISING AND MARKET RESEARCH

In 2009–10, the Library contracted one advertising and market research organisation for an amount in excess of $10,900 to provide non-recruitment and non-tender advertising at a total cost of $80,261 (inclusive of GST) (see Table 3).

Table 3  Advertising and market research, 2009–10

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Cost ($)</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adcorp</td>
<td>80,261</td>
<td>Newspaper advertising promoting the Library</td>
</tr>
<tr>
<td>Total</td>
<td>80,261</td>
<td></td>
</tr>
</tbody>
</table>
CORPORATE MANAGEMENT

Corporate management activities strive to provide staff with the skills, tools and environment they need to operate at the highest levels within a building that continues to meet access and storage demands associated with a national collection. Along with these functions, the Library plays a part in corporate management across other collecting and portfolio agencies through participation in the Corporate Management Forum. Particular challenges during 2009–10 were the need to create a new enterprise agreement and to ensure effective redevelopment of public spaces as part of constructing the Treasures Gallery.

PEOPLE MANAGEMENT

The Library has, since 2000, outsourced use of the Aurion Human Resources Management Information System (HRMIS) to administer its employees’ pay and conditions. During 2009–10, the Library purchased the Aurion HRMIS and in-sourced its administration, which has provided increased functionality, enhanced reporting capabilities, and greater efficiency of pay-related service delivery.

Workforce planning

The Workforce Planning Committee, which meets quarterly, oversees development and implementation of the Library’s Strategic Workforce Plan and workforce planning initiatives. The Library developed the Strategic Workforce Plan 2009–11 in response to changes in workforce demographics as well as its operating environment and strategic directions. Improving recruitment capability was a key focus for 2009–10. To this end, the Library procured an e-recruitment system that was fully implemented by October 2009 and staff have received extensive training in recruitment and selection processes.

Staff once again participated in the annual Australian Public Service Commission State of the Service Employee Survey. The Library scored exceptionally well in several areas, including employee perceptions of agency management, effective communication with senior leaders, respect within work groups, employees motivated to do the best work possible, understanding of how individual jobs contribute to team roles, low levels of harassment and bullying, and employees working to their full potential. As well, most employees rated the Library as a good place to work.

Industrial democracy

The terms and conditions of employment for all its non senior executive service (SES) staff are provided through the National Library of Australia Enterprise Agreement 2010–11, which came into effect on 18 June 2010 and replaced the National Library of Australia Collective Agreement 2007–10. The new agreement complies with the Fair Work Act 2009, National Employment Standards and the Australian Government Bargaining Framework. The main variations instituted by the new agreement are increases to salary and roll-in of performance pay. All non-SES staff whose conditions were previously
determined by an Australian Workplace Agreement (AWA) conditionally terminated their AWAs before the Enterprise Agreement took effect.

The Library’s Consultative Committee continues to serve as an effective forum for consultation and discussion between management, staff and unions. The committee met four times during 2009–10, discussing matters such as healthy work–life initiatives, policies, energy savings and collective and enterprise agreement issues.

Remuneration (including non-salary benefits)

The Council, in accordance with the Principal Executive Officer Classification Structure and Terms and Conditions, determines the Director-General’s remuneration. At 30 June 2010, terms and conditions of employment, such as non-salary benefits like access to vehicles and mobile phones, for all seven SES staff continued to be determined through AWAs. At 30 June 2010, 104 non-SES staff had enhanced benefits through salary supplementation. This number will reduce to 43 on 8 July 2010 when the salary rates in the National Library of Australia Enterprise Agreement 2010–11 come into effect.

Table 4 shows the salary ranges for classifications below SES level and the number of employees at each level.

<table>
<thead>
<tr>
<th>Classification</th>
<th>Salary range ($)</th>
<th>Number of employees</th>
</tr>
</thead>
<tbody>
<tr>
<td>EL 2</td>
<td>94,069 – 124,800</td>
<td>32</td>
</tr>
<tr>
<td>EL 1</td>
<td>81,620 – 104,875</td>
<td>68</td>
</tr>
<tr>
<td>APS 6</td>
<td>63,817 – 88,149</td>
<td>83</td>
</tr>
<tr>
<td>APS 5</td>
<td>59,087 – 62,991</td>
<td>79</td>
</tr>
<tr>
<td>APS 4</td>
<td>52,974 – 57,745</td>
<td>79</td>
</tr>
<tr>
<td>APS 3/Graduate</td>
<td>47,531 – 52,427</td>
<td>89</td>
</tr>
<tr>
<td>APS 2</td>
<td>41,731 – 47,400</td>
<td>60</td>
</tr>
<tr>
<td>APS 1</td>
<td>36,873 – 40,753</td>
<td>1</td>
</tr>
</tbody>
</table>

All ongoing and longer-term non-ongoing staff participated in the Library’s Performance Management Framework. Progression through the non-restricted pay points for ongoing non-SES staff is subject to achieving a satisfactory performance rating.

Fraud risk assessment and fraud control

The Library reviewed and updated its Fraud Risk Assessment and Fraud Control Plan in 2009–10. Under the Library’s Fraud Management Policy, all staff must be aware of their responsibilities to prevent, detect, report and investigate fraud against the Commonwealth. To achieve this, the Corporate Management Group has agreed that fraud awareness training be mandatory for all staff. Consequently, during 2009–10 a series of training sessions was provided to new staff and to those staff who had not attended such training in the past four years.
The Library also has in place fraud prevention, detection, investigation, reporting and data collection procedures and processes, which together with the Fraud Risk Assessment and Fraud Control Plan, meet its specific needs and comply with the Commonwealth Fraud Control Guidelines.

Ethical standards

The National Library Enterprise Agreement 2010–11 endorses the Library’s commitment to, and compliance with, the APS Code of Conduct and Values. The Library’s newly developed online induction, which all staff are required to complete on commencement, includes a module that promotes the APS Code of Conduct and Values. The Performance Management Framework Policy reinforces these standards and the Library conducts assessments every six months for all staff. The Fraud Management Policy continued to be promoted with specific training sessions during 2009–10, including fraud awareness, corporate induction and skills for new supervisors.

The Library continues to be a member of the Ethics Contact Officer Network, which supports the Australian Public Service Commission’s Ethics Advisory Service. While the Library encourages staff to use the service to discuss their concerns about ethical issues, they have also been reminded of internal mechanisms for dealing with work-related ethical issues.

Disability strategy

The Library is committed to supporting staff and visitors with a disability to achieve an inclusive and positive experience. The Library developed its Disability Action Plan 2010–12 to align with the Commonwealth Disability Strategy, for the categories of provider, employer and purchaser, and in compliance with the Disability Discrimination Act 1992. The Library participated in the Australian Public Service Commission’s State of the Service Agency Survey for Employment of People with Disability; the Library awaits feedback.

The Library’s Disability Contact Officer continued supporting people within the workplace with a disability and worked in collaboration with the Australian Government’s JobAccess initiative. The Library implemented work-related adjustments and workplace modifications to enable employees with a disability to perform their duties to their full potential.

To enhance awareness of workplace disability issues, the Library offered employees the opportunity to attend briefings on mental health and the employee assistance program, and provided resources from the National Mental Health Strategy and Beyond Blue. Managers were offered the opportunity to participate in training for supporting staff with psychological health issues.

The Library implemented a data collection survey, with disability defined using the Australian Bureau of Statistics’ Disability, Ageing and Carers: Summary of Findings 2003 definition. The Library’s HRMIS was upgraded to enhance recordkeeping and reporting. This information is a useful basis upon which to identify and communicate with employees
who may need case management and support. The Disability Contact Officer liaises with other government organisations, including the ACT Deafness Resource Centre, JobAccess and the Independent Living Centre, for professional advice.

The Library makes provision for reimbursing employees for computer screen-based assessments and purchase of spectacles.

The Library’s Service Charter sets out the standard of service users can expect from the Library and includes a feedback form for quality improvement and assurance to help the Library continuously improve its services to the Australian community.

Workplace diversity

At 30 June 2010, 70 per cent of Library staff were female and approximately 24 per cent identified themselves as being from a culturally and linguistically diverse background. The Library’s Workplace Diversity Program was supported through continuation of the Mature Age Staff Strategy and revised recruitment and selection processes.

The Library is committed to promoting workplace diversity and being sensitive to the needs of Aboriginal and Torres Strait Islander peoples, and has reinforced this commitment in its new National Library of Australia Enterprise Agreement 2010–11. The Library has established a minimum employment target of Indigenous employees and in order to reach this target is using resources available through the Australian Public Service Commission and the Department of the Environment, Water, Heritage and the Arts. These resources include the Indigenous Graduate Program and Indigenous employment strategies and networks to help attract and retain Indigenous employees.

Occupational health and safety

The Library continued achieving high standards of occupational health and safety performance in its day-to-day operations and fulfilled its duty of care to staff through providing and maintaining a safe and healthy working environment. The safety of contractors, users and members of the public is also of prime consideration.

Two committees help monitor occupational health and safety activities within the Library: the Health and Safety Committee – comprising management and health and safety representatives – and the First Aid Committee.

Initiatives undertaken during 2009–10 included:

- reviewing the Health and Safety Management Arrangements using Comcare’s self-assessment guidance tools
- participating in Comcare’s National Proactive Campaign to assess jurisdictional Health and Safety Management Arrangements and workplace consultation processes
- conducting structured occupational health and safety hazard identification assessments and implementing an online reporting tool for all employees to efficiently notify hazards for resolution
• acquiring an occupational health and safety module as part of the Library’s HRMIS to provide more effective recordkeeping and enhanced reporting capabilities; this will enable the Library to capture statistics consistent with Comcare’s Better Practice Guide: OHS Reporting in Annual Reports

• conducting regular training for managers and supervisors in support of their roles in maintaining a safe and healthy workplace

• ensuring early intervention for compensable and non-compensable cases, including management communication and consultation with treating practitioners and the employee

• conducting a ‘Reframe and Refocus: Building Resilience’ training program, delivered by a consultant psychologist; the program was based on acceptance commitment therapy enabling participants to maintain their functioning under pressure, setbacks and adversity

• continuing the Library’s Employee Assistance Program, with special briefings by the program provider on work–life balance, understanding depression, sleep hygiene, collegial workplaces, developing resilience and mental health

• conducting training in dealing safely with conflict for employees with customer service responsibilities in their day-to-day duties, to help them to perform in a manner that is safe and without risk to their health

• offering H1N1 and seasonal influenza vaccination to employees onsite and reimbursement of vaccination costs to employees electing to receive it from their treating practitioner

• promoting the Heart Foundation’s Heart Week in May 2010 and giving employees an opportunity to participate in an individual Heart Health Check

• supporting a health presentation from BreastScreen ACT to raise awareness of breast cancer and screening.

After several years of declining premium rates the Library’s Comcare premium rate increased slightly in 2009–10 (see Table 5).

**Table 5  Premiums for injuries suffered, 2006–07 to 2009–10 (as a percentage of wages and salaries)**

<table>
<thead>
<tr>
<th>Premium rates</th>
<th>2006–07 (%)</th>
<th>2007–08 (%)</th>
<th>2008–09 (%)</th>
<th>2009–10 (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>National Library of Australia</td>
<td>1.73</td>
<td>1.09</td>
<td>1.03</td>
<td>1.13</td>
</tr>
<tr>
<td>All agencies combined (for comparison)</td>
<td>1.77</td>
<td>1.55</td>
<td>1.36</td>
<td>1.25</td>
</tr>
<tr>
<td>National Library of Australia as a per cent of all agencies</td>
<td>97.70</td>
<td>70.32</td>
<td>75.74</td>
<td>90.40</td>
</tr>
</tbody>
</table>
Table 6 Reporting requirements under the Occupational Health and Safety Act 1991

<table>
<thead>
<tr>
<th>Section</th>
<th>Requirement</th>
<th>Outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>68</td>
<td>Notification and reporting of accidents and dangerous occurrences</td>
<td>There were two notifications</td>
</tr>
<tr>
<td>45</td>
<td>Power to direct that workplace, etc. not to be disturbed</td>
<td>No directions were issued</td>
</tr>
<tr>
<td>29</td>
<td>Provisional improvement notices</td>
<td>No notices were issued</td>
</tr>
<tr>
<td>30</td>
<td>Duties of employers in relation to health and safety representatives</td>
<td>No notices were issued</td>
</tr>
<tr>
<td>41</td>
<td>Investigations addressing non-compliance and possible breaches</td>
<td>There was one investigation</td>
</tr>
<tr>
<td>46</td>
<td>Power to issue prohibition notices</td>
<td>No notices were issued</td>
</tr>
<tr>
<td>47</td>
<td>Power to issue improvement notices</td>
<td>No notices were issued</td>
</tr>
</tbody>
</table>

ASSET MANAGEMENT

The Library’s assets include its collection, plant and equipment, and land and buildings.

Collection asset

The collection is the Library’s major asset, upon which many of its services are based. The total value of the collection at 30 June 2010 was $1.445 billion.

Plant and equipment

The Asset Management Committee continued to play both a strategic and operational coordinating role in its whole-of-life plant and equipment management. The committee oversees the Library’s asset management plan and coordinates asset acquisition programs for each financial year. It also develops and monitors a four-year forward asset acquisition program for strategic planning purposes and an asset disposal program for items reaching the end of their useful life.

The Library undertook a review of non-building plant and equipment in 2009–10 to help develop a medium-term asset replacement program. The major focus was on communication and information technology and collection storage assets.

Major asset acquisitions in 2009–10 included purchasing information technology network infrastructure equipment and shelving, and upgrading the horizontal book delivery system.

The total value of plant and equipment at 30 June 2010 was $10.736 million.

Land and buildings

The Library’s land and buildings were valued at $186.204 million at 30 June 2010 and encompassed the main building located in the Parliamentary Zone and a repository at Hume. The Building Works Coordination Committee manages the major components of these assets. The committee uses a 15-year strategic management plan to set the direction for building works, including a supporting maintenance program and a five-year building capital works plan, both of which are reviewed annually and approved by Council.
The Library also has a separate Strategic Building Master Plan to guide its future refurbishments. The plan provides direction for Library facility planning and outlines estimated costs associated with the proposed works. It endeavours to separately group together staff spaces, public areas and stack spaces to improve functional workflows as well as to provide greater efficiency for planning.

The Library undertook two major capital works projects in 2009–10, namely:

- design of the Treasures and Exhibition Gallery was completed in May 2010 – construction is scheduled for completion in mid to late 2011
- upgrade of the fire services commenced in July 2009 – scheduled for completion in mid 2011.

The Library completed a number of other capital works projects in 2009–10, including upgrading the entire closed circuit television system throughout the Library, constructing a new Friends Lounge on Level 4, and relocating the food services contractor’s office and store area to Lower Ground Floor 1. The Library continued working with the National Capital Authority, to ensure the upgrade to the Humanities and Science Campus Redevelopment project, which commenced in September 2008, reflects stakeholder needs. The works around the Library forecourt and fountain were completed in January 2010.

**Heritage Management Strategy**

The Library considers heritage issues in line with its endorsed Heritage Management Strategy. This includes consulting recognised heritage specialists as an integral part of any relevant project development.

Under the strategy, the Library prepared a Conservation Management Plan exposure draft. This satisfies sections 341S and 341V of the *Environment Protection and Biodiversity Conservation Act 1999*, and provides the framework and basis for conservation and good management of the Library building, in recognition of its heritage values. The plan outlines the Library’s history and construction of its building, describes the elements that have heritage significance, and assesses that significance using the Commonwealth Heritage List criteria. The plan is being finalised for presentation to the Minister for Environment Protection, Heritage and the Arts.

The Library developed and significantly upgraded a policy for managing its Historical Furniture Register; the final update will be completed in late 2010.

**Security and business continuity**

The Library’s Emergency Planning Committee, comprising senior staff responsible for corporate communications, staff security, the collection, reader services, the building and other assets, oversees all aspects of the Library’s protective security and business continuity planning.
The Library maintains strong policy and practices to ensure a safe, secure and accessible collection. The Library uses external service providers for training of staff and managers in current risk management techniques. This ensures the Library remains abreast of emerging risk management and business continuity concepts and approaches, which has helped keep business interruptions to a minimum.

The Library undertook enhanced security reporting during 2009–10 that enabled it to identify and implement further improvements to security management.

**Energy consumption and environmental management**

The Library is committed to enhancing, protecting and sustaining the environment. The Library has continued to improve its environmental performance and the sustainability of Library operations throughout 2009–10. Initiatives the Library has employed to reduce the environmental impact of its operations include:

- monitoring, reviewing and reporting utility consumption to help staff focus on reducing greenhouse gas production
- upgrading plant and equipment to optimise energy efficiency
- incorporating specific references in its procurement and purchasing documentation relating to whole-of-lifecycle costing
- taking steps to reduce and recycle waste.

The Library has recently engaged a consultant to help further develop its environmental management system consistent with its obligations as a Commonwealth agency and to comply with Australian and international standards. The project will ensure the Library’s environmental management policy is consistent with ISO 14001 requirements and is being effectively communicated with staff and other stakeholders.

**Purchasing**

Consistent with core Australian Government purchasing policies and principles, the Library continued focusing on cost-effective contract management and procurement practices. Its contracted lawyers reviewed the Library’s procurement and contract related model templates to ensure they still meet Australian Government good practice, promote appropriate levels of governance, and reflect terminology and conventions applicable to the commercial environment.

In March 2009, the Library developed a prequalified multi-use list of potential suppliers to provide electronic resources for subscription to libraries through the Electronic Resources Australia service. Creation of this list is consistent with the Commonwealth Procurement Guidelines’ purchasing methodology for frequently procured services and products. The Library issued the first Request for Application for Inclusion inviting suppliers to join the multi-use list in February 2010. The Library will review the list annually through approaches to the open market.
The Library market tests and uses outsourcing options when it is demonstratively cost beneficial. Consistent with a whole-of-government approach to cooperative and coordinated procurement, the Library joined the Department of the Environment, Water, Heritage and the Arts’ panel of contracted legal services providers. Similarly, the Library is participating in the new whole-of-government travel arrangements and has joined another Commonwealth agency’s standing offer for freight and mail room services. Under examination is a possible value-for-money option of participating with the Department’s standing offer agreement for stationery supplies.

**Project management methodology**

All divisions continue to support use of the Library’s project management methodology. A number of large projects underway, including the Treasures Gallery refurbishment, are finding the methodology a useful tool in guiding planning, authorisation and implementation of the various works and tasks.

**Grants and awards**

In 2009–10 the Library operated nine grant and award programs, namely:

- **Community Heritage Grants.** The Library awarded 75 grants of up to $15,000 each to help community organisations preserve and manage nationally significant cultural heritage collections. Financial support and assistance for this grants program were received from the Department of the Environment, Water, Heritage and the Arts, the National Archives of Australia, the National Film and Sound Archive, and the National Museum of Australia.

- **Friends of the National Library Travelling Fellowship.** Funded by the Friends of the National Library of Australia, this fellowship provides a significant professional development opportunity for a Library staff member. The 2010 Fellowship was awarded to Ms Emma Jolley for travel to the United Kingdom to attend a conference on managing digital archival collections.

- **Harold White Fellowships.** The Library funded four fellowships, awarded to established scholars and writers – Dr Bronwen Douglas, Dr Lynne McCarthy, Dr Sheridan Palmer and Dr Priscilla Roberts – to spend between three and four months at the Library researching collection material in their areas of expertise.

- **Japan Fellowships.** Fellowships of three to six months are funded from the Harold S. Williams Trust. One fellowship was awarded in 2009–10 to Dr Donna Weeks.

- **Japan Study Grants.** These grants, funded from the Harold S. Williams Trust, support scholars in Japanese studies who live outside Canberra to undertake research in the Library’s Japanese and Western languages collections for up to four weeks. Grants were awarded to Dr Masako Gavin, Dr Akiko Tomatsuri, Mr Erik Ropers, Ms Amy Newland and Dr Thomas Wilkins.
• **Kenneth Binns Travelling Fellowship.** Funded by Mrs Alison Sanchez to commemorate her father Kenneth Binns, Chief Librarian of the Commonwealth National Library from 1928 to 1947, this fellowship supports travel for professional development purposes by Library staff in the early stages of their career. The 2010 Fellowship was awarded to Ms Sophie Viravong to investigate use of Web 2.0 technology for library outreach programs. Sophie attended workshops and sessions at the American Library Association Conference in Washington DC, and held meetings with relevant staff of the Library of Congress.

• **National Library of Australia National Folk Festival Fellowship.** With assistance from the National Folk Festival, the Library provided a four-week residency to Ms Christine Mimmocchi to research original source materials in its collections and to prepare for a performance at the National Folk Festival in Canberra in 2010.

• **Norman McCann Summer Scholarships.** Funded by Mrs Pat McCann, the Library awarded two scholarships of six weeks duration to young Australians, Ms Elizabeth Todd and Ms Ruth Morgan, to undertake research on topics in Australian history or Australian literature.

• **Seymour Summer Scholarships.** Funded by Dr John and Mrs Heather Seymour, the Library awarded this scholarship of six weeks duration to Ms Petra Mahy to support biographical research.

**Cooperation on corporate management issues**

The Corporate Management Forum consists of senior executives with corporate management responsibilities from 11 agencies within the Environment, Water, Heritage and the Arts portfolio and four other agencies. The forum considers issues in the areas of human resource management, financial management, procurement, risk management, information technology, and facilities management with a view to achieving economies of scale, sharing experiences and encouraging best practice.

The forum met three times during the year. Among matters it considered were collection storage, asset and risk management, depreciation funding, the *Fair Work Act 2009* and enterprise agreements, and the impact of the global financial crisis.
The Library uses information technology to support discovery, management and delivery of its collections; to support its corporate functions; and to enhance staff efficiency. A focus in recent years has been to develop software and infrastructure for building and managing the Library’s digital collections. The Library has also developed software to support discovery of collections held in Australian libraries and other collecting institutions. The Library uses information technology to support its website and other web publishing activities. The required information technology and communications infrastructure is provided in-house.

**INNOVATION**

During 2009–10 the Library released *Trove*, a new free service that supports discovery of Australian collections (see the Director-General’s review and the Report of operations).

The Library also undertook a range of information technology development activities aimed at improving its services. Major new information technology-based services the Library implemented included:

- **Sprightly**, a rights management system that enables staff to more efficiently describe and manage the often-complex intellectual property rights and restrictions associated with collection items.

- **Archivists’ Toolkit**, an open source archival data management system that supports staff in acquisition and management of the Library’s manuscript collection, bringing considerable improvements in workflow and efficiency.

Preservation of digital content remains a significant problem for collecting institutions around the world. During the last decade, the Library has implemented a number of systems to support acquisition, management and delivery of digital content. These systems are now approaching the end of their life and are increasingly unable to manage and safely store the Library’s digital collections. One of the Library’s greatest challenges is replacement of these systems with a digital repository and preservation system to meet current and future needs.

The Library continued actively using and contributing software to the open source community. In 2009–10, the Library added three new software collections to LibraryForge, an open public web-based code repository that hosts its open source software development projects.

The Library also expanded its social networking capability in 2009–10 with implementation of blogs, a Facebook page and a Twitter presence.
INFRASTRUCTURE AND SERVICES

During 2009–10 the Library’s digital collection nearly doubled in size and is now approaching 1 petabyte of storage (see Figure 8). The major contributor to storage growth was the Australian Newspapers service; the largest digital collection the Library now holds (see Figure 9). During 2009–10 the Library completed a fifth Australian whole-of-domain web harvest, archiving an additional 600 million web items, thereby bringing this collection to over 3 billion items, which needs a total storage capacity of over 170 terabytes.

Figure 8  Growth in digital collection storage, January 2003 to June 2010

Figure 9  Digital collection storage, by material, 2009–10

Australian Web Domain 21%
Australian Newspapers 60%
Other 2%
Pictures 3%
Manuscripts 1%
Oral history and folklore 8%
Sheet music 1%
Maps 1%
PANDORA 3%
The Library also supports a substantial infrastructure to enable discovery of, and access to, its own and other collections. The number of requests handled by Library web servers has grown by a factor of 78 since 2000 (see Figure 10). The primary drivers of the strong growth in activity in 2009 were the catalogue and the *Australian Newspapers* service.

Analysis of web usage statistics has identified the significant role that web search engines, such as Google, play in exposing and promoting use of the Library’s online services and collections to the general community. In 2009–10, 90 per cent of all traffic to the catalogue was through search engines and 66 per cent of visitors to newspapers were directed to the site from search engines.

![Figure 10 Use of Library web services, 2000–09](image)

Following Vision Australia’s 2008–09 examination of the accessibility of the Library’s web services for those with a visual impairment, the Library made changes to its website. A second review found a substantial improvement in the accessibility of the Library’s website. As well, the Government 2.0 Taskforce reviewed the accessibility of government websites and selected the Library’s *Australian Newspapers* website as one of five sites to assess. It was found to be the most ‘generally accessible’ (see <gov2.net.au/blog.2009/12/18/accessibility-contest-announcement>).

These storage and access services must be supported by reliable information technology infrastructure. The average availability during the year of nine key service areas is shown in Table 7. The target availability of 99.5 per cent was met for all services except *Libraries Australia*, which experienced outages due to a software component licensed by the Library. Despite an upgrade to hardware and efforts to optimise software performance, these problems remain only partially solved. The Library has begun planning for redevelopment of the affected module.
Table 7  Availability of nine key service areas, 2009–10

<table>
<thead>
<tr>
<th>Service</th>
<th>Availability (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Area Network</td>
<td>99.96</td>
</tr>
<tr>
<td>File Services (Microsoft Windows Servers)</td>
<td>99.92</td>
</tr>
<tr>
<td>Email (Microsoft Exchange)</td>
<td>99.94</td>
</tr>
<tr>
<td>Web service</td>
<td>99.97</td>
</tr>
<tr>
<td>Integrated Library Management System</td>
<td>99.91</td>
</tr>
<tr>
<td>PANDORA: Australia’s web archive</td>
<td>99.51</td>
</tr>
<tr>
<td>Finance One</td>
<td>100.00</td>
</tr>
<tr>
<td>Libraries Australia</td>
<td>99.16</td>
</tr>
<tr>
<td>Picture Australia</td>
<td>99.99</td>
</tr>
</tbody>
</table>

Under its asset management program, the Library continued regularly replacing or upgrading information technology infrastructure. This year the Library achieved several important milestones, namely:

- provision of additional storage capacity to support digital collections, in particular newspaper digitisation
- replacement of the Library’s end-of-life tape library
- extension of external public wireless access around the Library podium
- migration of the Libraries Australia search server to a new hardware platform
- rollout of Microsoft Office 2007, after considerable delays due to compatibility issues with some of the Library’s corporate systems
- implementation of a videoconference facility.

In 2009–10, the Library undertook a number of activities to improve the energy efficiency of its information technology infrastructure. These activities included:

- additional server virtualisation to reduce power consumption – the Library has now virtualised 38 servers down to three
- remedial work in the computer room to improve airflow and reduce the load on the air conditioning units
- ensuring desktop PCs and the printer fleet are turned off when not in use
- cleaning of reading room PCs, removing dust to improve airflow and reduce fan speed.
CHIFLEY NEW PRIME MINISTER
HAD ABSOLUTE MAJORITY IN CAUCUS BALLOT
Swearing In Today

Mr Forde was re-elected Deputy Leader, and Mr Beasley, who was sworn hand in his resignation as Prime Minister to the Duke of Gloucester this morning.

It is believed, however, that Mr Chifley decides on the leadership by the late Mr Curtin. His Ministry will be the first count by an absolute and against Mr Forde for the post of deputy leader, but as Dr is known that Mr Forde's will be any surprising changes in portfolios. Mr Chifley is likely to continue as Treasurer, and Mr Johnson may be given £fe Portfolio of Minister for Labour and National Service, war organisation of Industry, Departments at present in serious than usual...

No one present nominated Mr Scullin and Mr Johnson. Mr (WA) was elected. There were four candidates for Leader of the Federal Parliament...

The Australian
AUGUST 18, 1945

WOMEN'S WEEKLY

NEW SERIAL—LIFT-OUT NOVEL—TEENAGE SECTION

JAPAN CAPITULATES
DELIRIOUS JOY IN AUSTRALIA
PLANS FOR SURRENDER

The announcement yesterday morning that Japan had capitulated was received with delirious joy by the peoples of the United Nations.

The last time the Allies met with serious resistance was encountered 50 Japanese had a naval gun ready to fire when the Australians advancing in the Penadjam sector after...
REPORT OF OPERATIONS
Churches thronged on the Day of National Thanksgiving. Mr. Chifley* broadcast that it would be a day of deep thanksgiving. A service at St. Paul's Cathedral on that day. This unit is already at Manila awaiting trans.
The Library’s objective is to ensure Australians have access to a national collection of library material to enhance learning, knowledge creation, enjoyment and understanding of Australian life and society.

Performance reporting in this chapter is based on the Library’s outcome and program structure set out in the Portfolio Budget Statements 2009–10. The Library has one outcome.

Enhanced learning, knowledge creation, enjoyment and understanding of Australian life and society by providing access to a national collection of library material.

In 2009–10 the National Library achieved this outcome through three strategies:
1. Collecting and preserving Australia’s documentary heritage
2. Providing access to the National Library’s collections
3. Collaborating nationally and internationally.

Table 8 provides details of funds appropriated and spent in support of this outcome in 2009–10.

Table 8  Deliverables: Funds appropriated and spent, 2009–10

<table>
<thead>
<tr>
<th></th>
<th>Budget 2009–10 ($’000)</th>
<th>Actual 2009–10 ($’000)</th>
<th>Variation to budget ($’000)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Departmental appropriations</td>
<td>$50.044</td>
<td>$50.044</td>
<td>$0</td>
</tr>
<tr>
<td>Revenue from other sources</td>
<td>$10.015</td>
<td>$13.718</td>
<td>$3.703</td>
</tr>
</tbody>
</table>
STRATEGY 1

COLLECTING AND PRESERVING AUSTRALIA’S DOCUMENTARY HERITAGE

Ensure a comprehensive record of Australian history and endeavour, and a selected record of the world’s knowledge, is collected, cared for and made accessible. Australian library materials and a selection of non-Australian publications will be collected, catalogued and preserved by the Library for current and future access.

Major initiatives

Implement a new international standard for the bibliographic description of library materials. The Library will assist all Australian libraries to move to the Resource Description and Access standard in 2009-10.

For several years the Library has participated in an international collaborative initiative to develop a new international standard for bibliographic description designed for the digital age – Resource Description and Access (RDA). The emphasis in RDA is on helping users to find, identify, select and obtain resources that meet their needs for information. RDA was released in June 2010 and the Library, together with the Australian Committee on Cataloguing, is now developing a strategy to prepare, train and support the Australian library community for national implementation of RDA in 2011.

Develop a strategy to strengthen our capacity so that we can significantly expand our collecting of Australian digital content and develop solutions to preserve this material for long-term access.

The Library faces a critical resource challenge to bring its digital collection management systems up to the scale and functionality required to ensure the community’s long-term access to digital content.

Within this constraint, the Library began implementing the recommendations of its 2009 major review of web archiving activities to increase the capacity for collecting digital content. These included experimental introduction of new tools and approaches to improve workflows for collecting web resources, as well as progressing negotiations, through the Australian Government Information Management Office, to formalise a government-wide agreement to streamline the collecting of Australian government websites.

A strategy has been prepared to facilitate the direct deposit of digital materials not available on the web or unable to be harvested from the web. The Library has also contributed to an international effort to document the technical environment on which digital access depends, with the aim of making this information widely available to guide risk assessment and future preservation programs.
Continue to review and improve our collection management workflows through internal efficiencies.

Work continued during the year on making the Library’s collection available via the online catalogue in a more efficient and streamlined way. The conversion of lists, including finding aids and donor created lists, enabled creation of over 8,000 catalogue records using a semi-automated process. This process has been of particular benefit in cataloguing the Library’s maps, music and pictures collections. The use of record templates has also made cataloguing more efficient. Together these two techniques have enabled efficient creation of more than 3,500 pictures catalogue records. The open source Archivists’ Toolkit was implemented to improve collection management and description workflows for the Library’s manuscripts collections.

The current stack sequences for Australian publication were closed at the end of 2009 and separate sequences established for monographs received and serials published after 1 January 2010. The new monograph sequences are shelved in running number order, rather than by Dewey classification, which will lead to storage space savings and workflow efficiencies in processing new material and stack management activities. The running number generator tool created by the Library’s Information Technology staff has proved so efficient and easy to use it is being used to replace paper registers for other collections, such as sheet music.

Issues and developments

For almost two decades, the Library’s Cooperative Newspaper Microfilming Program has provided funding to state and territory libraries to preserve newspapers that may be fragile, in heavy demand, or otherwise at risk of deteriorating. Throughout this time over 150 newspaper titles have been microfilmed as a preservation and access strategy. The Program ceased in June 2010, leaving a significant legacy of preserved Australian history.

The Department of Families, Housing, Community Services and Indigenous Affairs is funding two major oral history projects. The first will record oral histories of Australians who grew up in institutions, orphanages and foster care through the last century, including child migrants. A project manager has been appointed, the scope of the project established, and 13 pilot interviews recorded. In collaboration with the National Museum of Australia, a website <http://forgottenaustralianshistory.gov.au/> was developed to coincide with the Prime Minister’s Apology to Forgotten Australians.

The second project has enabled a selection of oral history interviews, recorded for the Bringing Them Home project, to be made available online. A website <http://www.nla.gov.au/digicoll/bringing-them-home-online.html> providing access to these interviews was launched on the eve of the second anniversary of the Prime Minister’s Apology to the Stolen Generations.
The Library commenced a pilot project for the daily archiving of the online version of a major Australian newspaper, *The Sydney Morning Herald*. Subject to a review of the pilot and wider international experience, the Library aims to expand the program.

A number of cataloguing projects that have been underway over several years were completed; of note is the *Collection de la Révolution Française* consisting of 12,000 pamphlets published during the French Revolution. In addition, a project to record all of the Library’s manuscript collections in the online catalogue was finalised.

Significant collections treated by Preservation Services staff throughout the year included four rare navigation charts created for the Vereenigde Oost-Indische Compagnie (Dutch East India Company) in the 1730s, several rare atlases and the manuscript collection of Professor Graeme Clark, inventor of the cochlear implant. Preservation treatment and digitisation of the Library’s rare and fragile collection acquired from the London Missionary Society, which relates to the Taiping Rebellion (1850–64) and Christianity in China, was completed. The collection is available online and has been well received by researchers.

In December 2009 Mr Wishnu Hardi was appointed Manager of the Library’s Indonesian Acquisitions Office, located in the Australian Embassy, Jakarta. He replaced Ms Tieke Atikah, the Library’s Australian-based officer, who returned to Canberra in December after two years as Regional Manager. The Library changed to local management of its Indonesian Acquisitions Office as a cost-saving measure.

The Library made significant progress with upgrading storage equipment and improving storage of its collections. Between August and December 2009, a new sliding screen storage system was installed to house framed works in the Pictures Collection. The new screen storage provides more suitable accommodation for framed works and will provide additional growth for this collection. In October 2009 work commenced on replacing three large banks of motorised mobile shelving units in one of the storage areas housing a large proportion of the Australian print collection. The new shelving installation was completed in June 2010.

In November 2009 the National Archives of Australia removed its records from temporary storage in the Hume Repository and vacated 10 kilometres of shelf space. Between January and April 2010 overseas serials published before 2005 and lower use manuscript collections were transferred to the Hume Repository to create additional space within the main Library building to house new acquisitions. Fifteen kilometres of print material has been relocated within the main Library building to redistribute space throughout the growing print collections. This task will continue into the new financial year.
Performance

Table 9 shows deliverables and key performance indicators in relation to developing, storing and maintaining the National Collection in 2009–10.

Table 9  Develop, store and maintain the National Collection: Deliverables and Key Performance Indicators, 2009–10

<table>
<thead>
<tr>
<th>Measure</th>
<th>Target</th>
<th>Achieved</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deliverables</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Collection items stored and maintained [#]</td>
<td>6,148,000</td>
<td>6,179,116</td>
</tr>
<tr>
<td>Items catalogued or indexed [#]</td>
<td>82,400</td>
<td>90,821</td>
</tr>
<tr>
<td>Key Performance Indicators</td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Collection – Processing [%]</td>
<td>95.0%</td>
<td>84.0%</td>
</tr>
<tr>
<td>National Collection – Storage [%]</td>
<td>95.0%</td>
<td>95.8%</td>
</tr>
</tbody>
</table>

Figure 11  Number of collection items stored and maintained, 2006–07 to 2009–10

Figure 12  Number of collection items catalogued or indexed, 2006–07 to 2009–10

The 2009–10 targets were exceeded. Higher than expected acquisitions resulted in an increase in the materials requiring cataloguing.
Table 10  National Collection – Processing [%]

<table>
<thead>
<tr>
<th></th>
<th>Achieved</th>
<th>Target</th>
<th>Achieved</th>
</tr>
</thead>
<tbody>
<tr>
<td>2006–07</td>
<td>97.1%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2007–08</td>
<td>95.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2008–09</td>
<td>95.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2009–10</td>
<td></td>
<td>95.0%</td>
<td>84.0%</td>
</tr>
</tbody>
</table>

The 2009–10 target was not met. This measure includes the quality of cataloguing, indexing and check-in, and the timeliness of cataloguing. Targets for quality of indexing and check-in were met or exceeded. The target for cataloguing quality was not met due to an increased need for training of new cataloguers. The timeliness target was not achieved due to an unexpected increase in the quantity of material received for processing.

Table 11  National Collection – Storage [%]

<table>
<thead>
<tr>
<th></th>
<th>Achieved</th>
<th>Target</th>
<th>Achieved</th>
</tr>
</thead>
<tbody>
<tr>
<td>2006–07</td>
<td>92.1%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2007–08</td>
<td>96.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2008–09</td>
<td>95.1%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2009–10</td>
<td></td>
<td>95.0%</td>
<td>95.8%</td>
</tr>
</tbody>
</table>

The target was met.
PROVIDING ACCESS TO THE NATIONAL LIBRARY’S COLLECTIONS

To deliver, nationally and internationally, information services providing access to the National Library collection that will meet the needs of library users for rapid and easy access to collections and other resources.

Major initiatives

Commence construction of a Treasures Gallery, which will enable the National Library to permanently display its iconic, rare and important collection items to the public. A new general exhibition gallery and entrance to the main reading room will form part of the project.

The design process for the new Treasures Gallery, Exhibition Gallery and entrance to the Main Reading Room was completed by Cunningham Martyn Design in May 2010. Information about the designs has been made available on the Library website and in a display on the ground floor of the Library. Construction is scheduled to begin in late 2010 and it is anticipated that the galleries will open in the last quarter of 2011.

Continue planning for the redevelopment of the Library’s reading room facilities to ensure they provide easy and integrated access to our collections and information services.

The changes to the entrance to the Main Reading Room, arising from construction of the new galleries, will provide improved services for readers who wish to work informally in small groups, a new service desk, and better workflows behind the scenes for handling the over 165,000 publications issued each year in the reading room. After completion of the Treasures Gallery, there will be further improvements to reader services, including integration of Newspapers and Microforms services into an enlarged Main Reading Room on the ground floor.

Continue a major project to digitise out-of-copyright Australian newspapers.

Since 2007 the Library, in collaboration with the Australian state and territory libraries, has been actively digitising Australian historic newspapers. Three years into a four-year program, 2 million pages consisting of over 22 million articles are now freely available online to the public.

Digitisation of a number of major Australian daily newspapers, including out-of-copyright issues of The Sydney Morning Herald and The Argus, has now been completed. The Queenslander has been digitised with funding from the Centre for the Government of Queensland, digitisation of The Longreach Leader was funded by the Longreach Regional Council and digitisation of the Liverpool Herald was funded by the Liverpool City Council.

Public engagement with Australian Newspapers 1803–1954 continues to be high with over 9,000 members of the public helping to enrich and enhance the newspaper content by correcting the electronically translated text, adding subject tags and annotating articles.
Commence a major project to digitise Australian journals, beginning with *The Australian Women’s Weekly*.

The Australian Women’s Weekly Digitisation Project commenced in July 2009 to digitise and make publicly available issues of *The Australian Women’s Weekly* from 10 June 1933 to 15 December 1982 (when the magazine changed from a weekly to a monthly publication). Once completed, approximately 210,000 pages – or the first 50 years of *The Australian Women’s Weekly* – will be able to be freely browsed and searched online.

An associated aspect of this project has been to build and improve the Library’s physical collection of *The Australian Women’s Weekly*. While some issues have been identified as missing, others have been damaged over time due to high usage of the collection. Members of the public responded to a call by the Library to locate missing issues and have donated over 120 issues to assist in building the Library’s collection.

The project is being undertaken in association with Australian Consolidated Press and the State Library of New South Wales.

Continue the development of a rights management system to facilitate access for users to in-copyright resources.

The Library reached a major milestone with the implementation of the Rights Management System, Sprightly. The central repository of rights information is accessible from the staff view of the catalogue. New rights agreement forms, based on a generic master, are now in use by all collecting areas.

The introduction of an automated rights management system has allowed the copyright status of collection items to be displayed in three key services: *Libraries Australia*, *Trove*, and the National Library’s catalogue. The rights information allows the public to make choices about how to access and reuse resources.

**Issues and developments**

The number of onsite requests for collection material increased by 3 per cent in the Main Reading Room and 8 per cent in the Newspapers and Microforms Reading Room. The Library also experienced significant increases in the number of onsite requests for special collection material for use in specialist reading rooms, including Oral History (+36%) and Maps (+12%).

Requests for copies and loans from offsite clients rose significantly with a 13.7 per cent increase in requests supplied through the Library’s Copies Direct and inter-library loans services. These significant increases are largely due to greater visibility of the Library’s catalogue records through Internet search engines and the OCLC WorldCat database. The number of reference enquiries from offsite clients also rose 13 per cent.

More than 15,000 collection items were digitised and made available online during the year. They included items planned for display in the Library’s Treasures Gallery, as well as significant pictures, maps, sheet music, posters and ephemera.

Free Wi-Fi access in the Library’s internal public spaces was extended to the outside perimeter of the building and access to wireless printing was also introduced in the
Main Reading Room. The Library also commenced a successful pilot program using volunteers to assist with front-of-house enquiries on weekends and public holidays. This has resulted in an improved service to weekend visitors.

During 2009–10, the Library established a presence on several social media sites, including Facebook and Twitter, to engage with the community and extend the reach of its collection. Major events are now routinely recorded and made available online to improve access to the Library’s public events program.

The Library’s publications and merchandise are distributed nationally through 1,100 retail outlets and online through its website. Sales have continued to grow throughout 2009–10 with 13 new book titles and six new merchandise items added to the list. Bookshop sales increased approximately 5 per cent on the previous year and the online shop performance has exceeded expectations.

**Performance**

Table 12 shows deliverables and key performance indicators in relation to providing access to the National Collection and other documentary resources in 2009–10.

<table>
<thead>
<tr>
<th>Measure</th>
<th>Target</th>
<th>Achieved</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deliverables</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Physical collection items are delivered</td>
<td>265,000</td>
<td>285,138</td>
</tr>
<tr>
<td>to users [#]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Website access – pageviews [#] (millions)</td>
<td>143</td>
<td>279</td>
</tr>
<tr>
<td>Key Performance Indicators</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Collection Access – Service Charter [%]</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>National Collection delivered [% growth]</td>
<td>4.0%</td>
<td>-3.5%</td>
</tr>
<tr>
<td>Website Access – pageviews [% growth]</td>
<td>7.0%</td>
<td>78.1%</td>
</tr>
</tbody>
</table>

**Figure 13** Number of physical collection items delivered to users, 2006–07 to 2009–10

The 2009–10 target was met.
The 2009–10 target was met.

**Table 13  Collection Access – Service Charter [% growth]**

<table>
<thead>
<tr>
<th></th>
<th>Target</th>
<th>Achieved</th>
</tr>
</thead>
<tbody>
<tr>
<td>2006–07</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
<tr>
<td>2007–08</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
<tr>
<td>2008–09</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
<tr>
<td>2009–10</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

The 2009–10 target was met.

**Table 14  National Collection delivered [% growth]**

<table>
<thead>
<tr>
<th></th>
<th>Target</th>
<th>Achieved</th>
</tr>
</thead>
<tbody>
<tr>
<td>2006–07</td>
<td>–10.9%</td>
<td>10.1%</td>
</tr>
<tr>
<td>2007–08</td>
<td>–17.6%</td>
<td>10.1%</td>
</tr>
<tr>
<td>2008–09</td>
<td>10.1%</td>
<td>10.1%</td>
</tr>
<tr>
<td>2009–10</td>
<td>4.0%</td>
<td>-3.5%</td>
</tr>
</tbody>
</table>

There was an atypical increase in Pictures Collection requests from special interest groups in 2008–09; as a result there was a decline in requests for Pictures Collection material in 2009–10.

**Table 15  Website access – pageviews [% growth]**

<table>
<thead>
<tr>
<th></th>
<th>Target</th>
<th>Achieved</th>
</tr>
</thead>
<tbody>
<tr>
<td>2006–07</td>
<td>6.1%</td>
<td>63.3%</td>
</tr>
<tr>
<td>2007–08</td>
<td>23.2%</td>
<td>100.0%</td>
</tr>
<tr>
<td>2008–09</td>
<td>63.3%</td>
<td>78.1%</td>
</tr>
</tbody>
</table>

The 2009–10 target was exceeded. This reflects the continuing increased usage of the website by individuals as well as a range of automated activities such as indexing by search engines, bots and crawlers.
STRATEGY 3

COLLABORATING NATIONALLY AND INTERNATIONALLY

To provide and support collaborative projects and services that will lead to improved national access to documentary resources, and to efficiencies in the operation of Australian libraries.

Major initiatives

Continue a major project to integrate the Library’s online services so Australians can find the information they need through a single point of access.

The Library launched its new flagship discovery service, Trove, in November 2009. Trove combines a vast range of information from the Library’s collaborative services and provides tools for the general public to engage with the content by adding tags and comments and by creating lists. More detailed information about Trove is given in the Director-General’s review.

Participate in a Mellon Foundation funded project led by Duke University in the United States to develop an open source library system to support its internal collection management.

The Library’s role in the OLE (Open Library Environment) Project concluded in November 2009. The Project, which was funded by the Mellon Foundation and managed by Duke University, developed a design statement for a new generation library management system. The Library is not participating in the next stage of the Project, to build the proposed system, but will monitor its progress and may contribute software as open source where appropriate.

Work collaboratively with the state and territory libraries on a major project which aims to transform services offered by the national, state and territory libraries to better meet the needs of Australians for access to library services in the digital age.

Last year the Library joined with the state and territory libraries and the National Library of New Zealand in an ambitious set of projects known as Re-imagining Libraries. These projects aim to allow the partner libraries to better meet the needs of Australians for access to library services in the digital age.

The Library is leading two of these projects:

- The Open Borders Project, which is developing a collaborative approach, through Trove, giving the public improved access to electronic resources that are subscribed to by the national, state, territory and public libraries.
- The Description and Cataloguing Project, which is developing new ways of sharing, through Libraries Australia and Trove, information about the partners’ hidden collections and collections that are not catalogued at the item level.
The Library is participating actively in four other projects:

- The ‘Do it Now’ Project, which is moving forward on actions (such as wireless services and clearer copyright access guidelines) that are easy to implement and will improve user access to collections.
- The Virtual Reference Project, which is developing a new service model for reference services.
- The Delivery Project, which will plan and implement improvements in delivery of collection items through inter-library loan and document supply services from any of the partner libraries to the users of any of these libraries, including a trial of a home delivery service.
- The Collaborative Collections Project, which will identify new models for collaborative development of the collections of the partner libraries, covering both their physical collections and their e-resource subscriptions.

Issues and developments

The Director-General’s review has described the introduction of the Library’s new integrated discovery service, *Trove*. In its first eight months, *Trove* provided information about 93 million items and attracted 1,291,704 unique visitors.

The data harvested by the Library’s new program to aggregate biographical metadata, known as People Australia, was also integrated into *Trove*. Initial collaborators included the Australian Women’s Register, the Australian Dictionary of Biography Online, the Dictionary of Australian Artists Online and the Encyclopedia of Australian Science.

Performance

Table 16 shows deliverables and key performance indicators in relation to providing and supporting collaborative projects and services in 2009–10.

<table>
<thead>
<tr>
<th>Measure</th>
<th>Target</th>
<th>Achieved</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deliverables</td>
<td>Agencies subscribing to key collaborative services [#]</td>
<td>2,071</td>
</tr>
<tr>
<td></td>
<td>Records / items contributed by subscribing agencies [#]</td>
<td>2,561,000</td>
</tr>
<tr>
<td>Key Performance Indicators</td>
<td>Collaborative services standards and timeframes [%]</td>
<td>98.0%</td>
</tr>
</tbody>
</table>
Figure 15  Number of agencies subscribing to key collaborative services, 2006–07 to 2009–10

Figure 16  Number of records/items contributed by subscribing agencies, 2006–07 to 2009–10

The 2009–10 target was exceeded as a result of increased contributions from subscribing agencies and loading of ‘Table of Contents’ data from the Library of Congress.

Table 17  Collaborative services standards and timeframes [%]

<table>
<thead>
<tr>
<th></th>
<th>Target</th>
<th>Achieved</th>
</tr>
</thead>
<tbody>
<tr>
<td>Achieved</td>
<td>98.0%</td>
<td>99.4%</td>
</tr>
</tbody>
</table>

The 2009–10 target was essentially met.
Shorter week from January 1 makes strike unlikely

40 hours 'Well received' by unions

Threat of egg famine. No arrangement to have eggs available.

What the P.M. said

Orders please

Hiding in Paris

Women's Weekly 1949
FINANCIAL STATEMENTS
AUDITED FINANCIAL STATEMENTS

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INDEPENDENT AUDITOR’S REPORT

To the Minister for Environment Protection, Heritage and the Arts

Scope

I have audited the accompanying financial statements of the National Library of Australia for the year ended 30 June 2010, which comprise: a Statement by the Council Members and Chief Financial Officer; Statement of Comprehensive Income; Balance Sheet; Statement of Changes in Equity; Cash Flow Statement; Schedule of Commitments; Schedule of Contingencies; Schedule of Asset Additions; and Notes to and forming part of the Financial Statements, including a Summary of Significant Accounting Policies.

The Council Members’ Responsibility for the Financial Statements

The Council Members are responsible for the preparation and fair presentation of the financial statements in accordance with the Finance Minister’s Orders made under the Commonwealth Authorities and Companies Act 1997, including the Australian Accounting Standards (which include the Australian Accounting Interpretations). This responsibility includes establishing and maintaining internal controls relevant to the preparation and fair presentation of the financial statements that are free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor’s Responsibility

My responsibility is to express an opinion on the financial statements based on my audit. I have conducted my audit in accordance with the Australian National Audit Office Auditing Standards, which incorporate the Australian Auditing Standards. These auditing standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.
An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor’s judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the National Library of Australia’s preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the National Library of Australia’s internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Council Members, as well as evaluating the overall presentation of the financial statements.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Independence

In conducting the audit, I have followed the independence requirements of the Australian National Audit Office, which incorporate the requirements of the Australian accounting profession.

Auditor’s Opinion

In my opinion, the financial statements of the National Library of Australia:

(a) have been prepared in accordance with the Finance Minister’s Orders made under the Commonwealth Authorities and Companies Act 1997, including the Australian Accounting Standards; and

(b) give a true and fair view of the matters required by the Finance Minister’s Orders including the National Library of Australia’s financial position as at 30 June 2010 and its financial performance and cash flows for the year then ended.

Australian National Audit Office

Peter Kerr
A/Executive Director
Delegate of the Auditor-General
Canberra
6 August 2010
STATEMENT BY COUNCIL MEMBERS AND CHIEF FINANCIAL OFFICER

In our opinion, the attached financial statements for the year ended 30 June 2010 are based on properly maintained financial records and give a true and fair view of the matters required by the Finance Minister’s Orders made under the Commonwealth Authorities and Companies Act 1997, as amended.

In our opinion, at the date of this statement, there are reasonable grounds to believe that the National Library of Australia will be able to pay its debts as and when they become due and payable.

This statement is made in accordance with a resolution of the Council of the National Library of Australia.

Signed: ........................................ Signed: ........................................ Signed: ........................................

J. Hay J. Fullerton G. Linehan
Deputy Chair Director-General Chief Financial Officer

6 August 2010 6 August 2010 6 August 2010
### National Library of Australia

#### Statement of Comprehensive Income

_for the period ended 30 June 2010_

<table>
<thead>
<tr>
<th>Notes</th>
<th>Consolidated</th>
<th>NLA</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2010</td>
<td>2009</td>
</tr>
<tr>
<td></td>
<td>$'000</td>
<td>$'000</td>
</tr>
<tr>
<td><strong>Expenses</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employee benefits</td>
<td>2A</td>
<td>36,750</td>
</tr>
<tr>
<td>Supplier expenses</td>
<td>2B</td>
<td>17,200</td>
</tr>
<tr>
<td>Grants</td>
<td>2C</td>
<td>466</td>
</tr>
<tr>
<td>Depreciation and amortisation</td>
<td>2D</td>
<td>19,232</td>
</tr>
<tr>
<td>Finance costs</td>
<td>2E</td>
<td>-</td>
</tr>
<tr>
<td>Write-down and impairment of assets</td>
<td>2F</td>
<td>193</td>
</tr>
<tr>
<td>Other</td>
<td>2G</td>
<td>14</td>
</tr>
<tr>
<td><strong>Total expenses</strong></td>
<td></td>
<td>73,855</td>
</tr>
<tr>
<td><strong>Less:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Own-source income</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Own-source revenue</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sale of goods and rendering of services</td>
<td>3A</td>
<td>7,733</td>
</tr>
<tr>
<td>Interest</td>
<td>3B</td>
<td>2,503</td>
</tr>
<tr>
<td>Royalties</td>
<td>3C</td>
<td>275</td>
</tr>
<tr>
<td>Other</td>
<td>3D</td>
<td>3,207</td>
</tr>
<tr>
<td><strong>Total own-source revenue</strong></td>
<td></td>
<td>13,718</td>
</tr>
<tr>
<td><strong>Gains</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sale of assets</td>
<td>3E</td>
<td>5</td>
</tr>
<tr>
<td>Other</td>
<td>3F</td>
<td>12</td>
</tr>
<tr>
<td><strong>Total gains</strong></td>
<td></td>
<td>17</td>
</tr>
<tr>
<td><strong>Total own-source income</strong></td>
<td></td>
<td>13,735</td>
</tr>
<tr>
<td><strong>Net cost of services</strong></td>
<td></td>
<td>60,120</td>
</tr>
<tr>
<td>Revenue from Government</td>
<td>3G</td>
<td>50,624</td>
</tr>
<tr>
<td><strong>Surplus (Deficit) attributable to the Australian Government</strong></td>
<td></td>
<td>(9,496)</td>
</tr>
<tr>
<td><strong>Other Comprehensive Income</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Changes in asset revaluation reserves</td>
<td></td>
<td>6,847</td>
</tr>
<tr>
<td><strong>Total comprehensive income (loss) attributable to the Australian Government</strong></td>
<td></td>
<td>(2,649)</td>
</tr>
</tbody>
</table>

The above statement should be read in conjunction with the accompanying notes.
**NATIONAL LIBRARY OF AUSTRALIA**  
**BALANCE SHEET**  
*as at 30 June 2010*

<table>
<thead>
<tr>
<th>Notes</th>
<th>2010 $'000</th>
<th>2009 $'000</th>
<th>2008 $'000</th>
<th>2010 $'000</th>
<th>2009 $'000</th>
<th>2008 $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ASSETS</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td><strong>Financial Assets</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash and cash equivalents</td>
<td>4A</td>
<td>4,136</td>
<td>7,198</td>
<td>3,971</td>
<td>3,741</td>
<td>6,522</td>
</tr>
<tr>
<td>Trade and other receivables</td>
<td>4B</td>
<td>1,782</td>
<td>1,226</td>
<td>1,737</td>
<td>1,678</td>
<td>1,168</td>
</tr>
<tr>
<td>Other investments</td>
<td>4C</td>
<td>52,135</td>
<td>48,519</td>
<td>49,416</td>
<td>47,679</td>
<td>44,200</td>
</tr>
<tr>
<td>Other</td>
<td>4D</td>
<td>767</td>
<td>829</td>
<td>633</td>
<td>774</td>
<td>829</td>
</tr>
<tr>
<td><strong>Total financial assets</strong></td>
<td></td>
<td>58,820</td>
<td>57,772</td>
<td>55,757</td>
<td>53,872</td>
<td>52,719</td>
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<tr>
<td><strong>Non-Financial Assets</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Land and buildings</td>
<td>5A, C</td>
<td>186,204</td>
<td>180,101</td>
<td>170,243</td>
<td>186,204</td>
<td>180,101</td>
</tr>
<tr>
<td>National collection, property, plant and equipment</td>
<td>5B, C</td>
<td>1,456,080</td>
<td>1,455,229</td>
<td>1,483,777</td>
<td>1,456,080</td>
<td>1,455,229</td>
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<tr>
<td>Intangibles</td>
<td>5D, E</td>
<td>4,888</td>
<td>5,007</td>
<td>5,322</td>
<td>4,888</td>
<td>5,007</td>
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<tr>
<td>Inventories</td>
<td>5F</td>
<td>1,836</td>
<td>1,565</td>
<td>1,501</td>
<td>1,675</td>
<td>1,394</td>
</tr>
<tr>
<td>Other</td>
<td>5G</td>
<td>1,793</td>
<td>2,040</td>
<td>1,816</td>
<td>1,793</td>
<td>2,040</td>
</tr>
<tr>
<td><strong>Total non-financial assets</strong></td>
<td></td>
<td>1,650,801</td>
<td>1,643,942</td>
<td>1,662,659</td>
<td>1,650,640</td>
<td>1,643,771</td>
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<tr>
<td><strong>Assets held for sale</strong></td>
<td></td>
<td>550</td>
<td>550</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td></td>
<td>1,710,171</td>
<td>1,702,264</td>
<td>1,718,416</td>
<td>1,704,512</td>
<td>1,696,490</td>
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<tr>
<td><strong>LIABILITIES</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
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<tr>
<td><strong>Payables</strong></td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Suppliers</td>
<td>6A</td>
<td>4,300</td>
<td>4,844</td>
<td>5,430</td>
<td>4,293</td>
<td>4,852</td>
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<td>Grants</td>
<td>6B</td>
<td>31</td>
<td>21</td>
<td>31</td>
<td>21</td>
<td>21</td>
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<tr>
<td>Other</td>
<td>6C</td>
<td>1,277</td>
<td>1,113</td>
<td>1,103</td>
<td>1,274</td>
<td>1,113</td>
</tr>
<tr>
<td><strong>Total payables</strong></td>
<td></td>
<td>5,608</td>
<td>5,978</td>
<td>6,564</td>
<td>5,588</td>
<td>5,986</td>
</tr>
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</table>
NATIONAL LIBRARY OF AUSTRALIA  
BALANCE SHEET - Continued 
as at 30 June 2010

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
</tr>
<tr>
<td>Interest Bearing Liabilities</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Leases</td>
<td>-</td>
<td>-</td>
<td>17</td>
<td>-</td>
<td>-</td>
<td>17</td>
</tr>
<tr>
<td>Total interest bearing liabilities</td>
<td>-</td>
<td>-</td>
<td>17</td>
<td>-</td>
<td>-</td>
<td>17</td>
</tr>
<tr>
<td>Provisions</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employee provisions</td>
<td>11,195</td>
<td>10,012</td>
<td>9,688</td>
<td>11,195</td>
<td>10,012</td>
<td>9,688</td>
</tr>
<tr>
<td>Total provisions</td>
<td>11,195</td>
<td>10,012</td>
<td>9,688</td>
<td>11,195</td>
<td>10,012</td>
<td>9,688</td>
</tr>
<tr>
<td>Total Liabilities</td>
<td>16,803</td>
<td>15,990</td>
<td>16,269</td>
<td>16,783</td>
<td>15,998</td>
<td>16,268</td>
</tr>
<tr>
<td>Net Assets</td>
<td>1,693,368</td>
<td>1,686,274</td>
<td>1,702,147</td>
<td>1,687,729</td>
<td>1,680,492</td>
<td>1,697,317</td>
</tr>
</tbody>
</table>

EQUITY

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
</tr>
<tr>
<td>Contributed equity</td>
<td>30,748</td>
<td>21,005</td>
<td>28,636</td>
<td>30,748</td>
<td>21,005</td>
<td>28,636</td>
</tr>
<tr>
<td>Reserves</td>
<td>235,944</td>
<td>229,097</td>
<td>243,146</td>
<td>235,944</td>
<td>229,097</td>
<td>243,146</td>
</tr>
<tr>
<td>Retained surplus</td>
<td>1,426,676</td>
<td>1,436,172</td>
<td>1,430,365</td>
<td>1,421,037</td>
<td>1,430,390</td>
<td>1,425,535</td>
</tr>
<tr>
<td>Total Equity</td>
<td>1,693,368</td>
<td>1,686,274</td>
<td>1,702,147</td>
<td>1,687,729</td>
<td>1,680,492</td>
<td>1,697,317</td>
</tr>
</tbody>
</table>

The above statement should be read in conjunction with the accompanying notes.

The balance sheet as at 30 June 2008 has been disclosed, as the Finance Ministers Orders for reporting periods ending on or after 1 July 2009 requires trade creditors and accruals to be aggregated, where in prior years accrued expenses were recorded against other payables. As a consequence the balance sheets for 30 June 2009 and 30 June 2008 have been restated.
NATIONAL LIBRARY OF AUSTRALIA
STATEMENT OF CHANGES IN EQUITY (CONSOLIDATED)
for the period ended 30 June 2010

<table>
<thead>
<tr>
<th></th>
<th>Retained Earnings</th>
<th>Asset Revaluation Reserves</th>
<th>Contributed Equity / Capital</th>
<th>Total Equity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Opening balance</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Balance carried forward from previous period</td>
<td>1,436,172</td>
<td>1,430,365</td>
<td>229,097</td>
<td>243,146</td>
</tr>
<tr>
<td>Adjusted opening balance</td>
<td>1,436,172</td>
<td>1,430,365</td>
<td>229,097</td>
<td>243,146</td>
</tr>
</tbody>
</table>

Comprehensive income
Other comprehensive income
Surplus (Deficit) for the period | (9,496) | 5,897 | - | - | - | - | (9,496) | 5,897 |
Total comprehensive income | (9,496) | 5,897 | 6,847 | (14,049) | - | - | (2,649) | (8,242) |
of which: Attributable to the Australian Government | (9,496) | 5,897 | 6,847 | (14,049) | - | - | (2,649) | (8,242) |

Transactions with owners
Distributions to owners
Returns of capital:
Restructuring
Contributions by owners
Equity injection
Total transactions with owners
Transfers between equity components
Closing balance as at 30 June | 1,426,676 | 1,436,172 | 235,944 | 229,097 | 30,748 | 21,005 | 1,693,368 | 1,686,274 |
Closing balance attributable to the Australian Government | 1,426,676 | 1,436,172 | 235,944 | 229,097 | 30,748 | 21,005 | 1,693,368 | 1,686,274 |

NATIONAL LIBRARY OF AUSTRALIA
STATEMENT OF CHANGES IN EQUITY (NLA)
for the period ended 30 June 2010

<table>
<thead>
<tr>
<th></th>
<th>Retained Earnings</th>
<th>Asset Revaluation Reserves</th>
<th>Contributed Equity / Capital</th>
<th>Total Equity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Opening balance</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Balance carried forward from previous period</td>
<td>1,430,390</td>
<td>1,425,535</td>
<td>229,097</td>
<td>243,146</td>
</tr>
<tr>
<td>Adjusted opening balance</td>
<td>1,430,390</td>
<td>1,425,535</td>
<td>229,097</td>
<td>243,146</td>
</tr>
</tbody>
</table>

Comprehensive income
Other comprehensive income
Surplus (Deficit) for the period | (9,353) | 4,855 | - | - | - | - | (9,353) | 4,855 |
Total comprehensive income | (9,353) | 4,855 | 6,847 | (14,049) | - | - | (2,506) | (9,194) |
of which: Attributable to the Australian Government | (9,353) | 4,855 | 6,847 | (14,049) | - | - | (2,506) | (9,194) |

Transactions with owners
Distributions to owners
Returns of capital:
Restructuring
Contributions by owners
Equity injection
Sub-total transactions with owners
Transfers between equity components
Closing balance as at 30 June | 1,421,837 | 1,430,390 | 235,944 | 229,097 | 30,748 | 21,005 | 1,687,729 | 1,680,492 |
Closing balance attributable to the Australian Government | 1,421,837 | 1,430,390 | 235,944 | 229,097 | 30,748 | 21,005 | 1,687,729 | 1,680,492 |

The above statements should be read in conjunction with the accompanying notes.
# NATIONAL LIBRARY OF AUSTRALIA

## CASH FLOW STATEMENT

*for the period ended 30 June 2010*

<table>
<thead>
<tr>
<th>Notes</th>
<th>Consolidated 2010</th>
<th>Consolidated 2009</th>
<th>NLA 2010</th>
<th>NLA 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>OPERATING ACTIVITIES</strong></td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
</tr>
<tr>
<td>Cash received</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Goods and services</td>
<td>8,556</td>
<td>9,080</td>
<td>8,946</td>
<td>9,704</td>
</tr>
<tr>
<td>Receipts from Government</td>
<td>50,603</td>
<td>60,010</td>
<td>50,603</td>
<td>60,010</td>
</tr>
<tr>
<td>Interest</td>
<td>2,200</td>
<td>3,308</td>
<td>2,022</td>
<td>2,985</td>
</tr>
<tr>
<td>Net GST received</td>
<td>1,240</td>
<td>1,755</td>
<td>1,240</td>
<td>1,755</td>
</tr>
<tr>
<td>Other</td>
<td>350</td>
<td>1,175</td>
<td>136</td>
<td>555</td>
</tr>
<tr>
<td>Cash received on behalf of others</td>
<td>324</td>
<td>357</td>
<td>324</td>
<td>357</td>
</tr>
<tr>
<td><strong>Total cash received</strong></td>
<td>63,273</td>
<td>75,685</td>
<td>63,271</td>
<td>75,366</td>
</tr>
<tr>
<td>Cash used</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employees</td>
<td>(36,631)</td>
<td>(35,153)</td>
<td>(36,631)</td>
<td>(35,153)</td>
</tr>
<tr>
<td>Suppliers</td>
<td>(17,640)</td>
<td>(18,594)</td>
<td>(17,525)</td>
<td>(18,500)</td>
</tr>
<tr>
<td>Borrowing costs</td>
<td>-</td>
<td>(1)</td>
<td>-</td>
<td>(1)</td>
</tr>
<tr>
<td>Other</td>
<td>(459)</td>
<td>(437)</td>
<td>(428)</td>
<td>(418)</td>
</tr>
<tr>
<td><strong>Total cash used</strong></td>
<td>(54,730)</td>
<td>(54,185)</td>
<td>(54,584)</td>
<td>(54,072)</td>
</tr>
<tr>
<td>Net cash from (used by) operating activities</td>
<td>8</td>
<td>8,543</td>
<td>21,500</td>
<td>8,687</td>
</tr>
</tbody>
</table>

## INVESTING ACTIVITIES

<table>
<thead>
<tr>
<th>Notes</th>
<th>Consolidated 2010</th>
<th>Consolidated 2009</th>
<th>NLA 2010</th>
<th>NLA 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash received</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Proceeds from sales of property, plant and equipment</td>
<td>10</td>
<td>27</td>
<td>10</td>
<td>27</td>
</tr>
<tr>
<td>Investments</td>
<td>41,386</td>
<td>94,124</td>
<td>36,964</td>
<td>86,240</td>
</tr>
<tr>
<td><strong>Total cash received</strong></td>
<td>41,396</td>
<td>94,151</td>
<td>36,974</td>
<td>86,267</td>
</tr>
<tr>
<td>Cash used</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Purchase of property, plant and equipment</td>
<td>(16,435)</td>
<td>(19,278)</td>
<td>(16,435)</td>
<td>(19,278)</td>
</tr>
<tr>
<td>Purchase of intangibles</td>
<td>(1,307)</td>
<td>(932)</td>
<td>(1,307)</td>
<td>(932)</td>
</tr>
<tr>
<td>Investments</td>
<td>(45,002)</td>
<td>(93,227)</td>
<td>(40,443)</td>
<td>(84,827)</td>
</tr>
<tr>
<td><strong>Total cash used</strong></td>
<td>(62,744)</td>
<td>(113,437)</td>
<td>(58,185)</td>
<td>(105,037)</td>
</tr>
<tr>
<td>Net cash from (used by) investing activities</td>
<td>(21,348)</td>
<td>(19,286)</td>
<td>(21,211)</td>
<td>(18,770)</td>
</tr>
</tbody>
</table>

## FINANCING ACTIVITIES

<table>
<thead>
<tr>
<th>Notes</th>
<th>Consolidated 2010</th>
<th>Consolidated 2009</th>
<th>NLA 2010</th>
<th>NLA 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash received</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contributed equity</td>
<td>9,743</td>
<td>1,030</td>
<td>9,743</td>
<td>1,030</td>
</tr>
<tr>
<td><strong>Total cash received</strong></td>
<td>9,743</td>
<td>1,030</td>
<td>9,743</td>
<td>1,030</td>
</tr>
<tr>
<td>Cash used</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Repayment of borrowings</td>
<td>-</td>
<td>(17)</td>
<td>-</td>
<td>(17)</td>
</tr>
<tr>
<td><strong>Total cash used</strong></td>
<td>-</td>
<td>(17)</td>
<td>-</td>
<td>(17)</td>
</tr>
<tr>
<td>Net cash from (used by) financing activities</td>
<td>9,743</td>
<td>1,013</td>
<td>9,743</td>
<td>1,013</td>
</tr>
<tr>
<td>Net increase (decrease) in cash held</td>
<td>(3,062)</td>
<td>3,227</td>
<td>(2,781)</td>
<td>3,537</td>
</tr>
<tr>
<td>Cash and cash equivalents at the beginning of the reporting period</td>
<td>7,198</td>
<td>3,971</td>
<td>6,522</td>
<td>2,985</td>
</tr>
<tr>
<td><strong>Cash and cash equivalents at the end of the reporting period</strong></td>
<td>4A</td>
<td>4,136</td>
<td>7,198</td>
<td>3,741</td>
</tr>
</tbody>
</table>

The above statement should be read in conjunction with the accompanying notes.
### NATIONAL LIBRARY OF AUSTRALIA
### SCHEDULE OF COMMITMENTS
#### as at 30 June 2010

<table>
<thead>
<tr>
<th></th>
<th>Consolidated</th>
<th></th>
<th>NLA</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2010</td>
<td>2009</td>
<td>2010</td>
<td>2009</td>
</tr>
<tr>
<td><strong>BY TYPE</strong></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Commitments receivable</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>GST recoverable on commitments</td>
<td>465</td>
<td>571</td>
<td>465</td>
<td>571</td>
</tr>
<tr>
<td>Other</td>
<td>2,121</td>
<td>1,721</td>
<td>2,121</td>
<td>1,721</td>
</tr>
<tr>
<td>Total commitments receivable</td>
<td>2,586</td>
<td>2,292</td>
<td>2,586</td>
<td>2,292</td>
</tr>
<tr>
<td>Commitments payable</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Capital commitments</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Buildings</td>
<td>1,009</td>
<td>1,385</td>
<td>1,009</td>
<td>1,385</td>
</tr>
<tr>
<td>Infrastructure, plant and equipment</td>
<td>229</td>
<td>244</td>
<td>229</td>
<td>244</td>
</tr>
<tr>
<td>Collections¹</td>
<td>151</td>
<td>475</td>
<td>151</td>
<td>475</td>
</tr>
<tr>
<td>Total capital commitments</td>
<td>1,389</td>
<td>2,104</td>
<td>1,389</td>
<td>2,104</td>
</tr>
<tr>
<td>Other commitments</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operating leases²</td>
<td>2,328</td>
<td>3,029</td>
<td>2,328</td>
<td>3,029</td>
</tr>
<tr>
<td>Other³</td>
<td>3,527</td>
<td>3,084</td>
<td>3,527</td>
<td>3,084</td>
</tr>
<tr>
<td>Total other commitments</td>
<td>5,855</td>
<td>6,113</td>
<td>5,855</td>
<td>6,113</td>
</tr>
<tr>
<td>Net commitments by type</td>
<td>4,658</td>
<td>5,925</td>
<td>4,658</td>
<td>5,925</td>
</tr>
</tbody>
</table>

#### BY MATURITY

| Commitments receivable |        |        |      |         |
| One year or less       | 1,794 | 1,328 | 1,794 | 1,328 |
| From one to five years | 792   | 903   | 792   | 903    |
| Over five years        | -     | 61    | -     | 61     |
| Total other commitments receivable | 2,586 | 2,292 | 2,586 | 2,292 |

| Commitments payable    |        |        |      |         |
| Capital commitments    |        |        |      |         |
| One year or less       | 1,389 | 2,104 | 1,389 | 2,104 |
| From one to five years | -     | -     | -     | -      |
| Over five years        | -     | -     | -     | -      |
| Total capital commitments | 1,389 | 2,104 | 1,389 | 2,104 |

| Operating lease commitments |        |        |      |         |
| One year or less         | 842   | 842   | 842  | 842    |
| From one to five years   | 1,486 | 2,187 | 1,486 | 2,187 |
| Over five years          | -     | -     | -    | -      |
| Total operating lease commitments | 2,328 | 3,029 | 2,328 | 3,029 |

| Other commitments        |        |        |      |         |
| One year or less         | 2,497 | 2,217 | 2,497 | 2,217 |
| From one to five years   | 1,630 | 867   | 1,030 | 867    |
| Over five years          | -     | -     | -    | -      |
| Total other commitments  | 3,527 | 3,084 | 3,527 | 3,084 |

| Net commitments by maturity | 4,658 | 5,925 | 4,658 | 5,925 |

**NB:** Commitments are GST inclusive where relevant.

¹ Collection commitments represent contracts for the purchase of collection items.
² Operating leases included are effectively non-cancellable and comprise:
   - Lease for warehouse which expires in May 2013 and an exhibition workshop which expires in November 2011 with a contingent commitment of $45,485;
   - Agreements for the provision of motor vehicles to senior executive officers.
³ Other commitments primarily consist of the provision of computer services, security, legal services, cleaning, building maintenance and postal services with a contingent component of $313,500.

The above statement should be read in conjunction with the accompanying notes.
## NATIONAL LIBRARY OF AUSTRALIA
### SCHEDULE OF CONTINGENCIES

*as at 30 June 2010*

<table>
<thead>
<tr>
<th></th>
<th>Consolidated 2010</th>
<th>Consolidated 2009</th>
<th>NLA 2010</th>
<th>NLA 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
</tr>
<tr>
<td><strong>Contingent assets</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Claims for damages or costs</td>
<td>3</td>
<td>4</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Total contingent assets</td>
<td>3</td>
<td>4</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td><strong>Contingent liabilities</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Claims for damages or costs</td>
<td>1,318</td>
<td>1,318</td>
<td>1,318</td>
<td>1,318</td>
</tr>
<tr>
<td>Total contingent liabilities</td>
<td>1,318</td>
<td>1,318</td>
<td>1,318</td>
<td>1,318</td>
</tr>
<tr>
<td>Net contingent assets (liabilities)</td>
<td>(1,315)</td>
<td>(1,314)</td>
<td>(1,315)</td>
<td>(1,314)</td>
</tr>
</tbody>
</table>

Details of each class of contingent liabilities and contingent assets, including those not included above because they cannot be quantified, are shown in Note 9: Contingent Liabilities and Assets.

The above schedule should be read in conjunction with the accompanying notes.
### Schedule of Asset Additions

**for the period ended 30 June 2010**

<table>
<thead>
<tr>
<th></th>
<th>Buildings $000</th>
<th>Heritage &amp; cultural $000</th>
<th>Other infrastructure, plant &amp; equipment $000</th>
<th>Intangibles $000</th>
<th>Total $000</th>
</tr>
</thead>
<tbody>
<tr>
<td>By purchase - Government funding</td>
<td>2,573</td>
<td>10,638</td>
<td>3,824</td>
<td>1,307</td>
<td>17,442</td>
</tr>
<tr>
<td>Assets received as gifts/donations/contributions</td>
<td>-</td>
<td>1,699</td>
<td>-</td>
<td>-</td>
<td>1,699</td>
</tr>
<tr>
<td><strong>Total additions</strong></td>
<td><strong>2,573</strong></td>
<td><strong>11,737</strong></td>
<td><strong>3,824</strong></td>
<td><strong>1,307</strong></td>
<td><strong>19,441</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Buildings $000</th>
<th>Heritage &amp; cultural $000</th>
<th>Other infrastructure, plant &amp; equipment $000</th>
<th>Intangibles $000</th>
<th>Total $000</th>
</tr>
</thead>
<tbody>
<tr>
<td>By purchase - Government funding</td>
<td>6,753</td>
<td>9,564</td>
<td>2,961</td>
<td>932</td>
<td>20,210</td>
</tr>
<tr>
<td>Assets received as gifts/donations/contributions</td>
<td>-</td>
<td>1,462</td>
<td>-</td>
<td>-</td>
<td>1,462</td>
</tr>
<tr>
<td><strong>Total additions</strong></td>
<td><strong>6,753</strong></td>
<td><strong>11,026</strong></td>
<td><strong>2,961</strong></td>
<td><strong>932</strong></td>
<td><strong>21,672</strong></td>
</tr>
<tr>
<td>Note</td>
<td>Description</td>
<td>Page Number</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>------</td>
<td>-------------------------------------------------------</td>
<td>-------------</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Summary of Significant Accounting Policies</td>
<td>76</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Expenses</td>
<td>85</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Income</td>
<td>87</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Financial Assets</td>
<td>89</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Non-Financial Assets</td>
<td>91</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Payables</td>
<td>98</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Provisions</td>
<td>99</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Cash Flow Reconciliation</td>
<td>100</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Contingent Liabilities and Assets</td>
<td>101</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Remuneration of Council Members</td>
<td>101</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>Related Party Disclosures</td>
<td>102</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>Executive Remuneration</td>
<td>102</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>Remuneration of Auditors</td>
<td>104</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>Financial Instruments</td>
<td>104</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>Compensation and Debt Relief</td>
<td>106</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Trust Money Controlled by the NLA</td>
<td>106</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>17</td>
<td>Reporting of Outcomes</td>
<td>109</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 1: Summary of Significant Accounting Policies

1.1 Objective of the National Library of Australia

The National Library of Australia (NLA) is an Australian Government controlled entity. The objective of the NLA is to ensure Australians have access to a national collection of library material to enhance learning, knowledge creation, enjoyment and understanding of Australian life and society.

The NLA is structured to meet a single outcome:

Outcome 1: Enhanced learning, knowledge creation, enjoyment and understanding of Australian life and society by providing access to a national collection of library material.

The continued existence of the NLA in its present form and with its present programs is dependent on Government policy and on continuing funding by the Parliament for the NLA’s administration and programs.

1.2 Basis of Preparation of the Financial Report

The financial statements are required by clause 1(b) of Schedule 1 to the Commonwealth Authorities and Companies Act 1997 and are general purpose financial statements.

The financial statements have been prepared in accordance with:

- Finance Minister’s Orders (or FMO) for reporting periods ending on or after 1 July 2009; and
- Australian Accounting Standards and Interpretations issued by the Australian Accounting Standards Board (AASB) that apply for the reporting period.

The NLA and Consolidated financial statements have been prepared on an accrual basis and are in accordance with historical cost convention, except for certain assets at fair value. Except where stated, no allowance is made for the effect of changing prices on the results or the financial position.

The financial statements are prepared in Australian dollars and values are rounded to the nearest thousand dollars unless otherwise specified.

Unless an alternative treatment is specifically required by an accounting standard or the FMO, assets and liabilities are recognised in the NLA and Consolidated balance sheet when and only when it is probable that future economic benefits will flow to the entity or a future sacrifice of economic benefits will be required and the amounts of the assets or liabilities can be reliably measured. However, assets and liabilities arising under agreements equally proportionately unperformed are not recognised unless required by an accounting standard. Liabilities and assets that are unrecognised are reported in the schedule of commitments or the schedule of contingencies.

Unless an alternative treatment is specifically required by an accounting standard, income and expenses are recognised in the NLA and Consolidated statement of comprehensive income when and only when the flow, consumption or loss of economic benefits has occurred and can be reliably measured.

1.3 Principles of Consolidation

The consolidated financial statements are those of the economic entity, comprising the NLA (parent entity) and the Library’s Trust Accounts. Details of the Trust Accounts may be found at Note 16. The accounts of the Library’s Trust Accounts are prepared for the period 1 July 2009 to
30 June 2010 using accounting policies consistent with those of the NLA. The effects of transactions and balances between entities are eliminated in full.

1.4 Significant Accounting Judgements and Estimates

No accounting assumptions or estimates have been identified that have a significant risk of causing a material adjustment to carrying amounts of assets and liabilities within the next accounting period.

1.5 New Australian Accounting Standards

Adoption of new Australian Accounting Standard Requirements

No accounting standard has been adopted earlier than the application date as stated in the standard. Of the new standards, amendments to standards and interpretations issued by the Australian Accounting Standards Board that are applicable to the current reporting period, none have had a material financial impact on the NLA.

Future Australian Accounting Standard Requirements

Of the new standards, amendments to standards and interpretations issued by the Australian Accounting Standards Board that are applicable to future reporting periods, none will have a material financial impact on the NLA.

1.6 Revenue

Revenue from the sale of goods is recognised when:

- the risks and rewards of ownership have been transferred to the buyer;
- the NLA retains no managerial involvement or effective control over the goods;
- the revenue and transaction costs incurred can be reliably measured; and
- it is probable that the economic benefits associated with the transaction will flow to the NLA.

Revenue from rendering of services is recognised by reference to the stage of completion of contracts at the reporting date. The revenue is recognised when:

- the amount of revenue, stage of completion and transaction costs incurred can be reliably measured; and
- the probable economic benefits associated with the transaction will flow to the NLA.

The stage of completion of contracts at the reporting date is determined by reference to the proportion that costs incurred to date bear to the estimated total costs of the transaction.

Receivables for goods and services, which have 30 day terms, are recognised at the nominal amounts due less any impairment allowance. Collectability of debts is reviewed at the end of the reporting period. Allowances for impairment are made when collectability of the debt is no longer probable.

Interest revenue is recognised using the effective interest method as set out in AASB 139 Financial Instruments: Recognition and Measurement.
Resources Received Free of Charge

Resources received free of charge are recognised as revenue when and only when a fair value can be reliably determined and the services would have been purchased if they had not been donated. Use of those resources is recognised as an expense.

Contributions of assets at no cost of acquisition or for nominal consideration received in the course of the ordinary activities of the NLA are recognised at their fair value when the asset qualifies for recognition.

Revenues from Government

Funding received or receivable from the Department of the Environment, Water, Heritage and the Arts (appropriated to the Department as a CAC Act body payment item for payment to the National Library) is recognised as Revenue from Government, unless they are in the nature of an equity injection. Other grants received from Government entities (previously classified as other revenue) are included in Revenue from Government in note 3G to comply with the format changes introduced by the Statement of Comprehensive Income.

1.7 Gains

Other Resources Received Free of Charge

Resources received free of charge are recognised as gains when and only when a fair value can be reliably determined and the services would have been purchased if they had not been donated. Use of those resources is recognised as an expense.

Resources received free of charge are recorded as either revenue or gains depending on their nature.

Contributions of assets at no cost of acquisition or for nominal consideration are recognised as gains at their fair value when the asset qualifies for recognition and they were not received in the course of the ordinary activities of the NLA, or from another Government agency or authority as a consequence of a restructuring of administrative arrangements.

Sale of Assets

Gains from disposal of non-current assets are recognised when control of the asset has passed to the buyer.

1.8 Transactions with the Government as Owner

Equity Injections

Amounts that are designated as equity injections for a year are recognised directly in contributed equity in that year.

Restructuring of Administrative Arrangements

Net assets received from or relinquished to another Australian Government agency or authority under a restructuring of administrative arrangements are adjusted at their book value directly against contributed entity.

Other Distributions to Owners

The FMO require that distributions to owners be debited to contributed equity unless in the nature of a dividend.
1.9 Employee Benefits

Liabilities for short-term employee benefits (as defined in AASB 119) and termination benefits due within 12 months of the end of the reporting period are measured at their nominal amounts. The nominal amount is calculated with regard to the rates expected to be paid on settlement of the liability.

*Leave*

The liability for employee benefits includes provision for annual leave and long service leave. No provision has been made for sick leave, as all sick leave is non-vesting and the average sick leave taken in the future years by employees of the Library is estimated to be less than the annual entitlement for sick leave.

The leave liabilities are calculated on the basis of employees' remuneration at the estimated salary rates that will apply at the time the leave is taken, including an on-cost for accruing leave entitlements and the NLA’s employer superannuation contribution rates to the extent that the leave is likely to be taken during service rather than paid out on termination.

The liability for long service leave has been determined by reference to the work of an actuary. The estimate of the present value of the liability takes into account attrition rates and pay increases through promotion and inflation.

*Separation and Redundancy*

Provision is made for separation and redundancy benefit payments. The NLA recognises a provision for termination when it has developed a detailed formal plan for the terminations and has informed those employees affected that it will carry out the terminations.

*Superannuation*

Employees of the NLA are members of the Commonwealth Superannuation Scheme (CSS), the Public Sector Superannuation Scheme (PSS), the PSS accumulation plan (PSSap) or a superannuation fund compliant with the *Superannuation Industry (Supervision) Act 1993* nominated by the employee. The CSS and PSS are defined benefit schemes for the Australian Government. The PSSap is a defined contribution scheme. The liability for the defined benefit schemes is recognised in the financial statements of the Australian Government and is settled by the Australian Government in due course. This liability is reported by the Department of Finance and Deregulation as an administered item.

The NLA makes employer contributions to the CSS, PSS and PSSap superannuation schemes at rates determined by an actuary to be sufficient to meet the current cost to the Australian Government of the superannuation entitlements of the NLA’s employees. Employer contributions to superannuation funds nominated by the employee are made at the same rate as those of the PSSap. The NLA accounts for the contributions as if they were contributions to defined contribution plans.

The liability for superannuation recognised as at 30 June represents outstanding contributions.

1.10 Leases

A distinction is made between finance leases and operating leases. Finance leases effectively transfer from the lessor to the lessee substantially all the risks and rewards incidental to ownership of leased assets. An operating lease is a lease that is not a finance lease. In operating leases, the lessor effectively retains substantially all such risks and benefits.
Where an asset is acquired by means of a finance lease, the asset is capitalised at either the fair value of the lease property or if lower, the present value of minimum lease payments at the inception of the contract and a liability is recognised at the same time and for the same amount. The discount rate used is the interest rate implicit in the lease. Leased assets are amortised over the period of the lease. Lease payments are allocated between the principal component and the interest expense.

Operating lease payments are expensed on a straight line basis which is representative of the pattern of benefits derived from the leased assets.

1.11 Borrowing Costs

All borrowing costs are expensed as incurred.

1.12 Cash

Cash and cash equivalents includes cash on hand and any deposits in bank accounts with an original maturity of 3 months or less that are readily convertible to known amounts of cash and subject to insignificant risk of changes in value. Cash is recognised at its nominal amount.

1.13 Financial Assets

AASB 139 Financial Instruments: Recognition and Measurement requires financial assets to be classified in the following categories:

- at fair value through profit or loss;
- held-to-maturity investments;
- available-for-sale financial assets; and
- loans and receivables.

The classification depends on the nature and purpose of the financial assets and is determined at the time of initial recognition. The NLA currently only holds financial assets that are classified as loans and receivables.

Financial assets are recognised and derecognised upon trade date.

Effective Interest Method

The effective interest method is a method of calculating the amortised cost of a financial asset (or financial liability) and of allocating interest income (or expense) over the relevant period. The effective interest rates is the rate that exactly discounts estimated future cash receipts (or cash payments) over the expected life of the financial asset (or financial liability), or where appropriate a shorter period. Income is recognised on an effective interest rate basis except for financial assets at fair value through profit or loss.

Loans and Receivables

Trade receivables, loans and other receivables that have fixed or determinable payments that are not quoted in an active market are classified as ‘loans and receivables’. Loans and receivables are measured at amortised cost using the effective interest method less impairment. Interest is recognised by applying the effective interest rate.
Impairment of Financial Assets

Financial assets are assessed for impairment at the end of each reporting period. If there is objective evidence that an impairment loss has been incurred for loans and receivables the amount of the loss is measured as the difference between the asset’s carrying amount and the present value of estimated future cash flows discounted at the asset’s original effective interest rate. In these circumstances the carrying amount is reduced by way of an allowance account and the loss is recognised in the statement of comprehensive income.

1.14 Financial Liabilities

Financial liabilities are classified as either financial liabilities at fair value through profit or loss or other financial liabilities. Financial liabilities are recognised and derecognised upon trade date.

Other Financial Liabilities

Other financial liabilities, including borrowings are initially measured at fair value, net of transaction costs. Other financial liabilities are subsequently measured at amortised cost using the effective interest method, with interest expense recognised on an effective yield basis (refer to Note 1.13).

Supplier and other payables are recognised at amortised cost. Liabilities are recognised to the extent that goods or services have been received, irrespective of having been invoiced.

1.15 Contingent Liabilities and Contingent Assets

Contingent liabilities and contingent assets are not recognised in the balance sheet, but are reported in the relevant schedules and notes. They may arise from uncertainty as to the existence of a liability or asset, or represent an asset or liability in respect of which the amount cannot be reliably measured. Contingent assets are disclosed when settlement is probable, but not virtually certain and contingent liabilities are disclosed when settlement is greater than remote.

1.16 Acquisition of Assets

Assets are recorded at cost on acquisition except as stated below. The cost of acquisition includes the fair value of assets transferred in exchange and liabilities undertaken. Financial assets are initially measured at their fair value plus transaction costs where appropriate.

Assets acquired at no cost or for nominal consideration are initially recognised as assets and income at their fair value at the date of acquisition, unless acquired as a consequence of restructuring of administrative arrangements. In the latter case, assets are initially recognised as contributions by owners at the amounts at which they were recognised in the transferor’s accounts immediately prior to restructuring.

1.17 National Collection, Property, Plant and Equipment

Asset Recognition Threshold

Purchases of property, plant and equipment are recognised initially at cost in the balance sheet, except for purchases costing less than $1,500 (GST exclusive), which are expensed in the year of acquisition (other than where they form part of a group of similar items which are significant in total). The purchase of library material regardless of the amount, other than serials, is capitalised as part of the National Collection, which is a cultural and heritage asset.
Revaluations

Fair values for each class of assets are determined as shown in the following table.

<table>
<thead>
<tr>
<th>Asset Class</th>
<th>Fair value measured at:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Land</td>
<td>Land upon which the National Library building stands: highest and best use with recognition of the restrictive zoning within the Parliamentary Triangle and the inability of the asset to be disposed due to legislation or Government policy. Other land: market selling price.</td>
</tr>
<tr>
<td>Building</td>
<td>Depreciated replacement cost recognising that the National Library building is a special purpose heritage building. Reproduction costs for the Library’s Repository.</td>
</tr>
<tr>
<td>Leasehold improvements</td>
<td>Depreciated replacement cost.</td>
</tr>
<tr>
<td>Plant and equipment</td>
<td>Where there is an identifiable recognised market – Current market price and where there is no identifiable recognised market (i.e. specialised assets) – Depreciated replacement cost.</td>
</tr>
<tr>
<td>National Collection</td>
<td>Depreciated replacement cost and comparable market transactions.</td>
</tr>
</tbody>
</table>

Following initial recognition at cost, property, plant and equipment and the National Collection are carried at fair values less subsequent accumulated depreciation and accumulated impairment losses. Valuations are conducted with sufficient frequency to ensure that the carrying amounts of assets do not differ materially with the assets’ fair value as at the reporting date. The regularity of independent valuations depends upon the volatility of movements in market values for the relevant assets.

Revaluation adjustments are made on a class basis. Any revaluation increment is credited to equity under the heading of asset revaluation reserve except to the extent that it reverses a previous revaluation decrement of the same asset class that was previously recognised in the surplus/deficit. Revaluation decrements for a class of assets are recognised in the surplus/deficit except to the extent that they reverse a previous revaluation increment for that class. Any accumulated depreciation as at the revaluation date is eliminated against the gross carrying amount of the asset and the asset restated to the revalued amount.

Depreciation and Amortisation

Depreciable property, plant and equipment are written-off to the estimated residual values over their estimated useful lives to the Library, using in all cases the straight-line method of depreciation. Leasehold improvements are amortised on a straight-line basis over the lesser of the estimated useful life of the improvements or the unexpired period of the lease.

Depreciation/amortisation rates (useful lives), residual values and methods are reviewed at each reporting date and necessary adjustments are recognised in the current, or current and future reporting periods, as appropriate.
Depreciation and amortisation rates applying to each class of depreciable asset are based on the following useful lives:

<table>
<thead>
<tr>
<th>Asset Type</th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Building and building improvements</td>
<td>10 to 200 years</td>
<td>10 to 200 years</td>
</tr>
<tr>
<td>Leasehold improvements</td>
<td>Lease term</td>
<td>Lease term</td>
</tr>
<tr>
<td>Plant and equipment</td>
<td>1 to 25 years</td>
<td>1 to 25 years</td>
</tr>
<tr>
<td>National Collection - general collection</td>
<td>50 years</td>
<td>50 years</td>
</tr>
<tr>
<td>National Collection other than the general collection</td>
<td>20 to 825 years</td>
<td>20 to 825 years</td>
</tr>
</tbody>
</table>

**Impairment**

All assets were assessed for impairment at 30 June 2010. Where indications of impairment exist, an impairment adjustment is made if the asset’s recoverable amount is less than its carrying amount.

The recoverable amount of an asset is the higher of its fair value less costs to sell and its value in use. Value in use is the present value of the future cash flows expected to be derived from the asset. Where the future economic benefit of an asset is not primarily dependent on the asset’s ability to generate future cash flows and the asset would be replaced if the NLA were deprived of the asset, its value in use is taken to be its depreciated replacement cost.

**Derecognition**

An item of property, plant and equipment is derecognised upon disposal or when no further economic benefits are expected from its use or disposal.

1.18 Intangibles

The Library’s intangibles comprise purchased software and internally developed software for internal use. The threshold for the recognition of software assets is $2,000 (GST exclusive). These assets are carried at cost less accumulated amortisation and accumulated impairment loss.

Software is amortised on a straight-line basis over its anticipated useful life. The useful lives of the Library’s software ranges between 2 and 10 years (2008-09: 2 to 10 years).

All software assets were assessed for indications of impairment as at 30 June 2010.

1.19 Inventories

Inventories held for sale are valued at the lower of cost and net realisable value. Inventories held for distribution are valued at cost, adjusted for any loss of service potential.

Costs incurred in bringing each item of inventory to its present location and condition are assigned as follows:

- stores – purchase cost on a first-in-first-out basis; and
- finished goods and work-in-progress – cost of direct materials and labour plus attributable costs that are capable of being allocated on a reasonable basis.

Inventories acquired at no cost or nominal consideration are initially measured at current replacement cost as at the date of acquisition.
1.20 Taxation

The NLA is exempt from all forms of taxation except fringe benefits tax and the goods and services tax (GST).

Revenues, expenses and assets are recognised net of GST except:

- where the amount of GST incurred is not recoverable from the Australian Taxation Office;
- for receivables and payables.

1.21 Foreign Currency

Transactions denominated in a foreign currency are converted at the rate of exchange at the date of the transaction. Foreign currency receivables and payables are translated at the exchange rates current as at the balance date. Associated currency gains or losses are not material.
### Note 2: Expenses

#### Note 2A - Employee Benefits

<table>
<thead>
<tr>
<th>Description</th>
<th>Consolidated 2010</th>
<th>Consolidated 2009</th>
<th>NLA 2010</th>
<th>NLA 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wages and salaries</td>
<td>27,658</td>
<td>25,968</td>
<td>27,658</td>
<td>25,968</td>
</tr>
<tr>
<td>Superannuation:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Defined contribution plans</td>
<td>1,311</td>
<td>1,103</td>
<td>1,311</td>
<td>1,103</td>
</tr>
<tr>
<td>Defined benefit plans</td>
<td>3,530</td>
<td>3,605</td>
<td>3,530</td>
<td>3,605</td>
</tr>
<tr>
<td>Leave and other entitlements</td>
<td>4,012</td>
<td>3,617</td>
<td>4,012</td>
<td>3,617</td>
</tr>
<tr>
<td>Separation and redundancies</td>
<td>-</td>
<td>86</td>
<td>-</td>
<td>86</td>
</tr>
<tr>
<td>Other employee benefits</td>
<td>239</td>
<td>227</td>
<td>239</td>
<td>227</td>
</tr>
<tr>
<td><strong>Total employee benefits</strong></td>
<td><strong>36,750</strong></td>
<td><strong>34,606</strong></td>
<td><strong>36,750</strong></td>
<td><strong>34,606</strong></td>
</tr>
</tbody>
</table>

#### Note 2B - Suppliers

**Goods and Services**

<table>
<thead>
<tr>
<th>Description</th>
<th>2010 $'000</th>
<th>2009 $'000</th>
<th>2010 $'000</th>
<th>2009 $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Access to external databases and records</td>
<td>374</td>
<td>378</td>
<td>374</td>
<td>378</td>
</tr>
<tr>
<td>Building services</td>
<td>3,454</td>
<td>3,477</td>
<td>3,453</td>
<td>3,477</td>
</tr>
<tr>
<td>Collection preservation</td>
<td>169</td>
<td>132</td>
<td>169</td>
<td>132</td>
</tr>
<tr>
<td>Communications</td>
<td>312</td>
<td>285</td>
<td>312</td>
<td>285</td>
</tr>
<tr>
<td>Computer services and supplies</td>
<td>1,124</td>
<td>1,048</td>
<td>1,124</td>
<td>1,048</td>
</tr>
<tr>
<td>Contractors and consultants</td>
<td>2,555</td>
<td>2,211</td>
<td>2,538</td>
<td>2,177</td>
</tr>
<tr>
<td>Cost of goods sold</td>
<td>926</td>
<td>785</td>
<td>904</td>
<td>759</td>
</tr>
<tr>
<td>Freight and postage</td>
<td>330</td>
<td>345</td>
<td>330</td>
<td>345</td>
</tr>
<tr>
<td>Insurance</td>
<td>342</td>
<td>417</td>
<td>342</td>
<td>417</td>
</tr>
<tr>
<td>Magazine and newspaper subscriptions</td>
<td>3,551</td>
<td>3,511</td>
<td>3,551</td>
<td>3,511</td>
</tr>
<tr>
<td>Non asset furniture and equipment</td>
<td>305</td>
<td>368</td>
<td>305</td>
<td>368</td>
</tr>
<tr>
<td>Non asset software</td>
<td>38</td>
<td>48</td>
<td>38</td>
<td>48</td>
</tr>
<tr>
<td>Other</td>
<td>406</td>
<td>582</td>
<td>405</td>
<td>582</td>
</tr>
<tr>
<td>Promotion of Library services</td>
<td>543</td>
<td>588</td>
<td>465</td>
<td>565</td>
</tr>
<tr>
<td>Promotional publications</td>
<td>204</td>
<td>225</td>
<td>204</td>
<td>225</td>
</tr>
<tr>
<td>Stationary, printing and office machine</td>
<td>530</td>
<td>431</td>
<td>530</td>
<td>431</td>
</tr>
<tr>
<td>Training</td>
<td>387</td>
<td>397</td>
<td>387</td>
<td>397</td>
</tr>
<tr>
<td>Travel and subsidence</td>
<td>609</td>
<td>666</td>
<td>578</td>
<td>650</td>
</tr>
<tr>
<td><strong>Total goods and services</strong></td>
<td><strong>16,159</strong></td>
<td><strong>15,894</strong></td>
<td><strong>16,009</strong></td>
<td><strong>15,795</strong></td>
</tr>
</tbody>
</table>

Goods and services are made up of:

- Provision of goods - related entities                             | 3          | -          | 3          | -          |
- Provision of goods - external parties                             | 4,882      | 4,850      | 4,861      | 4,824      |
- Rendering of services - related parties                           | 1,387      | 1,434      | 1,387      | 1,424      |
- Rendering of services - external parties                          | 9,887      | 9,610      | 9,758      | 9,547      |
| **Total goods and services**                                       | **16,159** | **15,894** | **16,009** | **15,795** |

**Other supplier expenses**

Operating lease rentals - external parties:

- Minimum lease payments                                            | 744        | 807        | 744        | 807        |
- Workers compensation expenses                                     | 297        | 275        | 297        | 275        |
| **Total other supplier expenses**                                  | **1,041**  | **1,082**  | **1,041**  | **1,082**  |
| **Total supplier expenses**                                        | **17,200** | **16,976** | **17,050** | **16,877** |
Note 2C - Grants

The Library makes grants to support Australian community organisations to preserve significant documentary heritage collections. Grants to individuals are provided to scholars and writers to work on materials held in the National Collection.

Private sector:
- Individuals: 71 (2010), 60 (2009)

Total grants: 466 (2010), 427 (2009)

Note 2D - Depreciation and Amortisation

Depreciation:
- Plant and equipment: 1,726 (2010), 1,525 (2009)
- Heritage and cultural assets: 12,575 (2010), 11,488 (2009)

Total depreciation: 17,845 (2010), 16,375 (2009)

Amortisation:
- Assets held under finance leases: - (2010), 19 (2009)

Intangibles:
- Computer software: 1,383 (2010), 1,183 (2009)

Total amortisation: 1,387 (2010), 1,217 (2009)

Total depreciation and amortisation: 19,232 (2010), 17,792 (2009)

Note 2E - Finance Costs


Total finance costs: - (2010), 1 (2009)

Note 2F - Write-Down and Impairment of Assets

Asset write-downs and impairment from:
- Write-down - Inventory: 106 (2010), 151 (2009)
- Write-down - Plant and equipment from revaluation: 44 (2010), - (2009)
- Bad and doubtful debts expense - Receivables for goods and services: 4 (2010), 2 (2009)
- Write-offs - Plant and equipment: 21 (2010), 30 (2009)

Total write-down and impairment of assets: 193 (2010), 222 (2009)
Note 2G – Other Expenses

Fringe Benefit Tax (Non-remuneration)  
14  32  
Total other expenses  
14  32

Note 2H – Operating Expenditure for Heritage and Cultural assets

Operating expenditure  
19,072  18,538  
Total operating expenses  
19,072  18,538

Operating expenditure for heritage and cultural assets is contained within the statement of comprehensive income, however it is not disclosed as a separate item. It is merely a representation of expenditure relating to heritage and cultural assets.

Note 3: Income

REVENUE

Note 3A – Sale of Goods and Rendering of Services

Provision of goods - related entities  
12  4  
Provision of goods - external parties  
1,701  1,372  
Rendering of services - related entities  
438  800  
Rendering of services - external parties  
5,582  5,541  
Total sales of goods and rendering of services  
7,733  7,717  

Note 3B – Interest

Deposits  
2,503  3,194  
Total interest  
2,503  3,194

Note 3C – Royalties

Other  
275  403  
Total royalties  
275  403

Note 3D – Other revenue

Resources received free of charge - Collection material  
2,865  2,695  
Grants and other non-reciprocal payments by other entities  
88  625  
Donations  
215  1,056  
Other revenue  
39  116  
Total other revenue  
3,207  4,492
During 2009-10 the Library received the following grants totalling $607,273 (refer to notes 3D and 3G) where the expenditure is specifically for a future financial year:

<table>
<thead>
<tr>
<th>Grantor</th>
<th>Purpose and conditions of the grant</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australian Paralympic Committee</td>
<td>Funds were provided to support a targeted oral history project.</td>
<td>$10,000</td>
</tr>
<tr>
<td>Department of the Environment, Water, Heritage and the Arts</td>
<td>Funds were provided to be used for the 2010 Community Heritage Grants Program. To assist in meeting both the costs of the grants and the administration of the program.</td>
<td>$480,000</td>
</tr>
<tr>
<td>Friends of the National Library</td>
<td>Funds were provided to support the 2010-11 National Library Travelling Fellowship.</td>
<td>$10,000</td>
</tr>
<tr>
<td>Minerals Council</td>
<td>Funds were provided to support the commencement of Minerals Council of Australia Fellowships in the 2010-11 financial year.</td>
<td>$27,273</td>
</tr>
<tr>
<td>National Archives of Australia</td>
<td>Funds were provided to be used for the 2010 Community Heritage Grants Program. To assist in meeting both the costs of the grants and the administration of the program.</td>
<td>$20,000</td>
</tr>
<tr>
<td>National Film and Sound Archive</td>
<td>Funds were provided to be used for the 2010 Community Heritage Grants Program. To assist in meeting both the costs of the grants and the administration of the program.</td>
<td>$20,000</td>
</tr>
<tr>
<td>National Museum of Australia</td>
<td>Funds were provided to be used for the 2010 Community Heritage Grants Program. To assist in meeting both the costs of the grants and the administration of the program.</td>
<td>$40,000</td>
</tr>
</tbody>
</table>

Additionally funding of $30,000 was received during the 2009-10 financial year from the Queensland Chapter of the Don Dunstan Foundation to support a targeted oral history project of which there has been expenditure of $6,480 in the 2009-10 financial year.

Grants recognised as income in a previous reporting period and where the expense was recognised in the 2009-10 financial year total $709,492 (2008-09: $500,000).

The Library also receives donations to its Trust Funds which are detailed at Note 16.

<table>
<thead>
<tr>
<th></th>
<th>Consolidated</th>
<th></th>
<th>NLA</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2010 $'000</td>
<td>2009 $'000</td>
<td>2010 $'000</td>
<td>2009 $'000</td>
</tr>
<tr>
<td>Property, plant and equipment Proceeds from sale</td>
<td>10</td>
<td>27</td>
<td>10</td>
<td>27</td>
</tr>
<tr>
<td>Carrying value of assets sold</td>
<td>(5)</td>
<td>(1)</td>
<td>(5)</td>
<td>(1)</td>
</tr>
<tr>
<td>Selling expense</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Net gain from sale of assets</td>
<td>5</td>
<td>26</td>
<td>5</td>
<td>26</td>
</tr>
</tbody>
</table>

GAINS

Note 3E – Sale of assets

<table>
<thead>
<tr>
<th></th>
<th>Consolidated</th>
<th></th>
<th>NLA</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2010 $'000</td>
<td>2009 $'000</td>
<td>2010 $'000</td>
<td>2009 $'000</td>
</tr>
<tr>
<td>Proceeds from sale</td>
<td>10</td>
<td>27</td>
<td>10</td>
<td>27</td>
</tr>
<tr>
<td>Carrying value of assets sold</td>
<td>(5)</td>
<td>(1)</td>
<td>(5)</td>
<td>(1)</td>
</tr>
<tr>
<td>Selling expense</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Net gain from sale of assets</td>
<td>5</td>
<td>26</td>
<td>5</td>
<td>26</td>
</tr>
</tbody>
</table>
Note 3F – Other gains

<table>
<thead>
<tr>
<th></th>
<th>2010 $'000</th>
<th>2009 $'000</th>
<th>2010 $'000</th>
<th>2009 $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sale of plant and equipment under the capitalisation threshold - proceeds</td>
<td>12</td>
<td>1</td>
<td>12</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total other gains</strong></td>
<td>12</td>
<td>1</td>
<td>12</td>
<td>1</td>
</tr>
</tbody>
</table>

**REVENUE FROM GOVERNMENT**

Note 3G – Revenue from Government

<table>
<thead>
<tr>
<th>Department of the Environment, Water, Heritage and the Arts</th>
<th>2010 $'000</th>
<th>2009 $'000</th>
<th>2010 $'000</th>
<th>2009 $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAC Act body payment item</td>
<td>50,044</td>
<td>57,680</td>
<td>50,044</td>
<td>57,680</td>
</tr>
<tr>
<td>Grants:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Community Heritage Grants Program</td>
<td>480</td>
<td>450</td>
<td>480</td>
<td>450</td>
</tr>
<tr>
<td>Department of Families, Housing, Community Services and Indigenous Affairs</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grants:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bringing Them Home Oral Histories Project</td>
<td>-</td>
<td>100</td>
<td>-</td>
<td>100</td>
</tr>
<tr>
<td>Forgotten Australians Oral History Project</td>
<td>-</td>
<td>1,700</td>
<td>-</td>
<td>1,700</td>
</tr>
<tr>
<td>Museum of Australian Democracy at Old Parliament House</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grants:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Targeted Oral History Interviews</td>
<td>20</td>
<td>20</td>
<td>20</td>
<td>20</td>
</tr>
<tr>
<td>National Archives of Australia</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grants:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Community Heritage Grants Program</td>
<td>20</td>
<td>20</td>
<td>20</td>
<td>20</td>
</tr>
<tr>
<td>National Film and Sound Archive</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grants:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Community Heritage Grants Program</td>
<td>20</td>
<td>20</td>
<td>20</td>
<td>20</td>
</tr>
<tr>
<td>National Museum of Australia</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grants:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Community Heritage Grants Program</td>
<td>40</td>
<td>40</td>
<td>40</td>
<td>40</td>
</tr>
<tr>
<td><strong>Total revenue from Government</strong></td>
<td>50,624</td>
<td>60,030</td>
<td>50,624</td>
<td>60,030</td>
</tr>
</tbody>
</table>

Note 4: Financial Assets

Note 4A – Cash and Cash Equivalents

<table>
<thead>
<tr>
<th>Cash on hand or on deposit</th>
<th>4,136</th>
<th>7,198</th>
<th>3,741</th>
<th>6,522</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total cash and cash equivalents</strong></td>
<td>4,136</td>
<td>7,198</td>
<td>3,741</td>
<td>6,522</td>
</tr>
</tbody>
</table>

Note 4B – Trade and Other Receivables

<table>
<thead>
<tr>
<th>Goods and services - related parties</th>
<th>17</th>
<th>40</th>
<th>17</th>
<th>40</th>
</tr>
</thead>
<tbody>
<tr>
<td>Goods and services - external parties</td>
<td>461</td>
<td>347</td>
<td>401</td>
<td>347</td>
</tr>
<tr>
<td><strong>Total receivables for goods and services</strong></td>
<td>418</td>
<td>387</td>
<td>418</td>
<td>387</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Department of the Environment, Water, Heritage and the Arts</th>
<th>41</th>
<th></th>
<th>41</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>For existing outputs</td>
<td>41</td>
<td></td>
<td>41</td>
<td></td>
</tr>
<tr>
<td><strong>Total receivable from Department of the Environment, Water, Heritage and the Arts</strong></td>
<td>41</td>
<td></td>
<td>41</td>
<td></td>
</tr>
</tbody>
</table>
### Note 4B (continued)

#### Other receivables:

<table>
<thead>
<tr>
<th></th>
<th>Consolidated 2010</th>
<th>Consolidated 2009</th>
<th>NLA 2010</th>
<th>NLA 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
</tr>
<tr>
<td>Office</td>
<td>530</td>
<td>390</td>
<td>529</td>
<td>390</td>
</tr>
<tr>
<td>Interest</td>
<td>753</td>
<td>451</td>
<td>650</td>
<td>393</td>
</tr>
<tr>
<td>Other</td>
<td>42</td>
<td>-</td>
<td>42</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total other receivables</strong></td>
<td><strong>1,325</strong></td>
<td><strong>841</strong></td>
<td><strong>1,221</strong></td>
<td><strong>783</strong></td>
</tr>
<tr>
<td><strong>Total trade and other receivables (gross)</strong></td>
<td><strong>1,784</strong></td>
<td><strong>1,228</strong></td>
<td><strong>1,680</strong></td>
<td><strong>1,170</strong></td>
</tr>
<tr>
<td>Less Impairment allowance account:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Goods and services</td>
<td>(2)</td>
<td>(2)</td>
<td>(2)</td>
<td>(2)</td>
</tr>
<tr>
<td><strong>Total trade and other receivables (net)</strong></td>
<td><strong>1,782</strong></td>
<td><strong>1,226</strong></td>
<td><strong>1,678</strong></td>
<td><strong>1,168</strong></td>
</tr>
</tbody>
</table>

Receivables are expected to be recovered in:

- **No more than 12 months**
  - 1,782
  - 1,226
  - 1,678
  - 1,168

- **More than 12 months**
  - -
  - -
  - -
  - -

**Total trade and other receivables (net):**

- 1,782
- 1,226
- 1,678
- 1,168

#### Receivables are aged as follows:

<table>
<thead>
<tr>
<th>Period</th>
<th>Consolidated 2010</th>
<th>Consolidated 2009</th>
<th>NLA 2010</th>
<th>NLA 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
</tr>
<tr>
<td>Not overdue</td>
<td>1,474</td>
<td>955</td>
<td>1,370</td>
<td>897</td>
</tr>
<tr>
<td>Overdue:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>0 to 30 days</td>
<td>244</td>
<td>202</td>
<td>244</td>
<td>202</td>
</tr>
<tr>
<td>31 to 60 days</td>
<td>64</td>
<td>70</td>
<td>64</td>
<td>70</td>
</tr>
<tr>
<td>61 to 90 days</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>More than 90 days</td>
<td>1</td>
<td>-</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total receivables (gross)</strong></td>
<td><strong>1,784</strong></td>
<td><strong>1,228</strong></td>
<td><strong>1,680</strong></td>
<td><strong>1,170</strong></td>
</tr>
</tbody>
</table>

The impairment allowance is aged as follows:

<table>
<thead>
<tr>
<th>Period</th>
<th>Consolidated 2010</th>
<th>Consolidated 2009</th>
<th>NLA 2010</th>
<th>NLA 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
</tr>
<tr>
<td>Overdue:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>31 to 60 days</td>
<td>-</td>
<td>1</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>61 to 90 days</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>More than 90 days</td>
<td>1</td>
<td>-</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total impairment allowance account</strong></td>
<td><strong>2</strong></td>
<td><strong>2</strong></td>
<td><strong>2</strong></td>
<td><strong>2</strong></td>
</tr>
</tbody>
</table>

### Reconciliation of the Impairment Allowance (consolidated):

**Movements in relation to 2010**

<table>
<thead>
<tr>
<th></th>
<th>Goods and services 2010 $'000</th>
<th>Other receivables 2010 $'000</th>
<th>Total 2010 $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Opening balance</td>
<td>(2)</td>
<td>-</td>
<td>(2)</td>
</tr>
<tr>
<td>Amounts written off</td>
<td>1</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>Amounts recovered and reversed</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Increases/decrease recognised in net surplus</td>
<td>1</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>Closing balance</td>
<td>(2)</td>
<td>-</td>
<td>(2)</td>
</tr>
</tbody>
</table>
Reconciliation of the Impairment Allowance (consolidated):

Movements in relation to 2009

<table>
<thead>
<tr>
<th></th>
<th>Goods and services</th>
<th>Other receivables</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2009 $'000</td>
<td>2009 $'000</td>
<td>2009 $'000</td>
</tr>
<tr>
<td><strong>Opening balance</strong></td>
<td>(5)</td>
<td>-</td>
<td>(5)</td>
</tr>
<tr>
<td>Amounts written off</td>
<td>2</td>
<td>-</td>
<td>2</td>
</tr>
<tr>
<td>Amounts recovered and reversed</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Increases/decrease recognised in net surplus</td>
<td>1</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td><strong>Closing balance</strong></td>
<td>(2)</td>
<td>-</td>
<td>(2)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Consolidated 2010 $'000</th>
<th>2009 $'000</th>
<th>NLA 2010 $'000</th>
<th>2009 $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed term deposit with bank</strong></td>
<td>52,135</td>
<td>48,519</td>
<td>47,679</td>
<td>44,200</td>
</tr>
<tr>
<td><strong>Total investments</strong></td>
<td>52,135</td>
<td>48,519</td>
<td>47,679</td>
<td>44,200</td>
</tr>
</tbody>
</table>

Other financial assets are expected to be recovered in:

- No more than 12 months
- **Total investments**

<table>
<thead>
<tr>
<th></th>
<th>NLA 2010 $'000</th>
<th>2009 $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Accrued revenues</strong></td>
<td>767</td>
<td>829</td>
</tr>
<tr>
<td><strong>Total other financial assets</strong></td>
<td>767</td>
<td>829</td>
</tr>
</tbody>
</table>

All other financial assets are expected to be recovered in less than 12 months.

**Note 5: Non-Financial Assets**

**5A - Land and Buildings**

<table>
<thead>
<tr>
<th></th>
<th>2009 $'000</th>
<th>2009 $'000</th>
<th>2009 $'000</th>
<th>2009 $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Land at fair value</strong></td>
<td>15,935</td>
<td>17,500</td>
<td>15,935</td>
<td>17,500</td>
</tr>
<tr>
<td><strong>Buildings</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Work in progress</td>
<td>2,494</td>
<td>398</td>
<td>2,494</td>
<td>398</td>
</tr>
<tr>
<td>Fair value</td>
<td>167,755</td>
<td>162,185</td>
<td>167,755</td>
<td>162,185</td>
</tr>
<tr>
<td>Accumulated depreciation</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total buildings and depreciation</strong></td>
<td>186,184</td>
<td>180,083</td>
<td>186,184</td>
<td>180,083</td>
</tr>
</tbody>
</table>

Leasehold improvements:

<table>
<thead>
<tr>
<th></th>
<th>2009 $'000</th>
<th>2009 $'000</th>
<th>2009 $'000</th>
<th>2009 $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fair value</strong></td>
<td>20</td>
<td>18</td>
<td>20</td>
<td>18</td>
</tr>
<tr>
<td>Accumulated depreciation</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total leasehold improvements</strong></td>
<td>20</td>
<td>18</td>
<td>20</td>
<td>18</td>
</tr>
</tbody>
</table>

**Total land and buildings**

<table>
<thead>
<tr>
<th></th>
<th>2009 $'000</th>
<th>2009 $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total land and buildings</strong></td>
<td>186,204</td>
<td>180,101</td>
</tr>
</tbody>
</table>

No indicators of impairment were found for land and buildings. The National Library building ($161,020,000) and land ($15,000,000) upon which it stands is a special purpose building, which may not be disposed of without prior Ministerial approval.

No land or buildings are expected to be sold or disposed of within the next 12 months.
5B – National Collection, Infrastructure, Plant and Equipment

<table>
<thead>
<tr>
<th></th>
<th>Consolidated</th>
<th></th>
<th>NLA</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2010 $'000</td>
<td>2009 $'000</td>
<td>2010 $'000</td>
<td>2009 $'000</td>
</tr>
<tr>
<td>Heritage and cultural:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>National collection (at fair value)</td>
<td>1,457,919</td>
<td>1,446,182</td>
<td>1,457,919</td>
<td>1,446,182</td>
</tr>
<tr>
<td>Accumulated depreciation</td>
<td>(12,575)</td>
<td>-</td>
<td>(12,575)</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total heritage and cultural</strong></td>
<td><strong>1,445,344</strong></td>
<td><strong>1,446,182</strong></td>
<td><strong>1,445,344</strong></td>
<td><strong>1,446,182</strong></td>
</tr>
<tr>
<td>Other property, plant and equipment:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fair value</td>
<td>10,736</td>
<td>10,579</td>
<td>10,736</td>
<td>10,579</td>
</tr>
<tr>
<td>Accumulated depreciation</td>
<td>-</td>
<td>(1,532)</td>
<td>-</td>
<td>(1,532)</td>
</tr>
<tr>
<td><strong>Total other property, plant and equipment</strong></td>
<td><strong>10,736</strong></td>
<td><strong>9,047</strong></td>
<td><strong>10,736</strong></td>
<td><strong>9,047</strong></td>
</tr>
<tr>
<td><strong>Total property, plant and equipment</strong></td>
<td><strong>1,456,080</strong></td>
<td><strong>1,455,229</strong></td>
<td><strong>1,456,080</strong></td>
<td><strong>1,455,229</strong></td>
</tr>
</tbody>
</table>

All revaluations were conducted in accordance with the revaluation policy at Note 1. The effective date for all revaluations was 30 June 2010. The revaluations were conducted by independent valuers from the Australian Valuation Office (land and buildings) and Pickles Valuation Services (plant and equipment).

A revaluation decrement of $1,565,000 for land (2008-09: increment of $4,550,000); an increment of $8,637,000 for buildings (2008-09: increment of $2,123,000); and an increment of $6,000 for leasehold improvements (2008-09: increment of $9,000) were passed to the asset revaluation reserve by class and included in the equity section of the balance sheet. Plant and equipment was revalued with a decrement of $275,000 of which $231,000 was passed to the revaluation reserve and $44,000 was recognised as an expense within the income statement.

No indicators of impairment were found for property, plant and equipment.
**Note 5C: Reconciliation of the Opening and Closing Balances of Property, Plant and Equipment (2009-10) (Consolidated only, as this is the same as the parent entity)**

<table>
<thead>
<tr>
<th></th>
<th>Land</th>
<th>Buildings</th>
<th>Total land and buildings</th>
<th>Heritage and cultural</th>
<th>Other property, plant and equipment</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
</tr>
<tr>
<td><strong>As at 1 July 2009</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gross book value</td>
<td>17,500</td>
<td>162,601</td>
<td>180,101</td>
<td>1,446,182</td>
<td>10,579</td>
<td>1,636,862</td>
</tr>
<tr>
<td>Accumulated depreciation / amortisation</td>
<td>n/a</td>
<td></td>
<td></td>
<td></td>
<td>(1,532)</td>
<td>(1,532)</td>
</tr>
<tr>
<td><strong>Net book value 1 July 2009</strong></td>
<td>17,500</td>
<td>162,601</td>
<td>180,101</td>
<td>1,446,182</td>
<td>9,047</td>
<td>1,635,330</td>
</tr>
<tr>
<td>Additions:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>By purchase</td>
<td>-</td>
<td>2,573</td>
<td>2,573</td>
<td>10,038</td>
<td>3,824</td>
<td>16,435</td>
</tr>
<tr>
<td>By donation/gift/at no cost</td>
<td>-</td>
<td></td>
<td></td>
<td></td>
<td>1,699</td>
<td>-</td>
</tr>
<tr>
<td>Revaluations and impairments recognised in other comprehensive income</td>
<td>(1,565)</td>
<td>8,643</td>
<td>7,078</td>
<td>-</td>
<td>(275)</td>
<td>6,803</td>
</tr>
<tr>
<td>Depreciation/amortisation expense</td>
<td>(3,548)</td>
<td>(3,548)</td>
<td>(12,575)</td>
<td>3,824</td>
<td>(1,726)</td>
<td>(17,849)</td>
</tr>
<tr>
<td>Capitalised depreciation</td>
<td>-</td>
<td></td>
<td></td>
<td></td>
<td>(108)</td>
<td>(108)</td>
</tr>
<tr>
<td>Disposals:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>-</td>
<td></td>
<td></td>
<td></td>
<td>(26)</td>
<td>(26)</td>
</tr>
<tr>
<td><strong>Net book value 30 June 2010</strong></td>
<td>15,935</td>
<td>170,269</td>
<td>186,204</td>
<td>1,445,344</td>
<td>10,736</td>
<td>1,642,284</td>
</tr>
</tbody>
</table>

**Net book value as of 30 June 2010 represented by:**

|                                |        |           |                          |                       |                                    |         |
| Gross book value               | 15,935 | 170,269   | 186,204                  | 1,457,199             | 10,736                             | 1,654,859|
| Accumulated depreciation / amortisation | -      |           |                          | (12,575)              | -                                  | (12,575) |
| **Total**                      | 15,935 | 170,269   | 186,204                  | 1,445,344             | 10,736                             | 1,642,284|

Capitalised depreciation: Where the use of a non-current asset contributes towards the development of a new non-current asset, the associated depreciation expense is capitalised and forms part of the carrying amount of the new asset. In such situations the capitalised depreciation is excluded from the depreciation charge recognised in the statement of comprehensive income.
Note 5C (con'd): Reconciliation of the Opening and Closing Balances of Property, Plant and Equipment (2008-09) (Consolidated only, as this is the same as the parent entity)

<table>
<thead>
<tr>
<th></th>
<th>Land $'000</th>
<th>Buildings $'000</th>
<th>Total land and buildings $'000</th>
<th>Heritage and cultural $'000</th>
<th>Other property, plant and equipment $'000</th>
<th>Total $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>As at 1 July 2008</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gross book value</td>
<td>12,950</td>
<td>157,293</td>
<td>170,243</td>
<td>1,499,356</td>
<td>7,754</td>
<td>1,677,353</td>
</tr>
<tr>
<td>Accumulated depreciation / amortisation</td>
<td>n/a</td>
<td>-</td>
<td>-</td>
<td>(23,320)</td>
<td>(13)</td>
<td>(23,333)</td>
</tr>
<tr>
<td><strong>Net book value 1 July 2008</strong></td>
<td>12,950</td>
<td>157,293</td>
<td>170,243</td>
<td>1,476,036</td>
<td>7,741</td>
<td>1,654,020</td>
</tr>
<tr>
<td><strong>Additions:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>By purchase</td>
<td>-</td>
<td>6,753</td>
<td>6,753</td>
<td>9,564</td>
<td>2,961</td>
<td>19,278</td>
</tr>
<tr>
<td>By donation/gift/at no cost</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>1,462</td>
<td>-</td>
<td>1,462</td>
</tr>
<tr>
<td>Revaluations and impairments recognised in other comprehensive income</td>
<td>4,550</td>
<td>2,132</td>
<td>6,682</td>
<td>(20,731)</td>
<td>-</td>
<td>(14,049)</td>
</tr>
<tr>
<td>Depreciation / amortisation expense</td>
<td>-</td>
<td>(3,577)</td>
<td>(3,577)</td>
<td>(11,488)</td>
<td>(1,544)</td>
<td>(16,609)</td>
</tr>
<tr>
<td>Capitalised depreciation</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>(80)</td>
<td>(80)</td>
</tr>
<tr>
<td><strong>Disposals:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>From disposal of entities or operations (including restructuring)</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>(8,661)</td>
<td>-</td>
<td>(8,661)</td>
</tr>
<tr>
<td>Other</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>(31)</td>
<td>(31)</td>
</tr>
<tr>
<td><strong>Net book value 30 June 2009</strong></td>
<td>17,500</td>
<td>162,601</td>
<td>180,101</td>
<td>1,446,182</td>
<td>9,047</td>
<td>1,655,330</td>
</tr>
</tbody>
</table>

Net book value as of 30 June 2009 represented by:

<table>
<thead>
<tr>
<th></th>
<th>Land $'000</th>
<th>Buildings $'000</th>
<th>Total land and buildings $'000</th>
<th>Heritage and cultural $'000</th>
<th>Other property, plant and equipment $'000</th>
<th>Total $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross book value</td>
<td>17,500</td>
<td>162,601</td>
<td>180,101</td>
<td>1,446,182</td>
<td>10,579</td>
<td>1,636,862</td>
</tr>
<tr>
<td>Accumulated depreciation / amortisation</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>(1,532)</td>
<td>(1,532)</td>
</tr>
<tr>
<td></td>
<td>17,500</td>
<td>162,601</td>
<td>180,101</td>
<td>1,446,182</td>
<td>9,047</td>
<td>1,655,330</td>
</tr>
</tbody>
</table>

Capitalised depreciation: Where the use of a non-current asset contributes towards the development of a new non-current asset, the associated depreciation expense is capitalised and forms part of the carrying amount of the new asset. In such situations the capitalised depreciation is excluded from the depreciation charge recognised in the statement of comprehensive income.
### Note 5D - Intangibles

<table>
<thead>
<tr>
<th></th>
<th>Consolidated $'000</th>
<th>NLA $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2010</td>
<td>2009</td>
</tr>
<tr>
<td>Internally developed - in progress</td>
<td>363</td>
<td>676</td>
</tr>
<tr>
<td>Internally developed - in use</td>
<td>3,687</td>
<td>2,450</td>
</tr>
<tr>
<td>Purchased</td>
<td>6,835</td>
<td>6,743</td>
</tr>
<tr>
<td>Total computer software (gross)</td>
<td>10,885</td>
<td>9,869</td>
</tr>
<tr>
<td>Accumulated amortisation</td>
<td>(5,997)</td>
<td>(4,862)</td>
</tr>
<tr>
<td>Total intangibles (net)</td>
<td>4,888</td>
<td>5,007</td>
</tr>
</tbody>
</table>

No indicators of impairment were found for intangible assets.
Note 5E: Reconciliation of the Opening and Closing Balances of Intangibles (2009-10) (Consolidated only, as this is the same as the parent entity)

<table>
<thead>
<tr>
<th></th>
<th>Computer software - internally developed $'000</th>
<th>Computer software - purchased $'000</th>
<th>Total $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>As at 1 July 2009</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gross book value</td>
<td>3,126</td>
<td>6,743</td>
<td>9,869</td>
</tr>
<tr>
<td>Accumulated amortisation</td>
<td>(1,116)</td>
<td>(3,746)</td>
<td>(4,862)</td>
</tr>
<tr>
<td><strong>Net book value 1 July 2009</strong></td>
<td>2,010</td>
<td>2,997</td>
<td>5,007</td>
</tr>
<tr>
<td><strong>Additions:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>By purchase</td>
<td>-</td>
<td>284</td>
<td>284</td>
</tr>
<tr>
<td>Internally developed</td>
<td>1,023</td>
<td>-</td>
<td>1,023</td>
</tr>
<tr>
<td>Amortisation</td>
<td>(566)</td>
<td>(817)</td>
<td>(1,383)</td>
</tr>
<tr>
<td>Capitalised amortisation</td>
<td>-</td>
<td>(25)</td>
<td>(25)</td>
</tr>
<tr>
<td><strong>Disposals:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>(17)</td>
<td>(1)</td>
<td>(18)</td>
</tr>
<tr>
<td><strong>Net book value 30 June 2010</strong></td>
<td>2,450</td>
<td>2,438</td>
<td>4,888</td>
</tr>
</tbody>
</table>

**Net book value as of 30 June 2010 represented by:**

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross book value</td>
<td>4,050</td>
<td>6,835</td>
<td>10,885</td>
</tr>
<tr>
<td>Accumulated amortisation</td>
<td>(1,600)</td>
<td>(4,397)</td>
<td>(5,997)</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>2,450</td>
<td>2,438</td>
<td>4,888</td>
</tr>
</tbody>
</table>

Capitalised amortisation: Where the use of a non-current asset contributes towards the development of a new non-current asset, the associated amortisation expense is capitalised and forms part of the carrying amount of the new asset. In such situations the capitalised amortisation is excluded from the amortisation charge recognised in the statement of comprehensive income.
Note 5E: (Cont’d) Reconciliation of the Opening and Closing Balances of Intangibles (2008-09) (Consolidated only, as this is the same as the parent entity)

<table>
<thead>
<tr>
<th></th>
<th>Computer software - internally developed $'000</th>
<th>Computer software - purchased $'000</th>
<th>Total $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td>As at 1 July 2008</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gross book value</td>
<td>2,955</td>
<td>6,687</td>
<td>9,642</td>
</tr>
<tr>
<td>Accumulated amortisation</td>
<td>(1,297)</td>
<td>(3,023)</td>
<td>(4,320)</td>
</tr>
<tr>
<td><strong>Net book value 1 July 2008</strong></td>
<td><strong>1,658</strong></td>
<td><strong>3,664</strong></td>
<td><strong>5,322</strong></td>
</tr>
<tr>
<td>Additions:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>By purchase</td>
<td>-</td>
<td>162</td>
<td>162</td>
</tr>
<tr>
<td>Internally developed</td>
<td>770</td>
<td>-</td>
<td>770</td>
</tr>
<tr>
<td>Amortisation expense</td>
<td>(379)</td>
<td>(804)</td>
<td>(1,183)</td>
</tr>
<tr>
<td>Capitalised amortisation</td>
<td>-</td>
<td>(25)</td>
<td>(25)</td>
</tr>
<tr>
<td>Disposals:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>(39)</td>
<td>-</td>
<td>(39)</td>
</tr>
<tr>
<td><strong>Net book value 30 June 2009</strong></td>
<td><strong>2,010</strong></td>
<td><strong>2,997</strong></td>
<td><strong>5,007</strong></td>
</tr>
</tbody>
</table>

Net book value as of 30 June 2009 represented by:

<table>
<thead>
<tr>
<th></th>
<th>$'000</th>
<th>$'000</th>
<th>$'000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross book value</td>
<td>3,126</td>
<td>6,743</td>
<td>9,869</td>
</tr>
<tr>
<td>Accumulated amortisation</td>
<td>(1,116)</td>
<td>(3,746)</td>
<td>(4,862)</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>2,010</td>
<td>2,997</td>
<td>5,007</td>
</tr>
</tbody>
</table>

Capitalised amortisation: Where the use of a non-current asset contributes towards the development of a new non-current asset, the associated amortisation expense is capitalised and forms part of the carrying amount of the new asset. In such situations the capitalised amortisation is excluded from the amortisation charge recognised in the statement of comprehensive income.
Note 5F – Inventories

Inventories held for sale:

<table>
<thead>
<tr>
<th></th>
<th>Consolidated 2010</th>
<th>Consolidated 2009</th>
<th>NLA 2010</th>
<th>NLA 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
</tr>
<tr>
<td>Work in progress</td>
<td>195</td>
<td>175</td>
<td>185</td>
<td>175</td>
</tr>
<tr>
<td>Finished goods</td>
<td>1,617</td>
<td>1,362</td>
<td>1,466</td>
<td>1,191</td>
</tr>
<tr>
<td>Total inventories</td>
<td>1,812</td>
<td>1,537</td>
<td>1,651</td>
<td>1,366</td>
</tr>
</tbody>
</table>

Inventories held for distribution:

<table>
<thead>
<tr>
<th></th>
<th>Consolidated 2010</th>
<th>Consolidated 2009</th>
<th>NLA 2010</th>
<th>NLA 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
</tr>
<tr>
<td>Work in progress</td>
<td>3</td>
<td>8</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>Finished goods</td>
<td>21</td>
<td>20</td>
<td>21</td>
<td>20</td>
</tr>
<tr>
<td>Total inventories</td>
<td>24</td>
<td>28</td>
<td>24</td>
<td>28</td>
</tr>
</tbody>
</table>

Inventories are categorised as follows:

<table>
<thead>
<tr>
<th></th>
<th>Consolidated</th>
<th>NLA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current</td>
<td>880</td>
<td>856</td>
</tr>
<tr>
<td>Non-current</td>
<td>956</td>
<td>819</td>
</tr>
<tr>
<td></td>
<td>1,836</td>
<td>1,675</td>
</tr>
<tr>
<td></td>
<td>1,565</td>
<td>1,394</td>
</tr>
</tbody>
</table>

During 2009-10 $925,793 (2008-09: $785,386) of inventory held for sale was recognised as an expense upon sale and $203,891 (2008-09: $225,023) of inventory held for distribution was recognised as an expense upon use. No items of inventory are recognised at fair value less cost to sell.

Note 5G - Other Non-financial Assets

<table>
<thead>
<tr>
<th>Non-current</th>
<th>Consolidated 2010</th>
<th>Consolidated 2009</th>
<th>NLA 2010</th>
<th>NLA 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prepayments</td>
<td>1,793</td>
<td>2,040</td>
<td>1,793</td>
<td>2,040</td>
</tr>
<tr>
<td>Total other non-financial assets</td>
<td>1,793</td>
<td>2,040</td>
<td>1,793</td>
<td>2,040</td>
</tr>
</tbody>
</table>

All other non-financial assets are current and no indicators of impairment were found for other non-financial assets.

Note 6: Payables

Note 6A – Suppliers

<table>
<thead>
<tr>
<th></th>
<th>Consolidated 2010</th>
<th>Consolidated 2009</th>
<th>NLA 2010</th>
<th>NLA 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
</tr>
<tr>
<td>Trade creditors and accruals</td>
<td>4,299</td>
<td>4,844</td>
<td>5,428</td>
<td>4,292</td>
</tr>
<tr>
<td>Operating lease rentals</td>
<td>1</td>
<td>-</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Total supplier payables</td>
<td>4,300</td>
<td>4,844</td>
<td>5,430</td>
<td>4,293</td>
</tr>
</tbody>
</table>

12 months:

<table>
<thead>
<tr>
<th></th>
<th>Consolidated 2010</th>
<th>Consolidated 2009</th>
<th>NLA 2010</th>
<th>NLA 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Related entities</td>
<td>81</td>
<td>252</td>
<td>122</td>
<td>81</td>
</tr>
<tr>
<td>External entities</td>
<td>4,219</td>
<td>4,592</td>
<td>5,308</td>
<td>4,212</td>
</tr>
<tr>
<td>Total supplier payables</td>
<td>4,298</td>
<td>4,844</td>
<td>5,430</td>
<td>4,293</td>
</tr>
</tbody>
</table>

All supplier payables are current and settlement is usually made net 30 days.
Note 6B – Grants

Private sector: Individuals

Total grant payables

All grants payables are current.

The grant liability is recognised because grant recipients have met the conditions of the grants but are yet to be paid.

Note 6C – Other Payables

Salaries and wages
Superannuation
Separations and redundancies
Prepaid income / unearned income

Total other payables

All other payables are current.

Note 7: Provisions

Note 7 – Employee Provisions

Leave

Total employee provisions

Employee provisions are represented by:

No more than 12 months
More than 12 months

Total employee provisions

The classification of current employee provisions includes amounts for which there is not an unconditional right to defer settlement by one year, hence in the case of employee provisions the above classification does not represent the amount expected to be settled within one year of the reporting date. Employee provisions expected to be settled in 12 months from the reporting date are $2,628,000 (2008-09: $2,575,000).
Note 8: Cash Flow Reconciliation

Reconciliation of cash and cash equivalents as per Balance Sheet to the Cash Flow Statement
Cash and cash equivalents as per:

<table>
<thead>
<tr>
<th></th>
<th>Consolidated</th>
<th></th>
<th>NLA</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2010 $'000</td>
<td>2009 $'000</td>
<td>2010 $'000</td>
</tr>
<tr>
<td>Cash flow statement</td>
<td>4,136</td>
<td>7,198</td>
<td>3,741</td>
</tr>
<tr>
<td>Balance sheet</td>
<td>4,136</td>
<td>7,198</td>
<td>3,741</td>
</tr>
<tr>
<td>Difference</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Reconciliation of net cost of service to net cash from operating activities:

<table>
<thead>
<tr>
<th></th>
<th>2010 $'000</th>
<th>2009 $'000</th>
<th>2010 $'000</th>
<th>2009 $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net cost of services</td>
<td>(60,120)</td>
<td>(54,223)</td>
<td>(59,977)</td>
<td>(55,175)</td>
</tr>
<tr>
<td>Add revenue from Government</td>
<td>50,624</td>
<td>60,030</td>
<td>50,624</td>
<td>60,030</td>
</tr>
<tr>
<td>Adjustments for non-cash items</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Depreciation / amortisation</td>
<td>19,232</td>
<td>17,792</td>
<td>19,232</td>
<td>17,792</td>
</tr>
<tr>
<td>Loss/(Gain) on disposal of assets</td>
<td>34</td>
<td>43</td>
<td>34</td>
<td>43</td>
</tr>
<tr>
<td>Write-down from revaluation - plant and equipment</td>
<td>44</td>
<td>-</td>
<td>44</td>
<td>-</td>
</tr>
<tr>
<td>Resources received free of charge - goods</td>
<td>(2,865)</td>
<td>(3,245)</td>
<td>(2,865)</td>
<td>(2,695)</td>
</tr>
<tr>
<td>Notional expenditure</td>
<td>1,299</td>
<td>1,338</td>
<td>1,299</td>
<td>1,338</td>
</tr>
<tr>
<td>Changes in assets / liabilities</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(Increase) / decrease in net receivables</td>
<td>(494)</td>
<td>315</td>
<td>(455)</td>
<td>501</td>
</tr>
<tr>
<td>(Increase) / decrease in inventories</td>
<td>(271)</td>
<td>(64)</td>
<td>(281)</td>
<td>(63)</td>
</tr>
<tr>
<td>(Increase) / decrease in prepayments</td>
<td>247</td>
<td>(224)</td>
<td>247</td>
<td>(224)</td>
</tr>
<tr>
<td>Increase / (decrease) in employee provisions</td>
<td>1,183</td>
<td>324</td>
<td>1,183</td>
<td>324</td>
</tr>
<tr>
<td>Increase / (decrease) in supplier payables</td>
<td>(544)</td>
<td>(586)</td>
<td>(559)</td>
<td>(577)</td>
</tr>
<tr>
<td>Increase / (decrease) in prepayments received</td>
<td>(31)</td>
<td>87</td>
<td>(34)</td>
<td>87</td>
</tr>
<tr>
<td>Increase / (decrease) in grant payables</td>
<td>10</td>
<td>(10)</td>
<td>-</td>
<td>(10)</td>
</tr>
<tr>
<td>Increase / (decrease) in other payables</td>
<td>195</td>
<td>(77)</td>
<td>195</td>
<td>(77)</td>
</tr>
<tr>
<td>Net cash from / (used by) operating activities</td>
<td>8,543</td>
<td>21,500</td>
<td>8,687</td>
<td>21,294</td>
</tr>
</tbody>
</table>

Non-cash financing and investing activities

National Collection material received free of charge

<table>
<thead>
<tr>
<th></th>
<th>2010 $'000</th>
<th>2009 $'000</th>
<th>2010 $'000</th>
<th>2009 $'000</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1,699</td>
<td>1,462</td>
<td>1,699</td>
<td>1,462</td>
</tr>
</tbody>
</table>
Note 9: Contingent Liabilities and Assets

<table>
<thead>
<tr>
<th>Guarantees</th>
<th>Indemnities</th>
<th>Claims for damages or costs</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>$’000</td>
<td>$’000</td>
<td>$’000</td>
<td>$’000</td>
</tr>
<tr>
<td>Contingent assets</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Balance from previous period</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>New</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Re-measurement</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Assets recognised</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Expired</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Total contingent assets</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Contingent liabilities</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Balance from previous period</td>
<td>-</td>
<td>8</td>
<td>-</td>
</tr>
<tr>
<td>New</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Re-measurement</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Liabilities recognised</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Obligations expired</td>
<td>-</td>
<td>(8)</td>
<td>-</td>
</tr>
<tr>
<td>Total contingent liabilities</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Net contingent assets (liabilities)</td>
<td>(1,315)</td>
<td>(1,314)</td>
<td></td>
</tr>
</tbody>
</table>

Quantifiable Contingencies

The Schedule of Contingencies in the financial report shows a contingent asset of $3,000 (2008-09: $4,000) as at 30 June 2010 and this represents a recovery of an overpayment from a former member of staff.

As at 30 June 2010, the Library had received a claim for damages from an unsuccessful tenderer. The Library has denied liability and has defended the claim. The quantum of the claim is $1,318,014 plus interest and the judgement is pending.

Unquantifiable Contingencies

The claim for damages from the unsuccessful tenderer also includes a claim for interest on the damages being sought, however if the claim is successful the interest rate used to calculate the payment would be determined by the Court.

Note 10: Remuneration of Council Members

<table>
<thead>
<tr>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>The number of Council members whose total remuneration was within the following bands are as follows:</td>
<td></td>
</tr>
<tr>
<td>less than $145,000</td>
<td>13</td>
</tr>
<tr>
<td>Total number of Council members</td>
<td>13</td>
</tr>
<tr>
<td>Total remuneration received or due and receivable by the Council members of the Library</td>
<td>$102,312</td>
</tr>
</tbody>
</table>

Parliamentary members of Council and members of Council holding a judicial office in the service of the Government of a State do not receive any remuneration from the Library for their service on Council. The above disclosure excludes the Director-General, who is an executive member of the Council and whose remuneration is disclosed in Note 12. These payments are determined by the Remuneration Tribunal and paid in accordance with Sections 13 and 17A of the National Library Act 1960.
Note 11: Related Party Disclosures

Transactions with Council members or Council member related entities

No members of the Council have, since the end of the previous financial year, received or become entitled to receive a benefit (other than a benefit included in the aggregate amount of remuneration received or due and receivable by Council members shown in the financial statements) by reason of a contract made by the National Library with the Council member or an entity in which she/he has a substantial financial interest. The NLA does not make any loan to members of Council or their related entities.

Controlled Entities – Library Trust Accounts

The Library provides administrative support services to the Library’s trust accounts during the year free of charge. The activities funded by the trust accounts support the functions of the Library.

Note 12: Executive Remuneration

Note 12A – Actual Remuneration Paid to Senior Executives

<table>
<thead>
<tr>
<th>Consolidated</th>
<th>NLA</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2010</td>
</tr>
<tr>
<td>less than $145,000(^1)</td>
<td>-</td>
</tr>
<tr>
<td>$175,000 - $189,999</td>
<td>1</td>
</tr>
<tr>
<td>$190,000 - $204,999</td>
<td>1</td>
</tr>
<tr>
<td>$220,000 - $234,999</td>
<td>3</td>
</tr>
<tr>
<td>$235,000 - $249,999</td>
<td>1</td>
</tr>
<tr>
<td>$250,000 - $264,999</td>
<td>-</td>
</tr>
<tr>
<td>$265,000 - $279,999</td>
<td>1</td>
</tr>
<tr>
<td>$295,000 - $304,999</td>
<td>-</td>
</tr>
<tr>
<td>$340,000 - $354,999</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>8</td>
</tr>
<tr>
<td>Short-term employee benefits</td>
<td></td>
</tr>
<tr>
<td>Salary</td>
<td>1,106,794</td>
</tr>
<tr>
<td>Movement in annual leave provisions</td>
<td>105,635</td>
</tr>
<tr>
<td>Performance bonus</td>
<td>153,435</td>
</tr>
<tr>
<td>Other (^2)</td>
<td>204,429</td>
</tr>
<tr>
<td>Total short-term employee benefits</td>
<td>1,570,293</td>
</tr>
<tr>
<td>Superannuation (post-employment benefits)</td>
<td>210,433</td>
</tr>
<tr>
<td>Other long-term benefits</td>
<td>124,610</td>
</tr>
<tr>
<td>Total</td>
<td>1,905,336</td>
</tr>
</tbody>
</table>

During the 2009-10 (2008-09: Nil) the Library did not pay any termination benefits to senior executives.

Notes

1. Excluding acting arrangements and part-year service.
2. “Other” includes the value of the use of a motor vehicle.
Note 12B – Salary Packages for Senior Executives

Average annualised remuneration packages for substantive Senior Executives

<table>
<thead>
<tr>
<th>Total Remuneration</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
<tr>
<td>$205,000 to $219,999</td>
</tr>
<tr>
<td>$220,000 to $234,999</td>
</tr>
<tr>
<td>$235,000 to $249,999</td>
</tr>
<tr>
<td>$325,000 to $349,999</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>As at 30 June 2010</th>
<th></th>
<th>As at 30 June 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>salary</td>
<td></td>
<td>Base salary</td>
</tr>
<tr>
<td></td>
<td>(including</td>
<td></td>
<td>(including</td>
</tr>
<tr>
<td></td>
<td>annual</td>
<td></td>
<td>annual</td>
</tr>
<tr>
<td></td>
<td>leave)</td>
<td></td>
<td>leave)</td>
</tr>
<tr>
<td></td>
<td>No. SES</td>
<td></td>
<td>No. SES</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$205,000 to $219,999</td>
<td>2</td>
<td></td>
<td>2</td>
</tr>
<tr>
<td>$220,000 to $234,999</td>
<td>4</td>
<td></td>
<td>4</td>
</tr>
<tr>
<td>$235,000 to $249,999</td>
<td>1</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>$325,000 to $349,999</td>
<td>1</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td>8</td>
<td></td>
<td>8</td>
</tr>
<tr>
<td></td>
<td>141,073</td>
<td></td>
<td>135,647</td>
</tr>
<tr>
<td></td>
<td>148,947</td>
<td></td>
<td>143,218</td>
</tr>
<tr>
<td></td>
<td>157,404</td>
<td></td>
<td>151,350</td>
</tr>
<tr>
<td></td>
<td>214,780</td>
<td></td>
<td>206,873</td>
</tr>
<tr>
<td></td>
<td>218,316</td>
<td></td>
<td>212,338</td>
</tr>
<tr>
<td></td>
<td>228,424</td>
<td></td>
<td>222,137</td>
</tr>
<tr>
<td></td>
<td>239,280</td>
<td></td>
<td>232,659</td>
</tr>
<tr>
<td></td>
<td>330,228</td>
<td></td>
<td>319,711</td>
</tr>
</tbody>
</table>

Notes
1. Table excludes acting arrangements and part-year service
2. Non-Salary elements available to Senior Executives include:
   (a) Performance Bonus
   (b) Provision of a motor vehicle
   (c) Superannuation
### Consolidated

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
</tr>
</tbody>
</table>

### NLA

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
<td>$'000</td>
</tr>
</tbody>
</table>

### Note 13: Remuneration of Auditors

Remuneration to the Auditor-General for auditing the financial statements for the reporting period.

The fair value of services provided was: 70 70 70 70

70 70 70 70

No other services were provided by the Auditor-General.

### Note 14: Financial Instruments

#### Note 14A – Categories of Financial Instruments

**Financial Assets**

Loans and receivables:

<table>
<thead>
<tr>
<th>Cash on hand or deposit</th>
<th>4,136</th>
<th>7,198</th>
<th>3,741</th>
<th>6,522</th>
</tr>
</thead>
<tbody>
<tr>
<td>Receivables for goods and services</td>
<td>418</td>
<td>387</td>
<td>418</td>
<td>387</td>
</tr>
<tr>
<td>Interest receivable</td>
<td>753</td>
<td>451</td>
<td>650</td>
<td>393</td>
</tr>
<tr>
<td>Fixed Term Deposit with Bank</td>
<td>52,135</td>
<td>48,519</td>
<td>47,679</td>
<td>44,200</td>
</tr>
<tr>
<td>Accrued revenue</td>
<td>767</td>
<td>829</td>
<td>774</td>
<td>829</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>58,209</td>
<td>57,384</td>
<td>53,262</td>
<td>52,331</td>
</tr>
<tr>
<td><strong>Carrying amount of financial assets</strong></td>
<td>58,209</td>
<td>57,384</td>
<td>53,262</td>
<td>52,331</td>
</tr>
</tbody>
</table>

**Financial Liabilities**

At amortised cost:

<table>
<thead>
<tr>
<th>Supplier payables</th>
<th>4,300</th>
<th>4,844</th>
<th>4,293</th>
<th>4,852</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grants payable</td>
<td>31</td>
<td>21</td>
<td>21</td>
<td>21</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>4,331</td>
<td>4,865</td>
<td>4,314</td>
<td>4,873</td>
</tr>
<tr>
<td><strong>Carrying amount of financial liabilities</strong></td>
<td>4,331</td>
<td>4,865</td>
<td>4,314</td>
<td>4,873</td>
</tr>
</tbody>
</table>

#### Note 14B – Net Income and Expense from Financial Assets

<table>
<thead>
<tr>
<th>Loans and receivables</th>
<th>2,503</th>
<th>3,194</th>
<th>2,279</th>
<th>2,933</th>
</tr>
</thead>
</table>

#### Note 14C – Net Income and Expense from Financial Liabilities

<table>
<thead>
<tr>
<th>Financial Liabilities – at amortised cost</th>
<th>-</th>
<th>(1)</th>
<th>-</th>
<th>(1)</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Interest expense</th>
<th>-</th>
<th>(1)</th>
<th>-</th>
<th>(1)</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Net gain/(loss) financial liabilities – at amortised cost</th>
<th>-</th>
<th>(1)</th>
<th>-</th>
<th>(1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net gain/(loss) from financial liabilities</td>
<td>-</td>
<td>(1)</td>
<td>-</td>
<td>(1)</td>
</tr>
</tbody>
</table>
Note 14D – Fair values of financial instruments

The net fair value of each class of the Library’s financial assets and liabilities equal the carrying amount for both current and preceding reporting periods.

Financial assets

The net fair values of cash, deposits on call, interest bearing deposits and non-interest-bearing monetary financial assets approximate their carrying amounts. None of the classes of financial assets are readily traded on organised markets in standardised form.

Financial liabilities

The net fair value for finance lease liabilities are based on discounted cash flows using current interest rates for liabilities with similar risk profiles.

The net fair values for trade creditors and grant liabilities, which are short term in nature, are approximated by their carrying amounts. None of the classes of financial liabilities are readily traded on organised markets in standardised form.

Note 14E - Credit risk

The Library is exposed to minimal credit risk as the majority of loans and receivables are cash. The maximum exposure to credit risk is the risk that arises from potential default of a debtor. This amount is equal to the total amount of trade receivables and accrued revenue (2009-10: $1,185,000 and 2008-09: $1,216,000). The Library has assessed the risk of default on payment and has allocated $2,000 in 2009-10 (2008-09: $2,000) to an impairment account.

The Library manages its credit risks by limiting the provision to credit to qualifying organisations. In addition, the Library has policies and procedures in place to guide and monitor the recovery of overdue debt.

The Library holds no collateral to mitigate against credit risk.

Credit risk of financial instruments (consolidated only) not past due or individually determined as impaired

<table>
<thead>
<tr>
<th></th>
<th>Not past nor impaired</th>
<th>Past due or impaired</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2010</td>
<td>2009</td>
</tr>
<tr>
<td>Cash on hand or deposit</td>
<td>4,136</td>
<td>7,198</td>
</tr>
<tr>
<td>Receivables for goods and services</td>
<td>191</td>
<td>114</td>
</tr>
<tr>
<td>Interest receivable</td>
<td>753</td>
<td>451</td>
</tr>
<tr>
<td>Fixed Term Deposit with Bank</td>
<td>52,135</td>
<td>48,519</td>
</tr>
<tr>
<td>Accrued revenue</td>
<td>767</td>
<td>829</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>57,982</strong></td>
<td><strong>57,111</strong></td>
</tr>
</tbody>
</table>

Ageing of financial assets that are past due but not impaired for 2010

<table>
<thead>
<tr>
<th></th>
<th>0 to 30 days</th>
<th>31 to 60 days</th>
<th>61 to 90 days</th>
<th>90+ days</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$’000</td>
<td>$’000</td>
<td>$’000</td>
<td>$’000</td>
</tr>
<tr>
<td>Receivables for goods and services</td>
<td>244</td>
<td>64</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td>244</td>
<td>64</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

FINANCIAL STATEMENTS

105
Ageing of financial assets that are past due but not impaired for 2009

<table>
<thead>
<tr>
<th></th>
<th>0 to 30 days</th>
<th>31 to 60 days</th>
<th>61 to 90 days</th>
<th>90+ days</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Receivables for goods and services</td>
<td>$202,000</td>
<td>$70,000</td>
<td>$1,000</td>
<td>-</td>
<td>$273,000</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$202,000</td>
<td>$70,000</td>
<td>$1,000</td>
<td>-</td>
<td>$273,000</td>
</tr>
</tbody>
</table>

Note 14F – Liquidity risk

The Library’s financial liabilities are payables. The exposure to liquidity risk is based on the notion that the Library will encounter difficulties in meeting obligations associated with financial liabilities. This is highly unlikely due to Government funding and mechanisms available to the Library and internal policies and procedures that have been put into place to ensure that there are appropriate resources to meet its financial obligations.

Note 14G - Market risk

The Library holds basic financial instruments that do not expose it to certain market risks. The Library is exposed to minimal ‘currency risk’ and is not exposed to ‘other price risk’ or ‘interest rate risk’.

Note 15: Compensation and Debt Relief

The National Library has not made (2008-09: Nil) or provided for any provisions in relation to compensation and debt relief, including either act of grace payments; waivers of debt owed to the Library; payments made under the Compensation for Detriment caused by Defective Administration; payments approved under ex-gratia programs or payments made under special circumstances relating to APS employment pursuant to section 73 of the Public Service Act 1999.

Note 16: Trust Money Controlled by the Library

The Library operates a number of trust funds to account for donations and income from the application of donated funds. These funds operate under formal trust arrangements; are only able to be used in accordance with the terms of trusts, which are for the purposes of the Library; and these moneys are also recognised in the primary financial statements. The following is a brief comment on each fund currently in operation:

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$’000</td>
<td>$’000</td>
</tr>
<tr>
<td>Balance carried forward from previous year</td>
<td>383</td>
<td>347</td>
</tr>
<tr>
<td>Receipts during the year</td>
<td>46</td>
<td>44</td>
</tr>
<tr>
<td>Interest received</td>
<td>14</td>
<td>21</td>
</tr>
<tr>
<td>Available for payments</td>
<td>443</td>
<td>412</td>
</tr>
<tr>
<td>Payments made</td>
<td>-</td>
<td>(29)</td>
</tr>
<tr>
<td><strong>Balance carried forward to next year</strong></td>
<td><strong>443</strong></td>
<td><strong>383</strong></td>
</tr>
</tbody>
</table>
(b) The General Trust Fund comprises donations received for general purposes or where no purpose is specified by the donor.

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance carried forward from previous year</td>
<td>2,717</td>
<td>2,568</td>
</tr>
<tr>
<td>Receipts during the year</td>
<td>150</td>
<td>524</td>
</tr>
<tr>
<td>Interest received</td>
<td>99</td>
<td>169</td>
</tr>
<tr>
<td>Available for payments</td>
<td>2,966</td>
<td>3,261</td>
</tr>
<tr>
<td>Payments made</td>
<td>(333)</td>
<td>(544)</td>
</tr>
<tr>
<td><strong>Balance carried forward to next year</strong></td>
<td><strong>2,633</strong></td>
<td><strong>2,717</strong></td>
</tr>
</tbody>
</table>

(c) The Kenneth Baillieu Myer Trust is a bequest from the late Kenneth Baillieu Myer for the purposes of the Kenneth Myer Annual Oration as held by the Library and for such other purpose as may be considered appropriate by the Director-General.

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance carried forward from previous year</td>
<td>22</td>
<td>24</td>
</tr>
<tr>
<td>Receipts during the year</td>
<td>6</td>
<td>-</td>
</tr>
<tr>
<td>Interest received</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Available for payments</td>
<td>29</td>
<td>25</td>
</tr>
<tr>
<td>Payments made</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td><strong>Balance carried forward to next year</strong></td>
<td><strong>27</strong></td>
<td><strong>22</strong></td>
</tr>
</tbody>
</table>

(d) The E.A. & V.I. Crome Trust is a bequest by the late E.A. Crome for the maintenance of and addition to the E.A. & V.I. Crome collection.

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance carried forward from previous year</td>
<td>155</td>
<td>159</td>
</tr>
<tr>
<td>Receipts during the year</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Interest received</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>Available for payments</td>
<td>158</td>
<td>167</td>
</tr>
<tr>
<td>Payments made</td>
<td>(51)</td>
<td>(12)</td>
</tr>
<tr>
<td><strong>Balance carried forward to next year</strong></td>
<td><strong>107</strong></td>
<td><strong>155</strong></td>
</tr>
</tbody>
</table>

(e) The Acquisition Trust Fund comprises donations received specifically for the acquisition of library material.

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance carried forward from previous year</td>
<td>110</td>
<td>97</td>
</tr>
<tr>
<td>Receipts during the year</td>
<td>1</td>
<td>5</td>
</tr>
<tr>
<td>Interest received</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>Available for payments</td>
<td>115</td>
<td>110</td>
</tr>
<tr>
<td>Payments made</td>
<td>(5)</td>
<td>-</td>
</tr>
<tr>
<td><strong>Balance carried forward to next year</strong></td>
<td><strong>110</strong></td>
<td><strong>110</strong></td>
</tr>
</tbody>
</table>

(f) The H.S. Williams Trust is a bequest from the late Harold S. Williams for the maintenance of and addition to the H.S. Williams collection.

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance carried forward from previous year</td>
<td>273</td>
<td>242</td>
</tr>
<tr>
<td>Receipts during the year</td>
<td>62</td>
<td>128</td>
</tr>
<tr>
<td>Interest received</td>
<td>7</td>
<td>18</td>
</tr>
<tr>
<td>Available for payments</td>
<td>342</td>
<td>388</td>
</tr>
<tr>
<td>Payments made</td>
<td>(105)</td>
<td>(115)</td>
</tr>
<tr>
<td><strong>Balance carried forward to next year</strong></td>
<td><strong>237</strong></td>
<td><strong>273</strong></td>
</tr>
</tbody>
</table>
(g) The Dame Mary Gilmore Trust is a bequest from the late Dame Mary Gilmore for the maintenance, preservation and protection of the Dame Mary Gilmore diaries.

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance carried forward from previous year</td>
<td>14</td>
<td>13</td>
</tr>
<tr>
<td>Receipts during the year</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Interest received</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Available for payments</td>
<td>15</td>
<td>14</td>
</tr>
<tr>
<td>Payments made</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>Balance carried forward to next year</strong></td>
<td><strong>15</strong></td>
<td><strong>14</strong></td>
</tr>
</tbody>
</table>

(h) The Nora Heysen Trust Account is a specific bequest from the late Nora Heysen for the provision of scholarships for the study of aspects of the art of Hans Heysen or his contribution to the artistic culture of Australia; or to further the study of the art of Hans Heysen; or to promote and perpetuate the standing of Hans Heysen.

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance carried forward from previous year</td>
<td>213</td>
<td>232</td>
</tr>
<tr>
<td>Receipts during the year</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Interest received</td>
<td>8</td>
<td>15</td>
</tr>
<tr>
<td>Available for payments</td>
<td>221</td>
<td>247</td>
</tr>
<tr>
<td>Payments made</td>
<td>(11)</td>
<td>(34)</td>
</tr>
<tr>
<td><strong>Balance carried forward to next year</strong></td>
<td><strong>210</strong></td>
<td><strong>213</strong></td>
</tr>
</tbody>
</table>

(i) The Ray Mathew and Eva Kollsman Trust is a bequest from the late Eva Kollsman to encourage Australian writers to work on or with the National Collection; for the acquisition and indexing of the works and papers of Australian writers as part of the National Collection; or to promote Australian writing through publications, exhibitions and public events.

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance carried forward from previous year</td>
<td>1,108</td>
<td>1,105</td>
</tr>
<tr>
<td>Receipts during the year</td>
<td>49</td>
<td>2</td>
</tr>
<tr>
<td>Interest received</td>
<td>41</td>
<td>82</td>
</tr>
<tr>
<td>Available for payments</td>
<td>1,198</td>
<td>1,189</td>
</tr>
<tr>
<td>Payments made</td>
<td>(130)</td>
<td>(81)</td>
</tr>
<tr>
<td><strong>Balance carried forward to next year</strong></td>
<td><strong>1,068</strong></td>
<td><strong>1,108</strong></td>
</tr>
</tbody>
</table>
Note 17: Reporting of Outcomes

The Library is structured to meet one outcome:

Outcome 1: Australians have access to a national collection of library material to enhance learning, knowledge creation, enjoyment and understanding of Australian life and society.

Note 17A – Net Cost of Outcome Delivery (Consolidated)

<table>
<thead>
<tr>
<th></th>
<th>Outcome 1</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2010</td>
<td>2009</td>
</tr>
<tr>
<td></td>
<td>$'000</td>
<td>$'000</td>
</tr>
<tr>
<td>Expenses</td>
<td></td>
<td></td>
</tr>
<tr>
<td>73,855</td>
<td>70,056</td>
<td>73,855</td>
</tr>
<tr>
<td>Income from non-government sector</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Activities subject to cost recovery</td>
<td>7,283</td>
<td>6,913</td>
</tr>
<tr>
<td>Other</td>
<td>6,002</td>
<td>8,116</td>
</tr>
<tr>
<td>Total</td>
<td>13,285</td>
<td>15,029</td>
</tr>
<tr>
<td>Other external income</td>
<td>450</td>
<td>804</td>
</tr>
<tr>
<td>Net cost/(contribution) of outcome</td>
<td>60,120</td>
<td>54,223</td>
</tr>
</tbody>
</table>

The net costs shown include intra-Commonwealth government costs that would be eliminated in calculating the actual Budget outcome.
OFFICIALS DRAG INTO AIRCRAFT “Help Me” Appeal To Crowd Reported

MRS. PETROV

Three thousand struggling, fighting and crying people at Kingsford Smith Airport last night attempted to stop Mrs. Evdokia Petrov of Russia from returning to Russia.

By the time the hoses were turned on Mrs. Petrov's bodyguard was ascending the steps, while others were fighting to stop officials from entering.

As Mrs. Petrov walked past the aid officers to her English guards she had lost a shoe before being seen to stop Mrs. Petrov's bodyguard ascending the steps, while others were fighting to stop officials from entering.

The crowd of the milling people at the airport after Mrs. Petrov say she wanted to go. She would then be separated from her Russian guards at the security service's request. If Mrs. Petrov changed her mind, she would be separated from her Russian guards.

She then would be separated from her Russian guards at the airport. Mrs. Petrov was dressed in the crowd and she said she wanted to go. She then would be separated from her Russian guards at the airport.

Mrs. Petrov's escorts were in the crowd and she said she wanted to go. She then would be separated from her Russian guards at the airport.

The crush of the milling people at the airport after Mrs. Petrov say she wanted to go. She then would be separated from her Russian guards at the airport.

Mrs. Petrov was dressed in the crowd and she said she wanted to go. She then would be separated from her Russian guards at the airport.

Mrs. Petrov's escorts were in the crowd and she said she wanted to go. She then would be separated from her Russian guards at the airport.

Mrs. Petrov was dressed in the crowd. She said she wanted to go. She then would be separated from her Russian guards at the airport.
APPENDICES
crowd was so great that they were unable to let and Russian officials.

Screaming in Russian: “I do not want to go.”

The Australian Women’s Weekly

Hundreds of screaming, struggling hands—and appeared to sag at the doors. The Russian couriers on the plane had left. They, the Government proposed to turn to Russia or stay in the country. "I don’t want to go." The Russian Government would provide the opportunity to say "Help Me" Appeal To the next airport.

Finally reports on the scene...
APPENDIX A

COUNCIL OF THE NATIONAL LIBRARY OF AUSTRALIA AND ITS COMMITTEES

COUNCIL

Chairman

The Hon James Spigelman AC, BA (Hons) (Sydney), LLB (Hons) (Sydney)
Non-executive member, New South Wales
Chief Justice of New South Wales and Lieutenant Governor of New South Wales
Appointed on 29 June 2010 for a three-year term until 28 June 2013
Was not eligible to attend any meetings in 2009–10

The Hon Sir James Gobbo AC, CVO, QC, BA (Hons) (Melb), MA (Oxon), Hon LLD (Monash), DUniv (Catholic) Hon LLD (Bologna Univ), DUniv (Catholic) Hon LLD (Melb), Hon FAIV
Non-executive member, Victoria
Chairman, Australian Multicultural Foundation
Chairman, Council for the Order of Australia
Reappointed on 27 June 2007 for a third three-year term until 26 June 2010
Attended five of five meetings
Term expired on 26 June 2010

Deputy Chair

Professor John Hay AC, BA (Hons) (WA & Cambridge), MA (Cambridge), PhD (WA), LLD (Queensland), DU (QUT), LittD (Deakin), DLitt (WA), FAIM, FAHA, FACE, FQA
Non-executive member, Queensland
Former Vice-Chancellor, The University of Queensland and Deakin University
Chair, Council for the Order of Australia
Chair, Australian Learning and Teaching Council
Chair, Board of Trustees, Queensland Art Gallery
Chair, Martin Institute
Chair, Springfield Health City
Chair, Queensland Institute for Medical Research
Reappointed on 15 May 2008 for a second three-year term until 14 May 2011
Appointed Deputy Chair on 5 February 2010
Attended three of five meetings
Members

Ms Jane Hemstritch, BSc (Hons) (London), FICA
Non-executive member, Victoria
Non-executive Director, Santos Ltd
Non-executive Director, Tabcorp Holdings Ltd
Non-executive Director, Commonwealth Bank of Australia
Non-executive Director and Deputy Chairman, Global Foundation
Appointed 29 June 2010 for a three-year term until 28 June 2013
Was not eligible to attend any meetings in 2009–10

Ms Mary Kostakidis, BA, Dip Ed (Sydney)
Non-executive member, New South Wales
Chair, The Sydney Peace Foundation
Board member, The Fred Hollows Foundation
Board member, The Sydney Theatre (NSW Cultural Management Ltd)
Board member, The ResMed Foundation
Appointed 12 November 2009 for a three-year term until 11 November 2012
Attended two of four eligible meetings

Ms Robyn Kruk, BPsych (Hons) (UNSW), MA (UTS)
Non-executive member, New South Wales
Secretary, Department of the Environment, Water, Heritage and the Arts
Member of the Board of Clinical Excellence Commission
Deputy Chair of the Reforming States Group (USA)
Appointed 9 July 2009 for a three-year term until 8 July 2012
Attended three of five meetings

Mr Brian Long, AICAA
Non-executive member, New South Wales
Presiding Partner, Ernst & Young Global Advisory Council and
Oceania Area Advisory Council
Senior Audit Partner, Ernst & Young, Australia
Chairman, United Way Sydney
Chairman, Audit Committee and Member of the Council of the University of NSW
Reappointed 12 November 2009 for a second three-year term
until 11 November 2012
Attended three of four eligible meetings
Attended August 2009 meeting as an observer

Ms Janet McDonald AO
Non-executive member, New South Wales
Non-executive member, Drug Utilisation Sub-committee of the
Pharmaceutical Benefits Advisory Committee
Member, National Library Development Council
Appointed 22 March 2007 for a three-year term until 21 March 2010
Attended two of three eligible meetings
Term expired on 21 March 2010
Mr Kevin McCann AM, BA, LLB (Hons) (Sydney), LLM (Harvard), FAICD  
Non-executive member, New South Wales  
Chairman, Origin Energy Limited  
Lead Independent Director, Macquarie Bank Limited and Macquarie Group Limited  
Director, BlueScope Steel Limited  
Chairman, Sydney Harbour Federation Trust  
Member, Sydney Harbour Conservancy Board  
Chairman, Corporate Governance Committee, Australian Institute of Company Directors  
Director, Australian Institute of Company Directors  
Member, Evans and Partners Advisory Board  
Fellow of Senate, University of Sydney  
Chairman, National Library Development Council  
Reappointed on 15 December 2008 for a second three-year term until 14 December 2011  
Attended five of five meetings

Mr Daryl Melham MP, BEc, LLB (Sydney)  
Non-executive member, New South Wales  
Federal Member for Banks  
Elected by the House of Representatives on 13 May 2008 for a three-year term until 12 May 2011  
Attended five of five meetings

Dr Nonja Peters, BA (Western Australia), PhD (Western Australia)  
Non-executive member, Western Australia  
Director, Migration, Ethnicity, Refugees and Citizenship Research Unit, Division of Humanities, Curtin University of Technology  
Vice Chair, Western Australian Maritime Museum Advisory Committee  
Member, National Archives of Australia Advisory Committee (WA Branch)  
Appointed 20 May 2010 for a three-year term until 19 May 2013  
Attended one of one eligible meeting

Mr Fergus Ryan, CA, FICAA, FID, FAIM  
Non-executive member, Victoria  
Non-executive Director, Commonwealth Bank of Australia  
Non-executive Director, Centre for Social Impact  
Term expired on 24 June 2009  
Attended August 2009 meeting as an observer
Ms Deborah Thomas, Dip Fine Art (Caulfield Institute)
Non-executive member, New South Wales
General Manager, Editorial Projects, Women’s Lifestyle,
ACP Magazines Pty Ltd
Consulting editor, *The Australian Women’s Weekly*
Board member, National Breast and Ovarian Cancer Centre
Reappointed 12 November 2009 for a second three-year term
until 11 November 2012
Attended five of five meetings

Senator Russell Trood, LLB (Syd), MSc (Econ) (Wales), PhD (Dalhousie)
Non-executive member, Queensland
Senator for Queensland
Re-elected by the Senate on 13 June 2010 for a second three-year term
until 12 June 2013
Attended four of five meetings

Ms Jan Fullerton AO, BA (Qld), Grad DipLib (NSW), FAHA
Director-General and executive member of Council,
Australian Capital Territory
Reappointed on 9 August 2007 for a third five-year term until 8 August 2012
Attended four of five meetings

**Council meetings**
Council met on:

7 August 2009
4 December 2009
5 February 2010
9 April 2010
4 June 2010

The scheduled meeting of 2 October 2009 was cancelled,
as a quorum of five members could not be reached.
At the time, there were four vacancies on Council and
four members were unable to attend the meeting.
AUDIT COMMITTEE

Chair
Mr Brian Long
Initially appointed as External Member and Chair of the Committee for August and December 2009 meetings
Reappointed to Council on 12 November 2009 and reappointed as member and Chair of the Audit Committee on 5 February 2010
Non-executive member of Council
Attended three of three meetings

Members
Mr Fergus Ryan
Appointed as External Member of the Committee for the August and December 2009 meetings
Attended two of two eligible meetings
Professor John Hay AC
Non-executive member of Council
Appointed to the Committee 5 June 2009 and reappointed 5 February 2010
Attended one of three meetings
Ms Deborah Thomas
Non-executive member of Council
Appointed to the Committee 5 February 2010
Attended one of one eligible meeting
Other Council members who attended Audit Committee meetings were:
The Hon Sir James Gobbo AC, CVO
Chair of Council
Attended two of three meetings
Ms Jan Fullerton AO
Director-General and executive member of Council
Attended three of three meetings

Terms of reference
The Audit Committee’s terms of reference are to:
a. help the Library and members of the Council of the Library to comply with obligations under the Commonwealth Authorities and Companies Act 1997
b. provide a forum for communication between the members of the Council, senior managers of the Library and the Library’s internal and external auditors
c. satisfy itself that there is an appropriate ethical climate in the Library and review policies relating to internal controls and management of risks.

Meetings
The Audit Committee met on:
7 August 2009
4 December 2009
9 April 2010

CORPORATE GOVERNANCE COMMITTEE

Chair
Professor John Hay AC
(from 5 February 2010)
Deputy Chair of Council
The position of Chair was vacant from 25 June 2009 to 5 February 2010

Members
The Hon Sir James Gobbo AC, CVO
( until 26 June 2010)
Chair of Council
Mr Brian Long
Chair of Audit Committee
Ms Janet McDonald AO
( until 21 March 2010)
Non-executive member of Council

Terms of reference
The Corporate Governance Committee’s terms of reference are to:
a. evaluate the effectiveness of the Council in its role in corporate governance
b. evaluate the performance and remuneration of the Director-General
c. oversight the development of a list of prospective members for appointment to the Library Council, subject to consideration and approval by the Minister.

Meetings
The Corporate Governance Committee did not meet during the year.
APPENDIX B

NATIONAL LIBRARY OF AUSTRALIA
DEVELOPMENT COUNCIL

Chair
Mr Kevin McCann AM
National Library of Australia Council

Members
Ms Jasmine Cameron
National Library of Australia
Ms Jan Fullerton AO
National Library of Australia
Ms Helen Kon
National Library of Australia
Ms Doreen Mellor
National Library of Australia
Countess of Wilton (Sue Ebury)
(from December 2009)
Ms Helen James
Ms Julia King
Ms Janet McDonald AO
Ms Deborah Thomas (from February 2010)

Secretariat
Development Branch
National Library of Australia

Terms of Reference
The Development Council supports the Library’s activity in generating significant off-budget funds for a wide range of purposes, including:
• major capital works projects
• collection access projects such as exhibitions, publications and digitisation
• acquisition of high-value heritage materials and other collection items
• preservation of collection items.

The Development Council will:
• provide advice on Library fundraising targets
• actively assist in obtaining funds from a variety of sources including the business and philanthropic sectors
• act as a conduit for personal contribution to Library fundraising appeals
• provide assistance and advice on major fundraising campaigns, events and associated activities
• provide assistance and advice on formation of other fundraising and support groups to further the Library’s donor programs.
APPENDICES

APPENDIX C

NATIONAL LIBRARY OF AUSTRALIA COMMITTEES

Three committees provide advice to the Library: the Libraries Australia Advisory Committee, the Fellowships Advisory Committee and the Community Heritage Grants Steering Committee.

LIBRARIES AUSTRALIA ADVISORY COMMITTEE

Chair
Ms Anne Horn (from December 2009)
Deakin University
Ms Linda Luther (until November 2009)
University of Tasmania

Members
Ms Liz Burke (from December 2009)
Murdoch University
Mr Vic Elliott (from December 2009)
Australian National University
Ms Pam Gatenby
National Library of Australia
Ms Karen Hansen (from December 2009)
Department of Families, Housing, Community Services and Indigenous Affairs
Mr Lindsay Harris (until November 2009)
The Queen Elizabeth Hospital, South Australia
Ms Noelle Nelson
State Library of New South Wales
Ms Sherrey Quinn (until November 2009)
Libraries Alive! Pty Ltd
Ms Ann Ritchie (from December 2009)
Northern Territory Department of Health and Families
Mr Geoff Strempel
Public Library Services (South Australia)
Ms Monika Szunejko
State Library of Western Australia
Mr Chris Taylor
University of Queensland

Secretariat
Resource Sharing and Innovation Division
National Library of Australia

Terms of reference
The Libraries Australia Advisory Committee provides advice on strategic and policy issues affecting delivery of the Libraries Australia service, broad direction of service development, and changes occurring in the library community that are likely to affect services.
FELLOWSHIPS ADVISORY COMMITTEE

Chair
Professor John Hay AC, FAHA
National Library of Australia Council

Members
Professor Graeme Clarke AO, FAHA
Australian Academy of the Humanities
Dr Patricia Clarke OAM, FAHA
Australian Society of Authors
Ms Jan Fullerton AO, FAHA
National Library of Australia
Emeritus Professor Rod Home FAHA
Australian Academy of Science
Associate Professor Joy Hooton
Independent Scholars Association of Australia

Professor Pat Jalland FASSA
Australian Academy of the Social Sciences
Professor Joyce Kirk
Australian Library and Information Association

Secretariat
Australian Collections and Reader Services Division
National Library of Australia

Terms of reference
The Fellowships Advisory Committee’s terms of reference are to make recommendations to the Council on the award and administration of fellowships and scholarships.

COMMUNITY HERITAGE GRANTS STEERING COMMITTEE

Chair
Ms Jasmine Cameron
National Library of Australia

Members
Ms Maria Gravias (from May 2010)
Department of the Environment, Water, Heritage and the Arts
Ms Liz Anderson (until April 2010)
Department of the Environment, Water, Heritage and the Arts
Mr Adrian Cunningham
National Archives of Australia
Ms Louise Douglas
National Museum of Australia
Ms Helen Kon
National Library of Australia
Ms Meg Labrum
National Film and Sound Archive
Ms Dianne Dahiltz
National Library of Australia

Secretariat
Executive and Public Programs Division
National Library of Australia

Terms of reference
The Community Heritage Grants Steering Committee provides advice and direction on matters associated with the Community Heritage Grants program, including policy and administration. It also facilitates exchange of information about the program between the Library and all funding partners.
APPENDIX D
FREEDOM OF INFORMATION STATEMENT

In 2009–10, the Library received no formal requests under the Freedom of Information Act 1982 for access to documents.

Freedom of information procedures and initial contacts
A request for access to documents in the Library’s possession is subject to the regulatory application fee of $30. Applicants seeking access under the Freedom of Information Act 1982 should forward the application fee with a written request, providing an address to which responses may be sent, to:

The FOI Coordinator
Accountability and Reform Branch
National Library of Australia
PARKES ACT 2600
Email: foi@nla.gov.au

The FOI Coordination is available between 9.00 am and 4.45 pm Monday to Friday and can be contacted by phone on (02) 6262 1798 or by fax on (02) 6257 1703. Provided access is approved and the relevant fees have been received, the Library will provide copies of documents requested. Arrangements may be made for examination of documents to which access is granted in that form.

If an applicant is dissatisfied with a decision made under the Freedom of Information Act 1982 they may apply to the Director-General for an internal review. A request to review a decision is subject to a regulatory application fee of $40.

If access is approved, the Library will provide such access on receipt of payment for any charges that apply.

Decision-making powers
Library staff exercise decision-making powers under the National Library Act 1960.

Participation in policy formulation
The Library welcomes comments on its policies from members of the public. In addition to the key supporting policies and documents listed in Appendix E, the Library publishes a wide range of policies on its website, including exposure drafts with a mechanism for online comments and enquiries.

The Library also publishes its Service Charter with advice on how to provide feedback on its services.

Categories of documents held
Library documents available for public access include policy statements, catalogues and other indexes associated with its collections of books and other documenting materials. A wide range of technical and general publications produced by the Library is available for public purchase; brochures describing the Library’s services are made available to the public free of charge.

Among other documents the Library holds are minutes, reports and submissions associated with internal and external committees, general correspondence relating to its activities and functions, and administrative documents such as management, staffing, finance and personnel records. Many of the publications described are available on the Library’s website.

Access to archival records
Under section 40 of the Archives Act 1983 members of the public may apply to the National Archives of Australia for access to records in the open period – that is, records that are more than 30 years old and do not fall into one or more categories of exempt records, as listed under section 33 of the Archives Act. People seeking access to the archival records of the Library should make their requests in the first instance directly to the National Archives of Australia.
APPENDIX E

KEY SUPPORTING POLICIES AND DOCUMENTS

Information about the Library’s functions, objectives, policies and activities can be found in the documents listed below. Most policy documents are available on the Library’s website.

Legislation
- National Library Act 1960
- National Library Regulations (1994)
- Commonwealth Authorities and Companies Act 1997
- Portfolio Budget Statements
- Public Service Act 1999

Strategic and operational
- Directions for 2009–11
- Balanced Scorecard
- Information Technology Strategic Plan (2009–12)
- Risk Management Register (2010)
- Building Management Plan (2007)

Collection
- Collection Development Policy (2008)
- Collection Digitisation Policy (2009)

Cataloguing
- Authority Control Policy (2009)
- Cataloguing Policy (2009)

Electronic resources
- Acceptable Use of Information and Communications Technology Policy (2007)

Preservation
- Collection Disaster Plan (2007)
- Policy on Participation in Cooperative Microfilming Projects with Other Institutions (2007)
- Preservation Policy (2009)

Service Charter
- Service Charter (2007)
- Policy on Handling Complaints and Other User Feedback (2007)

Reader services
- Reader Services Policy (2010)

Corporate services
- Fraud Control Plan (2008–10)
- Strategic Workforce Plan (2009)
- User Charging Policy (2008)

Public programs
- Events and Education Policy (2010)
- Exhibitions Policy (2007)
- Outward Loan Policy (2007)
- Policy on Sponsorship and Fundraising (2006)
- Publications Policy (2008)
- Travelling Exhibitions Policy (2007)
- Volunteer Program Policy (2009)
- Policy on Bequests (2009)
Table 18 shows consultancy services with an individual value of $10,000 or more that were let in 2009–10, the nature of the consultancy, its value and the selection process used.

Table 18  Consultancy services let during 2009–10, of $10,000 or more (Incl. GST)

<table>
<thead>
<tr>
<th>Consultant</th>
<th>Purpose</th>
<th>Contract price $ (Actual expenditure where expenditure exceeds the original agreed contract price)</th>
<th>Selection process</th>
<th>Justification (see note)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blake Dawson</td>
<td>General legal advice</td>
<td>67,863</td>
<td>Panel</td>
<td>B</td>
</tr>
<tr>
<td>Defire</td>
<td>Advice on alternative solution for Fire Services Upgrade</td>
<td>16,500</td>
<td>Direct sourcing</td>
<td>B</td>
</tr>
<tr>
<td>DLA Phillips Fox</td>
<td>General legal advice</td>
<td>11,439</td>
<td>Panel</td>
<td>B</td>
</tr>
<tr>
<td>Dysen</td>
<td>Advice and inspections for Fire Services Upgrade</td>
<td>33,440</td>
<td>Direct sourcing</td>
<td>B</td>
</tr>
<tr>
<td>GHD</td>
<td>Feasibility study for extension of Library Storage Facility at Hume</td>
<td>21,890</td>
<td>Direct sourcing</td>
<td>B</td>
</tr>
<tr>
<td></td>
<td>Architectural design and documentation services for Friends Lounge Relocation</td>
<td>81,396</td>
<td>Direct sourcing</td>
<td>B</td>
</tr>
<tr>
<td>Graham A Brown and Associates</td>
<td>Development of an Environmental Management System</td>
<td>26,125</td>
<td>Direct sourcing</td>
<td>B</td>
</tr>
<tr>
<td>Karen Williams Marketing</td>
<td>Developing advertising and marketing campaigns for promotion of Library publications</td>
<td>16,000</td>
<td>Direct sourcing</td>
<td>A</td>
</tr>
<tr>
<td>Leap Frog Research</td>
<td>Research into onsite visitor satisfaction</td>
<td>48,510</td>
<td>Direct sourcing</td>
<td>C</td>
</tr>
<tr>
<td>LECG Limited</td>
<td>Business and financial services for development of a business case for digital services</td>
<td>591,468</td>
<td>Open tender</td>
<td>B</td>
</tr>
<tr>
<td>Lee Mandell</td>
<td>Enhancement and customisation of Archivists Toolkit software</td>
<td>25,000</td>
<td>Direct sourcing</td>
<td>A</td>
</tr>
<tr>
<td>Minter Ellison</td>
<td>General legal advice</td>
<td>26,113</td>
<td>Panel</td>
<td>B</td>
</tr>
<tr>
<td>Nielsen Online</td>
<td>Survey of Library users relating to digital collecting, preservation and digitisation</td>
<td>34,100</td>
<td>Direct sourcing</td>
<td>B</td>
</tr>
<tr>
<td>Project Computing</td>
<td>IT Architect/Senior Developer advisory services for Trove and other information technology projects</td>
<td>390,000</td>
<td>Open tender</td>
<td>A</td>
</tr>
<tr>
<td>Rudds Consulting Engineers</td>
<td>Preliminary design work for fire stair pressurisations systems</td>
<td>10,483</td>
<td>Select tender</td>
<td>B</td>
</tr>
<tr>
<td></td>
<td>Design and documentation services for fire stair pressurisation systems</td>
<td>22,000</td>
<td>Select tender</td>
<td>B</td>
</tr>
<tr>
<td></td>
<td>Detailed design and documentation services for tendering packages associated with fire stair pressurisation systems</td>
<td>100,100</td>
<td>Select tender</td>
<td>B</td>
</tr>
</tbody>
</table>

cont.
Table 20  Consultancy services let during 2009–10, of $10,000 or more (incl. GST) (continued)

<table>
<thead>
<tr>
<th>Consultant</th>
<th>Purpose</th>
<th>Contract price $</th>
<th>Selection process</th>
<th>Justification (see note)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rudds Consulting Engineers</td>
<td>Design and documentation services for mechanical services upgrade</td>
<td>30,700</td>
<td>Select tender</td>
<td>B</td>
</tr>
<tr>
<td></td>
<td>Electrical system drafting services</td>
<td>27,500</td>
<td>Select tender</td>
<td>B</td>
</tr>
<tr>
<td></td>
<td>Design, documentation and input during construction phase, services for upgrade of emergency lighting and exit signage</td>
<td>26,752</td>
<td>Select tender</td>
<td>B</td>
</tr>
<tr>
<td>Sara Joynes</td>
<td>Undertake research on and acquisition of Australian collection material</td>
<td>17,782</td>
<td>Direct sourcing</td>
<td>B</td>
</tr>
<tr>
<td>Tania Cleary</td>
<td>Significance assessment and short listing of Community Heritage Grants applications</td>
<td>12,603</td>
<td>Open tender</td>
<td>A</td>
</tr>
<tr>
<td>Walter Turnbull</td>
<td>Internal audit and probity advisory services</td>
<td>50,263</td>
<td>Open tender</td>
<td>A</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td><strong>1,688,027</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Note:**

The following justifications are the rationales for the decisions to undertake consultancies:

A – skills currently unavailable within organisation
B – need for specialised or professional skills
C – need for independent research or assessment
APPENDIX G

STAFFING OVERVIEW

With the exception of the Director-General, all staff are employed under the *Public Service Act 1999*. Conditions of employment for staff below SES are contained in the *National Library of Australia Enterprise Agreement 2010–11*. Some staff received enhanced benefits through salary supplementation.

At 30 June 2010 the Library employed 424 full-time and part-time ongoing staff, 60 full-time and part-time non-ongoing staff and 15 casual staff (see Table 19).

The average staffing level for 2009–10 was 446 and this compares to 432 in 2008–09.

### STAFF DISTRIBUTION

Table 19  Staff distribution by division, 30 June 2010

<table>
<thead>
<tr>
<th>Division</th>
<th>Ongoing</th>
<th>Non-ongoing</th>
<th>Total 2010</th>
<th>Total 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Full-time  Part-time</td>
<td>Full-time  Part-time  Casual</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Collections Management</td>
<td>132  29</td>
<td>11  7  9</td>
<td>188</td>
<td>182</td>
</tr>
<tr>
<td>Australian Collections and Reader Services</td>
<td>87  14</td>
<td>19  11  3</td>
<td>134</td>
<td>125</td>
</tr>
<tr>
<td>Resource Sharing and Innovation</td>
<td>28  5</td>
<td>1  0  0</td>
<td>34</td>
<td>34</td>
</tr>
<tr>
<td>Information Technology</td>
<td>39  2</td>
<td>2  0  3</td>
<td>46</td>
<td>46</td>
</tr>
<tr>
<td>Executive and Public Programs</td>
<td>42  10</td>
<td>2  2  0</td>
<td>56</td>
<td>53</td>
</tr>
<tr>
<td>Corporate Services</td>
<td>34  2</td>
<td>4  1  0</td>
<td>41</td>
<td>44</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>362  62</strong></td>
<td><strong>39  21  15</strong></td>
<td><strong>499</strong></td>
<td><strong>484</strong></td>
</tr>
</tbody>
</table>
## STAFF CLASSIFICATION

Table 20  Ongoing and non-ongoing full- and part-time staff by classification and gender, 30 June 2010

<table>
<thead>
<tr>
<th>Classification</th>
<th>Ongoing</th>
<th>Non-ongoing</th>
<th>Total 2010</th>
<th>Total 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Full-time</td>
<td>Part-time</td>
<td>Total</td>
<td>CASUAL</td>
</tr>
<tr>
<td>Statutory office holder</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>SES Band 1</td>
<td>3</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>EL 2</td>
<td>14</td>
<td>18</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>EL 1</td>
<td>30</td>
<td>34</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>APS 6</td>
<td>22</td>
<td>41</td>
<td>1</td>
<td>16</td>
</tr>
<tr>
<td>APS 5</td>
<td>19</td>
<td>36</td>
<td>0</td>
<td>16</td>
</tr>
<tr>
<td>APS 4</td>
<td>14</td>
<td>44</td>
<td>1</td>
<td>13</td>
</tr>
<tr>
<td>APS 3</td>
<td>15</td>
<td>51</td>
<td>0</td>
<td>8</td>
</tr>
<tr>
<td>APS 2</td>
<td>3</td>
<td>10</td>
<td>0</td>
<td>5</td>
</tr>
<tr>
<td>Graduate</td>
<td>0</td>
<td>3</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>APS 1</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Total</td>
<td>120</td>
<td>242</td>
<td>2</td>
<td>60</td>
</tr>
</tbody>
</table>

Grand total | 362 | 62 | 39 | 21 | 15 | 499

Note: Table is based on paid employees. Employees on long-term leave for more than 12 weeks are not included.

## SENIOR EXECUTIVE STAFF MOVEMENTS

There were no senior executive staff movements during 2009–10.
Table 21  Staff by equal employment opportunity group and APS classification, 30 June 2010

<table>
<thead>
<tr>
<th>Classification</th>
<th>Male</th>
<th>Female</th>
<th>Total</th>
<th>Indigenous peoples</th>
<th>People with a disability</th>
<th>Culturally and linguistically diverse background</th>
</tr>
</thead>
<tbody>
<tr>
<td>Statutory office holder</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>SES Band 1</td>
<td>3</td>
<td>4</td>
<td>7</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>EL 2</td>
<td>14</td>
<td>18</td>
<td>32</td>
<td>1</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>EL 1</td>
<td>30</td>
<td>38</td>
<td>68</td>
<td>0</td>
<td>0</td>
<td>15</td>
</tr>
<tr>
<td>APS 6</td>
<td>25</td>
<td>58</td>
<td>83</td>
<td>0</td>
<td>3</td>
<td>14</td>
</tr>
<tr>
<td>APS 5</td>
<td>23</td>
<td>56</td>
<td>79</td>
<td>1</td>
<td>1</td>
<td>16</td>
</tr>
<tr>
<td>APS 4</td>
<td>17</td>
<td>62</td>
<td>79</td>
<td>0</td>
<td>1</td>
<td>23</td>
</tr>
<tr>
<td>APS 3</td>
<td>19</td>
<td>67</td>
<td>86</td>
<td>0</td>
<td>4</td>
<td>29</td>
</tr>
<tr>
<td>APS 2</td>
<td>19</td>
<td>41</td>
<td>60</td>
<td>1</td>
<td>0</td>
<td>17</td>
</tr>
<tr>
<td>Graduate</td>
<td>0</td>
<td>3</td>
<td>3</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>APS 1</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td>151</td>
<td>348</td>
<td>499</td>
<td>4</td>
<td>10</td>
<td>119</td>
</tr>
</tbody>
</table>

Note: Data for equal employment opportunity groups are based on information voluntarily supplied by individual staff members.

**STAFF TRAINING**

The Library develops a Staff Training Plan annually to identify the strategic direction and priorities in staff development. The plan is developed through consultation with all areas of the Library and includes priorities identified through the Library’s Strategic Workforce Plan, division business plans, and the individual performance development plans of staff.

Staff undertook development opportunities via internal and external programs including seminars, courses, and on-the-job training and placements. Training opportunities covered library technical skills such as cataloguing, digital publications and preservation as well as corporate skills such as productive computer skills, procurement, supervisory skills, and the Library’s induction program. This year the Library developed an e-learning induction activity for new staff. The module complements the existing face-to-face program and strengthens important messages about the Library, occupational health and safety (OH&S) and the APS Values.

OH&S training provided staff with skills in manual handling and general OH&S matters in the workplace. Health and wellbeing activities focused on psychological health and how to build personal resilience. Designated staff updated or received certification to be officers in first aid, health and safety and workplace harassment.

Group first aid training was also provided to key roles within the Library.

The total training and development expenditure, excluding staff time, was $386,537 (see Table 22).
Table 22  Training days, 2009–10

<table>
<thead>
<tr>
<th>Classification</th>
<th>Male</th>
<th>Female</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>SES</td>
<td>27</td>
<td>9</td>
<td>36</td>
</tr>
<tr>
<td>EL 1–2</td>
<td>105</td>
<td>219</td>
<td>324</td>
</tr>
<tr>
<td>APS 5–6</td>
<td>164</td>
<td>421</td>
<td>585</td>
</tr>
<tr>
<td>APS 1–4</td>
<td>97</td>
<td>518</td>
<td>615</td>
</tr>
<tr>
<td>Total</td>
<td>393</td>
<td>1,167</td>
<td>1,560</td>
</tr>
</tbody>
</table>
APPENDIX H

GIFTS, GRANTS AND SPONSORSHIPS

The individuals and organisations listed in this appendix made substantial financial or in-kind contributions or donations of collection material to the Library in 2009–10. Their generosity is gratefully acknowledged.

SUBSTANTIAL COLLECTION MATERIAL DONATIONS

**Individuals**
- Mr Ray Aitchison
- Estate of Maxine Poynton Baker
- Mrs Jennifer Baume
- Mr Fred Blanks AM
- Mr Richard Bonyenge AO, CBE
- Mr Ian Campbell
- Ms Kay Cottee AO
- Mr Phillip Courtenay
- Mrs Betty Danby
- Ms Susanna de Vries AM
- Mr Peter Game
- Estate of Rosalie Gascoigne AM
- Estate of James Gleeson AO
- Mr Richard Green
- Dr Jack Hibberd
- Mr Bruce Howard
- Dr Michael and Dr Jamie Kassler
- Mr Lou Klepac OAM
- Ms Catherine Long and Mr John Long
- Estate of Dr Richard Mason
- Mrs Joan McCrae
- Dr Richard Meale AM, MBE
- Mr Alan Moir
- Mrs Antoinette Mooy
- Mr Moffatt Oxenbould AM and
  - Mr Graeme Ewer AM
- Mr Geoffrey Pryor
- Professor Gareth Roberts AM
- Estate of Arthur J Robinson
- Ms Diane Romney
- Mr Gerard Sellars
- Professor Hugh Stretton AC
- Ms Jane Sullivan
- Mr Ning Zhichao

**Corporate bodies**
- Liverpool City Council (Digitisation of The Liverpool Herald, 1898–1907)
- Longreach Regional Council (Digitisation of The Longreach Leader, 1923–38)
- National Aboriginal and Islander Skills Development Association
- Queensland Centre for Government (Digitisation of The Queenslander, 1866–1939)
- Symphony Australia Services
- Thiess Pty Ltd

**Foreign governments or government bodies**
- Embassy of the People’s Republic of China
GRANTS AND SPONSORSHIPS

Grants
Department of Families, Housing, Community Services and Indigenous Affairs
Department of the Environment, Water, Heritage and the Arts
Embassy of the United States of America
National Archives of Australia
National Film and Sound Archive
National Museum of Australia

Sponsorships
Copyright Agency Limited
The Brassey of Canberra* (Exhibitions and Events program)
Thiess Pty Ltd
Sponsors who supplied goods and/or services to the Library in 2009–10 are indicated by an asterisk (*).

SUBSTANTIAL FINANCIAL DONATIONS

Acquisition Trust Fund
Mrs Mary Louise Simpson

Support a Book Program
Dr Diana Carroll
Professor Campbell Macknight

Fellowships
Friends of the National Library of Australia (Friends of the National Library Travelling Fellowship)
Mrs Pat McCann (Norman McCann Summer Scholarships)
Mrs Alison Sanchez (Kenneth Binns Travelling Fellowship)

Dr John Seymour and Mrs Heather Seymour AO (Seymour Summer Scholarships)
Minerals Council of Australia (Minerals Council of Australia Fellowship)

Other projects
Mrs Alison Sanchez (Kenneth Binns Lecture)
Dr John Seymour and Mrs Heather Seymour AO (Seymour Lecture in Biography)

TREASURES GALLERY APPEAL

Refer to Appendix I for details

 NATIONAL LIBRARY OF AUSTRALIA FUND

Refer to Appendix J for details
APPENDIX I

TREASURES GALLERY APPEAL

The Treasures Gallery Appeal raises funds for the development of a new permanent exhibition space within the Library. The Treasures Gallery, to open in late 2011, will showcase significant and rare cultural heritage materials from the earliest colony at Port Jackson to important contemporary material including Indigenous documents such as the papers of Eddie Mabo.

Treasures Gallery gift levels are:
- Principal Treasures Gallery Partners – gifts of $1,000,000 and above
- Platinum Treasures Gallery Partners – gifts of $250,000 and above
- Gold Treasures Gallery Partners – gifts of $100,000 and above
- Silver Treasures Gallery Partners – gifts of $50,000 and above
- Bronze Treasures Gallery Partners – gifts of $25,000 and above
- Opal Treasures Gallery Partners – gifts of $10,000 and above
- Jade Treasures Gallery Partners – gifts of $5,000 and above
- Amber Treasures Gallery Partners – gifts up to $5,000.

The individuals and organisations listed in this appendix have collectively contributed well over $3 million to the Treasures Gallery Appeal. The Library gratefully acknowledges their generosity.

PRINCIPAL TREASURES GALLERY PARTNER

The Ian Potter Foundation

PLATINUM TREASURES GALLERY PARTNERS

John T. Reid Charitable Trusts
Sidney Myer Fund

GOLD TREASURES GALLERY PARTNERS

ActewAGL*
Professor Henry Ergas
Harold Mitchell Foundation
Ms Helen James and Dr James Bettison
(Bettison and James Family Trust)

Macquarie Group Foundation
Mr Kevin McCann AM
Thyne Reid Foundation

SILVER TREASURES GALLERY PARTNERS

Friends of the National Library of Australia

BRONZE TREASURES GALLERY PARTNERS

Mr James Bain AM and Mrs Janette Bain
Mr Victor Crittenden OAM
Mr James O. Fairfax AC
OPAL TREASURES GALLERY PARTNERS

F. & J. Ryan Foundation
GHD Pty Ltd*
Dr Kenneth Moss AM and Mrs Glenn Moss

JAIDE TREASURES GALLERY PARTNERS

Ms Cynthia Anderson
Mr Michael Heard and Mrs Mary Heard
Mr Robert Hill-Ling AO and
Mrs Rosemary Hill-Ling OAM
Mrs Claudia Hyles

Mr Bailieu Myer AC and Mrs Sarah Myer
Miss Kay Rodda
Mrs Mary Louise Simpson
Mr John Uhrig AC and Mrs Shirley Uhrig

AMBER TREASURES GALLERY PARTNERS

Mr Karl Alderson
Dr Marion Amies
Anonymous donors
Mr Shane Baker and Ms Linda Pearson
Ms Lucy Bantermals
Ms Nolene Baker
Mr and Mrs R.N. Barnett
Dr Pamela Bell OAM
Mrs Jessie Bennett
Mrs Maree Bentley
Ms Wendy Bertony
Ms Baiba Berzins
Mr Udai N. Bhati
Mrs Phoebe Bischoff OAM
Mrs Rita M. Bishop
Blake Dawson Waldron*
Mr Kevin J. Blank
Mr Warwick Bradney
Mrs Mary Brennan
Sir Ron Brierley
Dr Desmond Bright and Dr Ruth Bright AM
Mr John H. Brook
Dr Robert Brown
Mr Thomas Brown AM
Dr Geoffrey A. Burkhardt
Ms Sheila Byard
Mr Graeme Camage and Mrs Elaine Camage
Mr Clyde Cameron AO
Mrs Jennie Cameron
Dr John J. Carmody
Ms Jennifer Carrington
Dr Diana Carroll
Dr Patricia Clarke OAM

Mr G. Colson
Dr Veronica Condon
Ms Barbara Connell
Dr Russell Cope PSM
Professor James Cotton
CRA International
Mr Brian R. Crisp
Ms Debra Cunningham
Mr Brian Davidson
Dr Mary Dickenson
Mr Norman Dickens
Ms Rita Dodson
Ms Naomi Doesssel
Ms Chris Dormer
Ms Melanie Drake
Mr Ian Dudgeon and Ms Kay Stouqart
Ms Jeanette Dunkley
Ms Kristen Durran
Mr Tim Dyke and Ms Kylie Waring
Ms Ennis Easton
Mr Greg Ellway
Mrs Pauline Fanning ISO, MBE
Professor Frank Fenner AC, CMG, MBE
Mrs Shirley Fisher
Mr Anthony Francombe and
Mrs Roma Francombe
Ms Jan Fullerton AO
Dr Donald Gibson
Mr Ross Gibson and Mrs Reille Gibson
Ms Margot Girle
Ms Sylvia Glanville
Ms Erica Gray
Ms Sue Gray
Mr Jacob Grossbard
Ms K.E. Halfpenny
Ms Carol Hamilton
Mr and Mrs Warren Harding
Mr John Hawkins and Mrs Robyn Hawkins
Ms Marion Hicks
Ms Tracey Hind
Mrs Janet Holmes à Court AO
Mr Stephen Holt
Mrs J.M. Hooper
Mr Neville Horne and Mrs Noreen Horne
Dr Ron Houghton DFC and
Mrs Nanette Houghton
In memory of Mr Reginald Fox and
Mrs Phyllis Fox
Dr Anthea Hyslop
Mr Ashton Johnston
Ms Ruth S. Kerr
Ms A.J. Kitchin
Ms Kaye Lawrence
Mr Paul Legge-Wilkinson and
Mrs Beryl Legge-Wilkinson
Mr Andrew Ligertwood and
Mrs Virginia Ligertwood
Ms Nina Loder
Ms Louise Luscombe
Mr Donald McDonald AC and
Mrs Janet McDonald AO
Dr Rosemary McKenna
Mr G. Meldrum
Mrs Denyse Merchant
Mr K.A. Michaelides
Mrs Mary Michalas
Ms Eveline K. Milne
Mrs Mary Mitchell
Ms G. Morrison
Mr Claude Neumann
Ms Margaret Nixon
Mr John Oliver and Mrs Libby Oliver
Mrs Janette Owen
Mr Angus Paltridge and Mrs Gwen Paltridge
Ms Penny Pardoe-Matthews
Mr J.W. Persse
Mr Noel Potter
Lady Price
Qantas Airways Limited
The Hon Margaret Reid AO
Mr Chris Richardson and Mrs Cathy Richardson
Mrs Elizabeth Richardson OAM
Mr Jack Ritch and Mrs Diana Ritch
Ms Colleen Rivers
Mrs Patricia Roberts
Ms Pamela Robinson
Professor Alan Robson AM
Mr Alan Rose AO and Mrs Helen Rose
Ms Jane Sandilands
Ms Jude Savage
Mr Graham Scully
Ms Jill Smith
Mrs Jane Smyth
Mr Gavin Souter AO and Mrs Ngaire Souter
Mr David Sparrow
Mr Peter Spyropoulos
Mrs Elinor Swan
Mr Jack Taylor and Mrs Jess Taylor
Mr K. Temperley
Mrs Dossie Thompson
Mr Bill Thorn and Mrs Angela Thorn
Ms Helen Todd
Mr Tony Triado
Ms Lisa Turner
Mr J. Visione
Mr Brian Wall and Mrs Margaret Wall
Mr John O. Ward
Ms Lucille Warth
Mr Sam Weiss and Mrs Judy Weiss
Ms Eve White
Mr Richard White
Professor Robin Woods AM
Words Discussion Group
Many other individual Library supporters
contributed generously through the Exhibitions Donations Box.
Contributors who supplied goods and/or services
to the Library in 2009–10 are indicated by an asterisk (*).
APPENDIX J

NATIONAL LIBRARY OF AUSTRALIA FUND

The National Library of Australia Fund was launched in 2009. The Fund will help to ensure that our Australian documentary heritage collections remain world class and accessible.

National Library of Australia Fund donors are acknowledged at the following gift levels:

• Platinum Patron – gifts of $100,000 and above
• Gold Patron – gifts of $50,000 and above
• Silver Patron – gifts of $25,000 and above
• Bronze Patron – gifts of $10,000 and above
• Patron – gifts of $1,000 and above
• Donor – gifts up to $1,000.

The Library gratefully acknowledges the generosity of Donors and Patrons. Listed below are Donors who have given during 2009–10, and Patrons of the National Library of Australia Fund since its inception in 2009.

SILVER PATRON

Dr Ron Houghton DFC and Mrs Nanette Houghton

BRONZE PATRON

Associate Professor Noel Dan AM and Mrs Adrienne Dan

One Bronze Patron donated anonymously at this level

PATRONS

Dr Marion Amies
Mrs Phoebe Bischoff OAM
Mrs Josephine Calaby
Mr Andrew Freeman
Mrs Claudia Hyles
Dr Terry Kirk and Dr Joyce Kirk
Ms Marjorie Lindenmayer
Dr Jan Lyall PSM
Ms Janet Manuell SC
Mrs Vacharin McFadden
Mr Peter McGovern AM
Ms Fiona McLeod SC

Dr Kenneth Moss AM and Mrs Glennis Moss
Ms Jane Needham SC
Mr John Oliver and Mrs Libby Oliver
Mr Jack Ritch and Mrs Diana Ritch
Professor Alan Robson AM
Ms Kay Rodda
Ms Chris Ronalds AM SC
Mr Bill Thorn and Mrs Angela Thorn
Mr John Ulm and Mrs Valda Ulm

Three Patrons donated anonymously at this level
DONORS

Mr Robert Allmark
Mr Bruce Andrews
Mr Alan Ashley and
Ms Marjorie Ashley
Ms Nolene Baker
Ms Margaret Bettison
Mr Udai N. Bhati
Mr Fred Blanks AM
Ms Emily Booker
Mr Ray Bowen
Mr Warwick Bradney
Mrs Betty Bretland
Mr Rob Brian
Sir Ron Brierley
Mr John Brook
Dr Geoffrey Burkhardt
Mr John Burn
Dr Geoffrey Cains
Ms Debbie Cameron
Ms Veronica Carey
Emeritus Professor
David Carment AM
Ms Jennifer Carrington
Mrs Katherine Cavsey
Mrs Joan Chapman
Mrs June Cheyne
Mr Alfred Chi
Mr Neville Connell
Mrs Gloria Cumming
Ms Debra Cunningham
Ms Meri Cuzens
Mr Brian Davidson
Mr Etore de Borzatti and
Mrs Fabia de Borzatti
Mr Alfredo Di Fronzo
Dr Mary Dickenson
Mr Norman Dickins
Mr Ian Dudgeon and
Mrs Kay Stoquart
Mr Ibrahim Emseis and
Mrs Ellen Emseis
Mr Mike Enders
Professor Frank Fenner
AC, CMG, MBE
The Hon Martin Ferguson AM,
MP and Ms Tricia Waller
Mrs Sandy Forbes

Mr Robert Foster and
Mrs Irene Foster
Ms Lesley French
Mr Justin Gardener
Ms Sylvia Glanville
Mr Herbert Godwin
Mr Len Goodwin and
Mrs Barbara Goodwin
Ms Sue Gray
Mr Alan Hall and
Ms Heather Hall
Mr Warren Harding and
Mrs Elizabeth Harding
Professor Margaret Harris
Mrs June Hegerty
Ms Heather Henderson
Ms Marion Hicks
Reverend Theodora Hobbs
Mrs Joan M. Hooper
Dr Anthea Hyslop
Mrs Kate Jackson
Dr J. Vaughan Johnson
Mr Peter Kennedy
Ms Joan Kennedy
Dr Ruth Kerr
Mr Kenneth Kimberley
Ms Anne Latreille
Mr Michael Lazarides
Mrs Diana Leeder
Ms Nina Loder
Dr Cristobel Mattingley in
honour of Mrs Beryl Turner
Mayne Wilson and Associates
Emeritus Professor
Isabel McBryde AO
Ms Selma McLaren
Dr Betty Meehan FAHA
Mrs Joan Merrell
Mr Kyriacos A Michaelides
Mrs Mary Mitchell
Mr D. Bruce Moore
Dr John Morris AO, MBE
Ms Marion Newman
Mr Angus Paltridge
Dr Nina Pangahas
Dr Margaret Park and
Mr George Imashev

Ms Doreen Parker
Mrs Ann Parkinson
Ms Winnie Pelz
Mr Michael Persse
Mrs Winsome Plumb
Mr Chester Porter QC
Mrs Anne Prins
Ms Elizabeth Pryce
Mr Binayak Ray
Mrs Angela Raymond in
memory of her late husband
Robert Raymond
Mrs Elizabeth Richardson OAM
Miss Janet Robertson
Mrs Patricia Roberts
Dr John Robertson and
Mrs Suzanne Robertson
Dr Maxine Rochester
Emeritus Professor Jill Roe AO
Mr Alan Rose AO and
Mrs Helen Rose
Mr William Rutledge
Ms Jane Sandilands
Dr Kenneth Shepherd
Dr Mike Slee and
Dr Judy Slee
Ms Wendy Smith
Mr Gavin Souter AO
Mr Dan Sprod OAM
Mrs Helene Stead
Mrs Valerie Stoney
Mrs Elinor Swan
Mrs Rhonda Thiele
Ms Lisa Turner
Dr Glen Barclay and
Dr Caroline Turner AM
Professor Eric Wainwright and
Ms Dagmar Parer
Dr Auriol Weigold
Ms Helen White
Mrs Muriel Wilkinson
The Reverend Robert Willson
Dr Robert Withycombe
Mrs Iris Isabel Wolfe
Miss Helen Woodger

Fourteen Donors gave
anonymously at this level.
Dixon.

out again, under its proposed legislation, iwr, is:

JWats 46, Independent contented themselves with

United States to-day is cold, permitted to nominate men vote on:

waterfront engagement will be tabled in the Federal Parliament

At present recruitment of drivers should be given a

brought in to move the moun-

the waterfront, and, by dusk, the men the Stevedoring Industry Board will pass their

council that the right to re-

valid grounds, men selected by

remained unfilled for long

to get more members and had

so.

been considered yet.

The amendmen. will not

follow.

dreds more men joining the

another big breakdown may

involved said they had stop-

ployed by a non-union firm

own loading during the

Stadium this morning.

It started when 156 men

the recent strike that there

kept him out of the coma.

A brain operation weeks

favourite. by doubles bookmakers, the

best he has ridden," he said.

Sir Dallas recalled that he

his ticket "The Red Bull" be

was too late.

Mr. Holder said he had

money to further the ballet

features, p. 16; Serial, p. 16;

the Cup is an

raise the Cup stakes

SEEING

up for lunch.

very popular, but it was

addition to her lottery win she

case.'

Police said that the girl

his ticket "The Red Bull" be

Jockey Jack Purtell

of the women's syndicate

R.A.N.; Neville Newman, 18,

hundred shared £75,000 in

was booked tourist class in the

the voyage tourist class. They

could send a telegram

something." 

booked tourist class in the

daughter, who hopes to join

Sydney Throngs

and crowds between the Ceno-

solemnness of the occasion.

Dame Patuie Menzies, and tin

buildings waited I haugh bino-

Captain Cook, bouHed liol hie

the crowd to pay similar calls

Dame Patuie Menzies, and tin

route.

a more vivid spectacle than the

Farm Cove 10 minutes ahead of

picture ni the Royal Couple was

the opportunity.

n Vogue in Australia.

considered and taken on world.

stands a fine city that has be-

from where we stand by Cap-

in the harbour and by the citi-

Farm Cove 10 minutes ahead of

ence throughout the presenta-

the Queen paus-

in silence while the Queen paus-

in the harbour from the balcony

After dinner, the Royal

l.ouiibMii ni' Hie pontoon, and

endless noise of the crowd Lil Jit

pue jet auciaft flew tovci ¡r

the Royal Couple, waved In

They were presented by Mr.

come her. She looked fresh and completely

Sydney Throngs

TO-DAY

BuitonshUU

SYDNEY, Wednesday.

salute to* the crowd.

hands, the Queen and Duke

in their stay in Australia.

They were presented by Mr.

their ticket "The Red Bull" be

was too late.

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money to further the ballet

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from where we stand by Cap-

in the harbour and by the citi-

Farm Cove 10 minutes ahead of

ence throughout the presenta-

the Queen paus-

in silence while the Queen paus-

in the harbour from the balcony

After dinner, the Royal

l.ouiibMii ni' Hie pontoon, and

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pue jet auciaft flew tovci ¡r

the Royal Couple, waved In

They were presented by Mr.

come her. She looked fresh and completely

Sydney Throngs

TO-DAY

BuitonshUU

SYDNEY, Wednesday.

salute to* the crowd.

hands, the Queen and Duke

in their stay in Australia.

They were presented by Mr.

come her. She looked fresh and completely
GLOSSARY AND INDEXES
To-day's Australia-wide waterfront stoppage surprised many observers. This caused observers to believe that the strike was unlikely to be resolved. However, a spokesman for the Australian Workers Union said that the union would return to work on Thursday, provided the Government accepts the union's demands.

Members of the Government said that they would not return to work unless the union accepted the Government's proposals. This caused observers to believe that the strike would continue.

The forecasters expected the strike to last for several days. The union said that it would continue the strike as a gesture of solidarity with its members. This caused observers to believe that the strike would be prolonged.

The Government said that it would not accept the union's demands unless the union agreed to work as usual. This caused observers to believe that the strike would be prolonged.

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## Glossary

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balanced Scorecard</td>
<td>A strategic management tool</td>
</tr>
<tr>
<td>crawler</td>
<td>A program used by search engines to ‘crawl’ the web by following links from page to page. This is how most search engines find the web pages that they place in their index.</td>
</tr>
<tr>
<td>effectiveness</td>
<td>The extent to which actual outcomes are achieved, against the outcomes planned, via relevant outputs or administered expenses.</td>
</tr>
<tr>
<td>gigabyte</td>
<td>1,000 megabytes of data storage capacity</td>
</tr>
<tr>
<td>Libraries Australia</td>
<td>A service providing information about items held by Australian libraries, used by Australian libraries for automated cataloguing and inter-lending; see &lt;librariesaustralia.nla.gov.au&gt;</td>
</tr>
<tr>
<td>LibraryForge</td>
<td>An open public web-based code repository that hosts the Library’s open source software development projects</td>
</tr>
<tr>
<td>logarithmic scaling</td>
<td>A scale of measurement in which equal distances on the scale represent equal ratios of increase (for example, with logarithmic scale to the base of 10, the numbers 10, 100 and 1,000 are shown separately by equal distances on the graph)</td>
</tr>
<tr>
<td>OCLC WorldCat</td>
<td>A global network of library content and services; see &lt;www.oclc.org/worldcat/&gt;</td>
</tr>
<tr>
<td>open source</td>
<td>The development method used for many pieces of software where the source is freely available for anyone to work on, modify, learn from or use in other projects</td>
</tr>
<tr>
<td>outcomes</td>
<td>The results, impacts or consequences of actions by the Australian Government on the Australian community</td>
</tr>
<tr>
<td>PANDORA: Australia’s web archive</td>
<td>A web archive established by the Library in 1996. PANDORA stands for Preserving and Accessing Networked Documentary Resources of Australia; see &lt;pandora.nla.gov.au&gt;</td>
</tr>
<tr>
<td>performance</td>
<td>The proficiency of an agency or authority in acquiring resources economically and using those resources efficiently and effectively in achieving planned outcomes</td>
</tr>
<tr>
<td>performance targets</td>
<td>Quantifiable performance levels or changes in level to be attained by a specific date</td>
</tr>
<tr>
<td>petabyte</td>
<td>1,000 terabytes of data storage capacity</td>
</tr>
<tr>
<td>Picture Australia</td>
<td>A single web entry point to digitised heritage image collections; see &lt;www.pictureaustralia.org&gt;</td>
</tr>
<tr>
<td>quality</td>
<td>The characteristics by which customers or stakeholders judge an organisation, product or service</td>
</tr>
<tr>
<td>Reference Service</td>
<td>Services provided by the Library that help users understand and navigate the information environment to pursue independent self-directed research</td>
</tr>
<tr>
<td>Re-Imagining Libraries</td>
<td>An initiative of National and State Libraries Australasia, in which the Library is working with state and territory libraries and the National Library of New Zealand to transform its library services to better meet user needs in the digital age</td>
</tr>
<tr>
<td>terabyte</td>
<td>1,000 gigabytes of data storage capacity</td>
</tr>
<tr>
<td>Trove</td>
<td>A national discovery service implemented by the Library in November 2009, providing a single point of access to a wide range of traditional and digital content from Australian collections and global information sources</td>
</tr>
<tr>
<td>Web 2.0</td>
<td>The second generation of the World Wide Web, particularly the movement away from static web pages to dynamic and shareable content and social networking</td>
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Shortened forms

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<th>Description</th>
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<td>APS</td>
<td>Australian Public Service</td>
</tr>
<tr>
<td>AWA</td>
<td>Australian workplace agreement</td>
</tr>
<tr>
<td>EL</td>
<td>executive level</td>
</tr>
<tr>
<td>FOI</td>
<td>freedom of information</td>
</tr>
<tr>
<td>GST</td>
<td>goods and services tax</td>
</tr>
<tr>
<td>HRMIS</td>
<td>Human Resources Management Information System</td>
</tr>
<tr>
<td>IT</td>
<td>information technology</td>
</tr>
<tr>
<td>OH&amp;S</td>
<td>occupational health and safety</td>
</tr>
<tr>
<td>PADI</td>
<td>Preserving Access to Digital Information</td>
</tr>
<tr>
<td>SES</td>
<td>senior executive service</td>
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While not required of statutory authorities, this report also selectively complies with the Department of the Prime Minister and Cabinet’s *Requirements for Annual Reports* approved on 23 June 2010 by the Joint Committee of Public Accounts and Audit under subsections 63(2) and 70(2) of the *Public Service Act 1999*. 
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