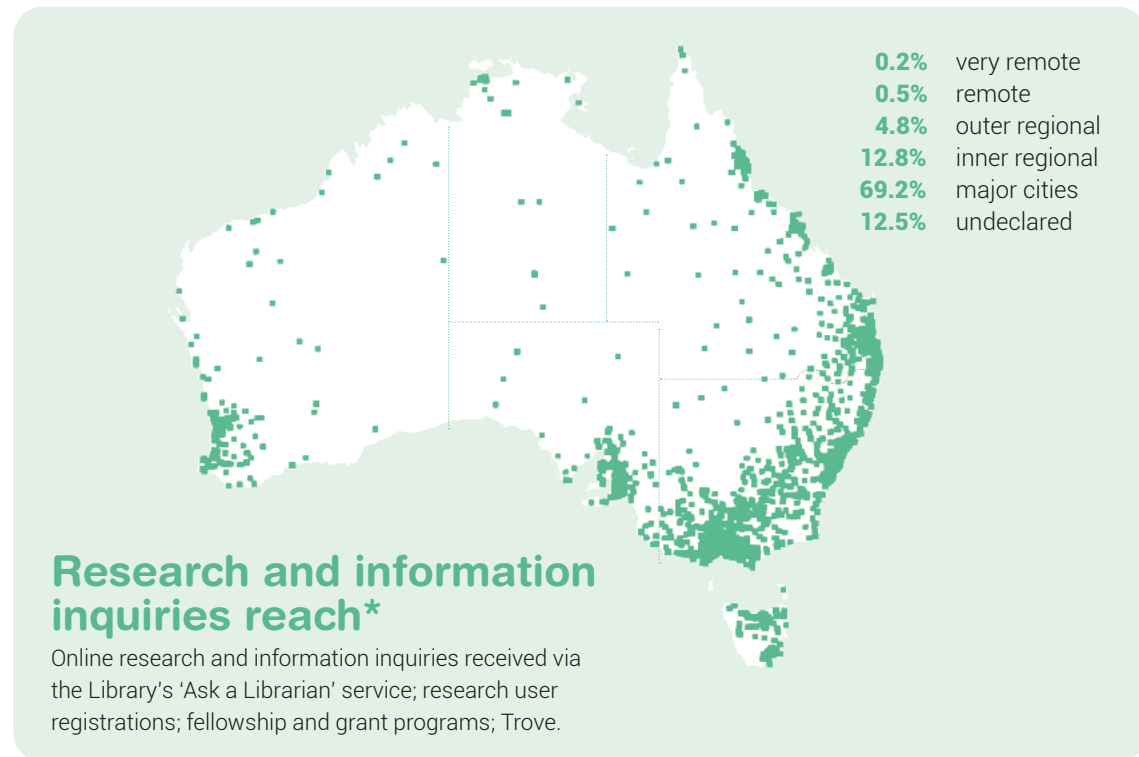
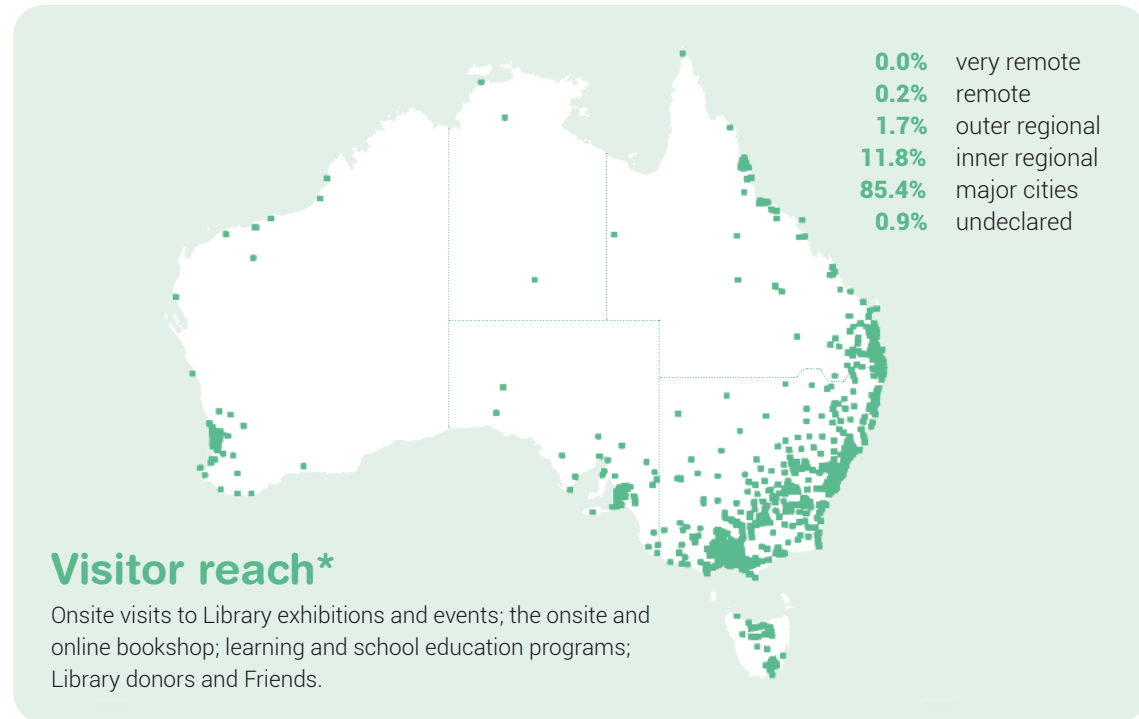


2.1 2019–20 Snapshot



* Based on postcodes voluntarily supplied and grouped by Australian Bureau of Statistics Remoteness Area Codes.

OUR PEOPLE



346 staff*
Median age of staff was **48 years**
77.1% of ongoing staff have worked at the Library for over five years
69 registered volunteers
Approx. **1,809** Friends of the National Library

OUR COLLECTIONS

Physical

Total shelf km
279

HOUSING THE COLLECTIONS



Approximately **10.25 million** collection items

Digital

Total 2.4 petabytes

OF DIGITAL MATERIAL



25,425 new items acquired in digital format**

ACCESS AND USAGE



33.73m sessions ↓
NLA ONLINE***



25.32m sessions ↓
TROVE WEBSITE***

82,648 physical items delivered to users either in reading rooms or offsite via interlibrary loan or document supply ↓

30,870 reference and information inquiries answered by Library staff ↓

6.49 billion Australian and online resources available ↑

25.63 million newspaper pages available online**** ↑

361.06 million lines of text corrected ↑

We operated from five buildings



The **main Library** building
Three offsite collection **storage repositories**
An office in the **Australian Embassy in Jakarta**

SOCIAL MEDIA *****



212,286 ↑
ENGAGEMENTS



44,376 ↑
ENGAGEMENTS



32,412 ↓
ENGAGEMENTS



73 ↓
BLOG POSTS

We operated three reading rooms and two galleries

IN THE MAIN BUILDING



Main Reading Room
(including Newspapers and Family History)
Special Collections Reading Room
(including the Petherick Reading Room)
Asian Collections Reading Room
Treasures Gallery
Exhibition Gallery

VISITORS

368,175 ↓
ONSITE VISITORS

1.23m ↑
OFFSITE VISITORS

Our staff delivered onsite and offsite public programs including:

119 public events ↑
423 volunteer-led tours ↓
139 organised school programs ↓
11 learning programs ↓

In 2019–20, there were:

183,700 reading room visitors ↓
91,902 visitors to our exhibition galleries ↓
10,532 visitors to events ↓
5,730 school students ↓
47 online events ↓
340,486 online event attendees ↓

Note that upwards and downwards arrows reflect the trend from prior year. * Average full-time equivalent ** This figure does not include individual issues of magazines and journals acquired due to the implementation of National eDeposit, and the resulting data migration
*** Includes Australian and international engagement **** The figure of 26.58 million reported in the Library's 2018–19 annual report was an error and should have read 25.22 million ***** Social media reporting relies on a third-party algorithm tool, which may be adjusted from year to year